

How Do I Get Started with Zoom?

Welcome! In this article we'll show you how to get started with Zoom. To improve the functionality of Zoom, it is recommended that the application is installed to your computer. We'll show you how to download and run the application according to your log in credentials and other needs. Let's get started!

What type of user account do you have?

BYU-Idaho Campus Faculty or Online Instructor

BYU-Idaho Campus or Online Student

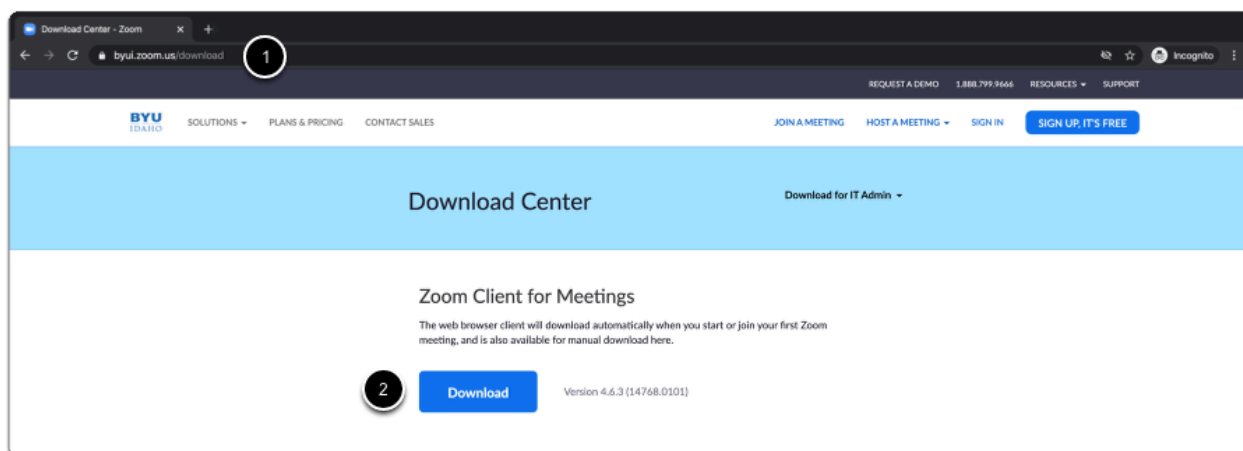
Ensign College Campus or Online

PathwayConnect

→ Download Zoom

The Zoom app should be downloaded for any/each device on which you plan to use Zoom.

1. Visit the [Zoom Download Center](#).
2. Click "**Download**" to get the Zoom Client for Meetings.



3. **Optional:** You may also want to download the mobile app for your phone or tablet.

Zoom Mobile Apps 3

Start, join and schedule meetings; send group text, images and push-to-talk messages on mobile devices.

(555) 555-5555

Text me the link

Available on:



Download In
App Store



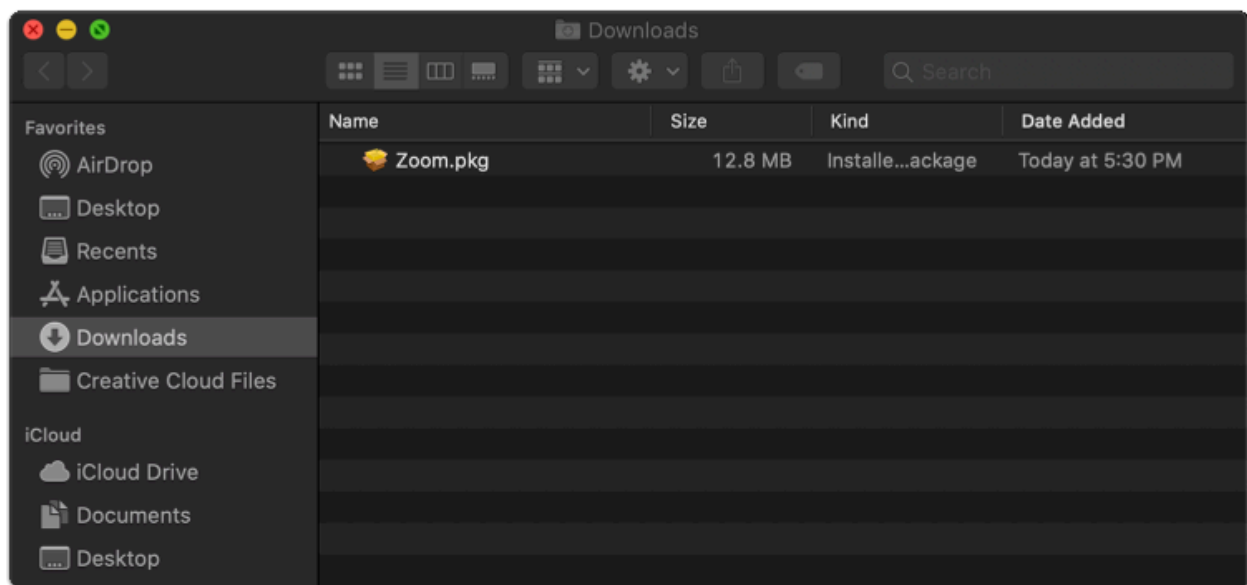
Download in
Google Play

Click to continue



→ **Install Zoom**

Find the file you downloaded in the step above and run the install file.



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Click to continue



→ Open Zoom and sign in

Find the Zoom application on your computer and open it.

1. Ensure "**Keep me signed in**" is checked if you want the app to automatically log you in for future sessions.
2. Select "**Sign in with SSO**" to login with your BYU-Idaho account.

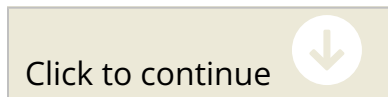
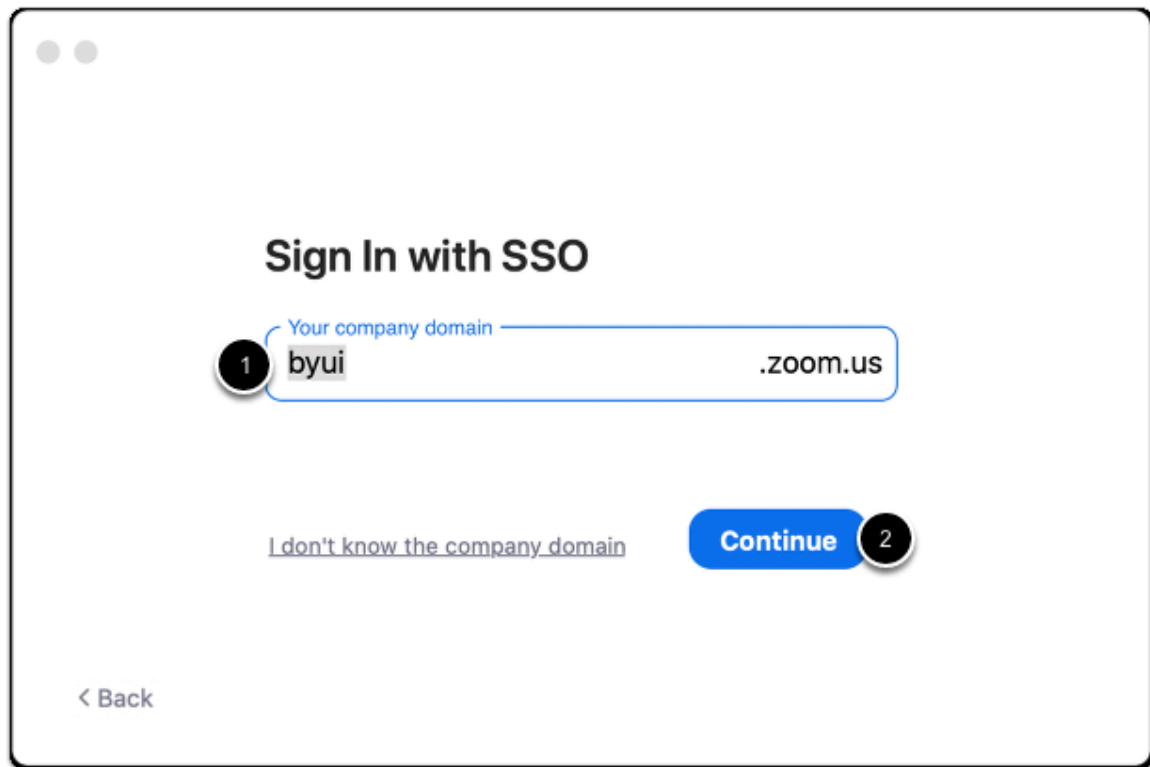
The image shows the Zoom web sign-in interface. On the left, under the 'Sign In' heading, there are input fields for 'Email' and 'Password', a 'Forgot?' link, and a checkbox labeled 'Keep me signed in' with a circled '1' next to it. A 'Sign In' button is at the bottom right of this section. On the right, under the 'Sign Up Free' heading, there are three social login buttons: 'Sign In with SSO' (with a key icon and a circled '2'), 'Sign In with Google', and 'Sign In with Facebook'. A '< Back' link is at the bottom left.

Click to continue



→ Sign in with SSO

1. Type "**byui**" in the field before ".zoom.us".
2. Click "**Continue**" to login with your BYU-Idaho credentials.

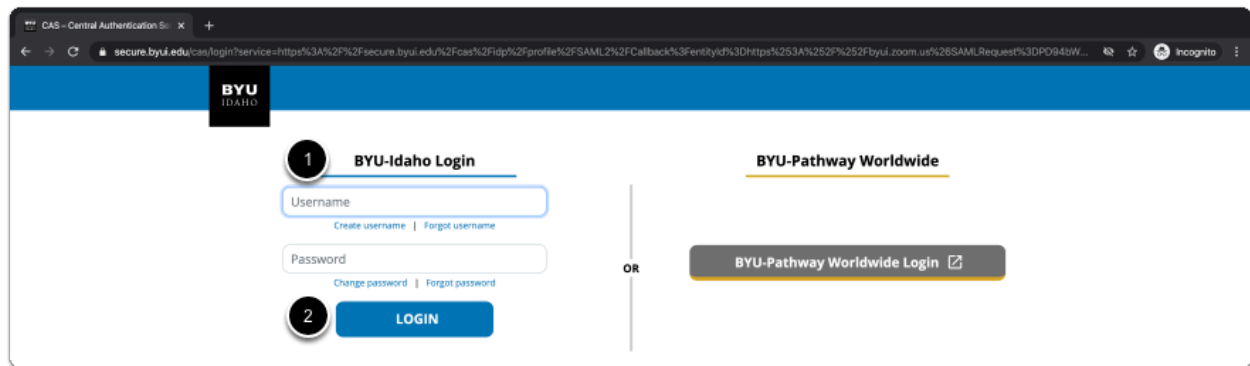


→ Login to BYU-Idaho

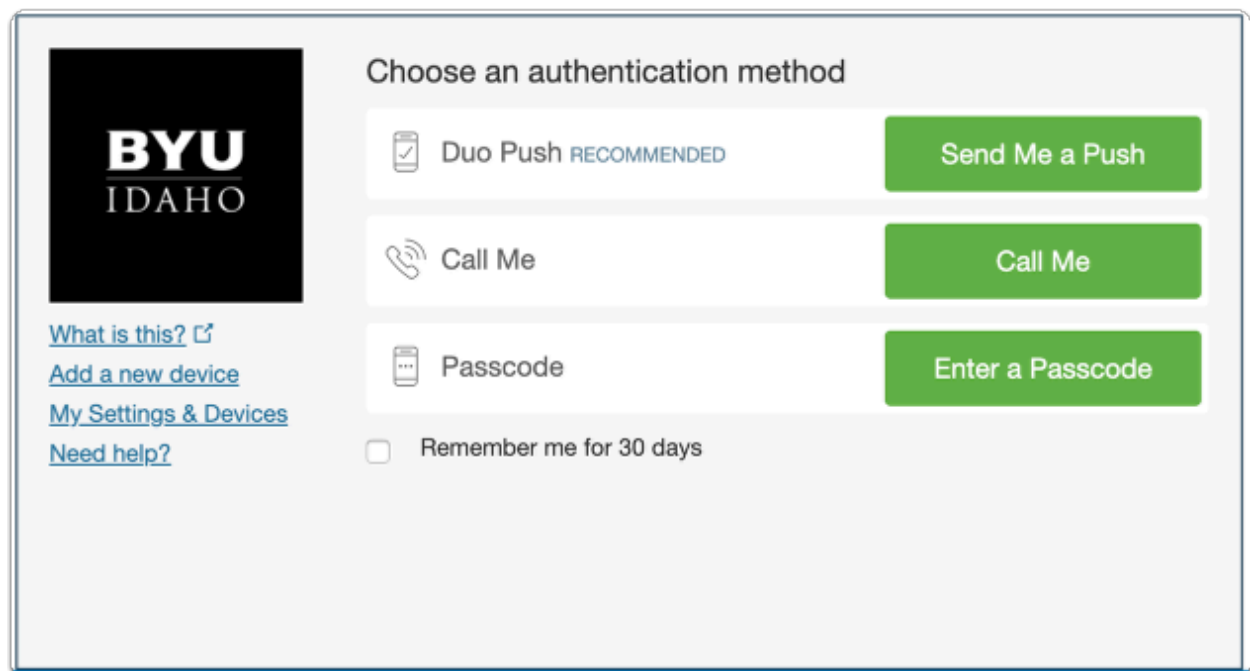
1. Enter your BYU-Idaho username and password.
2. Click "**Login**" to verify your credentials.

! **Note:** In general, BYU-Pathway Worldwide credentials do not work to login to Zoom. Please don't attempt to login in with that option, unless you have been instructed otherwise.

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A screenshot of the BYU-Idaho login page. The page has a blue header with the BYU IDAHO logo. Below the header, there are two main sections. The left section is titled "BYU-Idaho Login" and contains a "1" in a circle, a "Username" input field with "Create username" and "Forgot username" links, a "Password" input field with "Change password" and "Forgot password" links, and a "2" in a circle next to a blue "LOGIN" button. The right section is titled "BYU-Pathway Worldwide" and contains a "BYU-Pathway Worldwide Login" button with an external link icon. An "OR" separator is between the two sections. The browser's address bar shows a long URL starting with "secure.byui.edu".

If you are off campus, you will need to verify that you are logging into your BYU-Idaho account using your Duo two-factor authentication.

A screenshot of the Duo authentication page. The page has a light gray background. On the left, there is a black square with the "BYU IDAHO" logo in white. Below the logo are four links: "What is this?", "Add a new device", "My Settings & Devices", and "Need help?". On the right, there is a section titled "Choose an authentication method". It contains three options: "Duo Push RECOMMENDED" with a "Send Me a Push" button, "Call Me" with a "Call Me" button, and "Passcode" with an "Enter a Passcode" button. Below these options is a checkbox labeled "Remember me for 30 days".

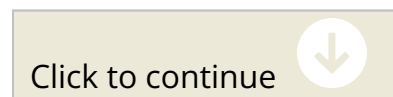
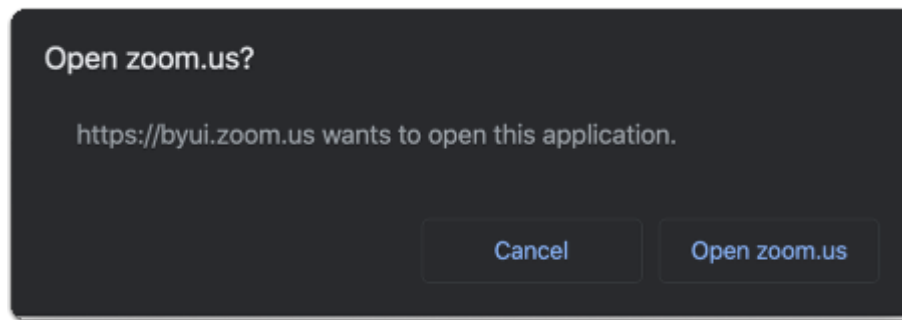
Click to continue



→ Confirm opening the Zoom application

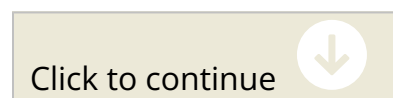
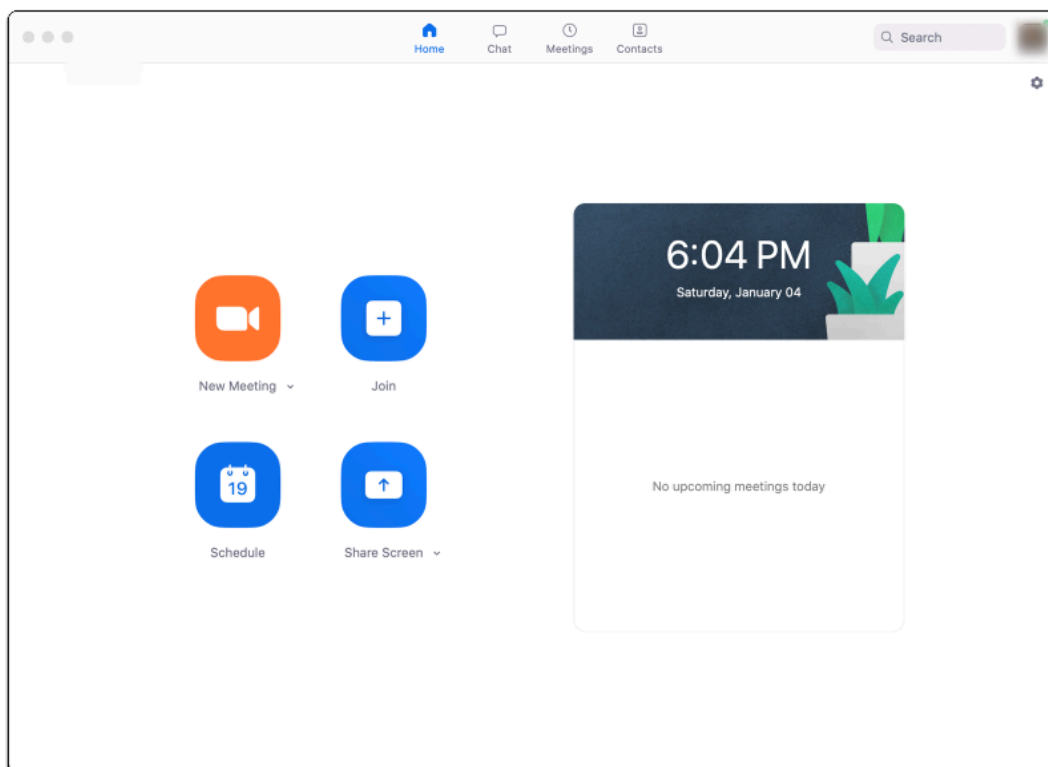
Once you have logged in, the following pop up window may appear. Click "**Open zoom.us**" to open the Zoom application.

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→ Zoom Home Page

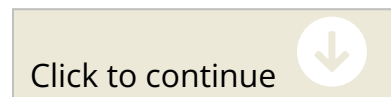
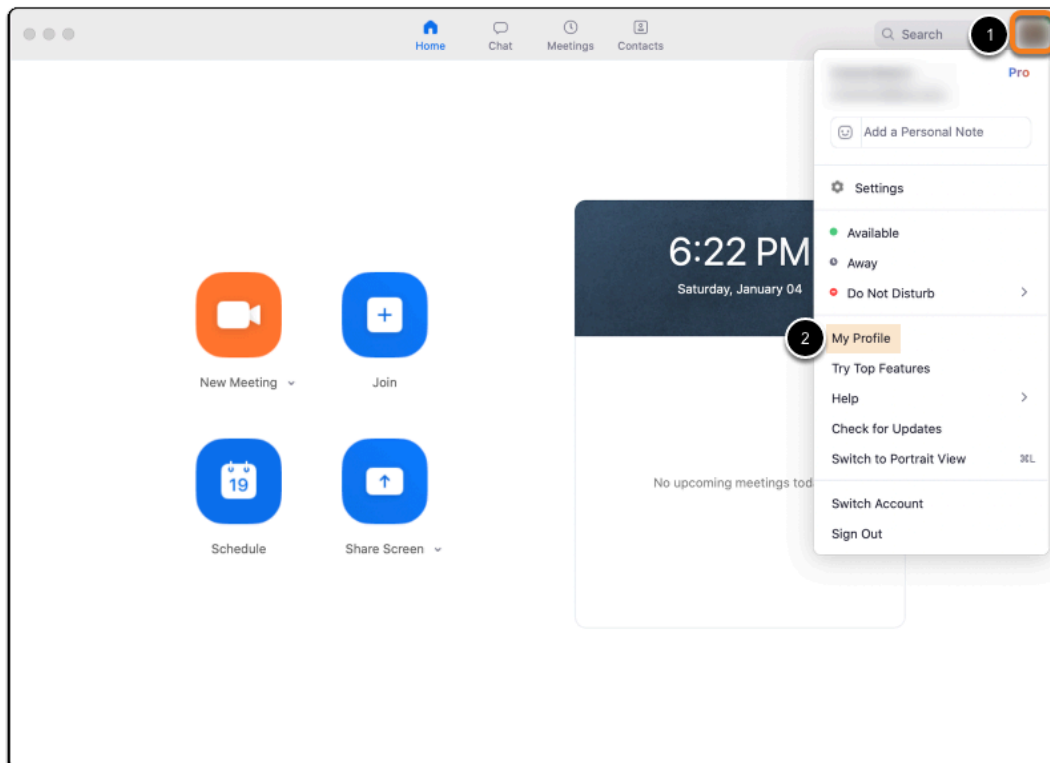
From this page you can start, join, and schedule meetings. For most Zoom functions, you will use this installed desktop application. Continue to the next step to set your profile picture.



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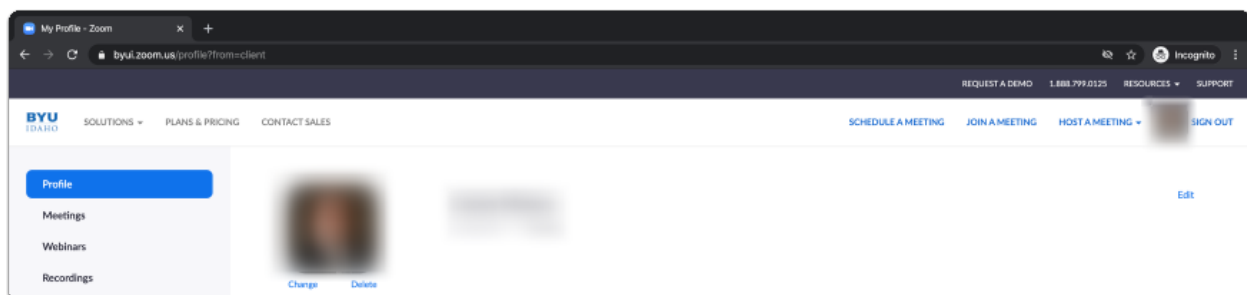
→ Open your Zoom profile

1. Click on your profile in the top right corner of the app window.
2. In the dropdown menu, select "**My Profile**" and you will be directed to your Zoom profile in your default browser.



→ Change your profile picture

Select "**Change**" underneath the default profile image

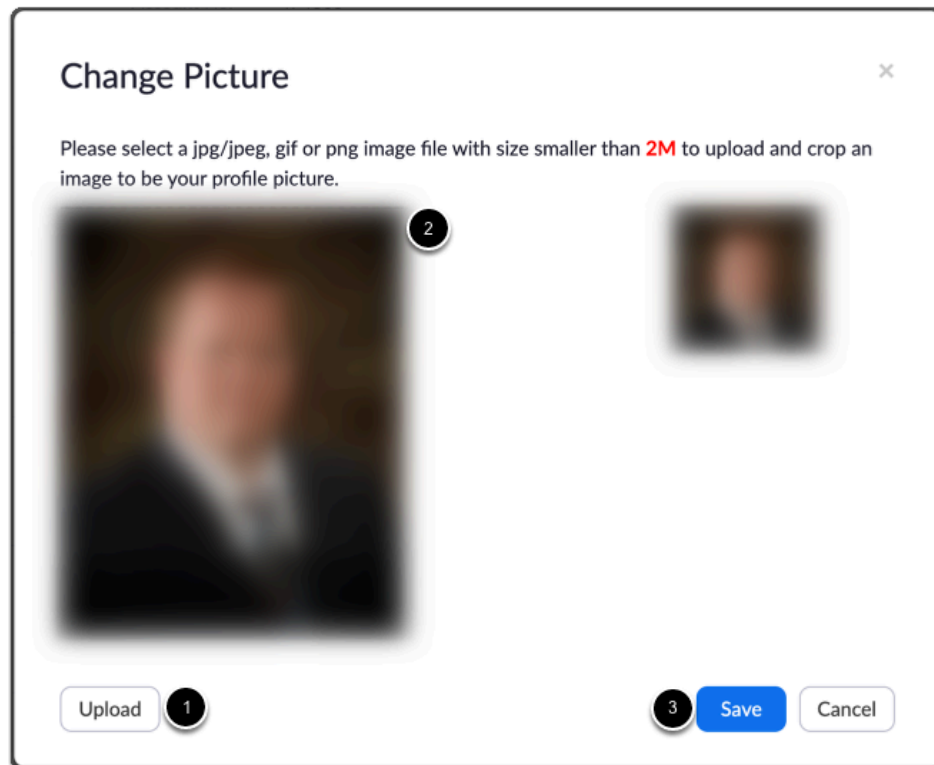


Click to continue



→ Upload and resize your picture

1. Click "**Upload**" in the bottom left corner of the pop-up window to select your photo from your computer.
2. If you would like, you can resize and crop the image so that the image is centered.
3. Click "**Save**" to finish uploading your photo to Zoom for your profile.



Finished

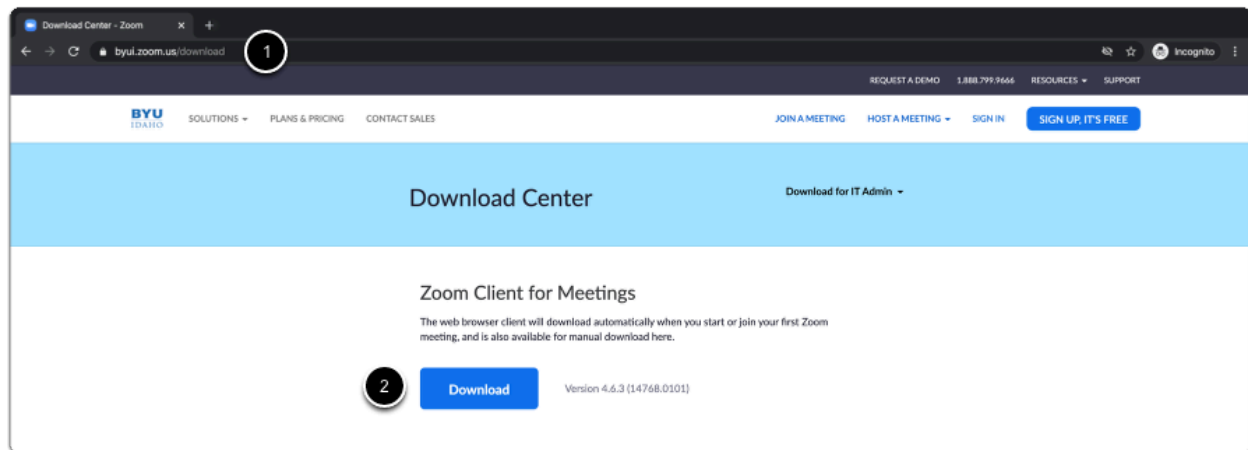


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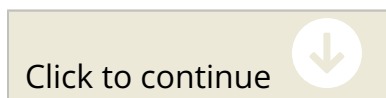
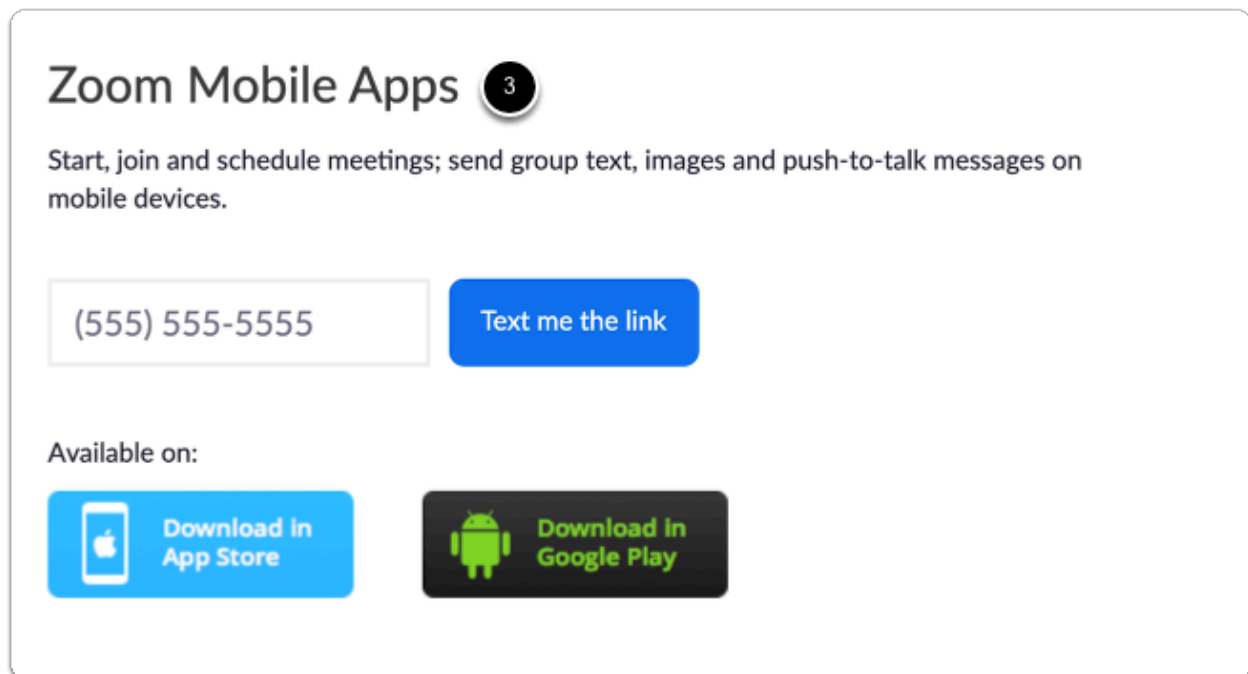
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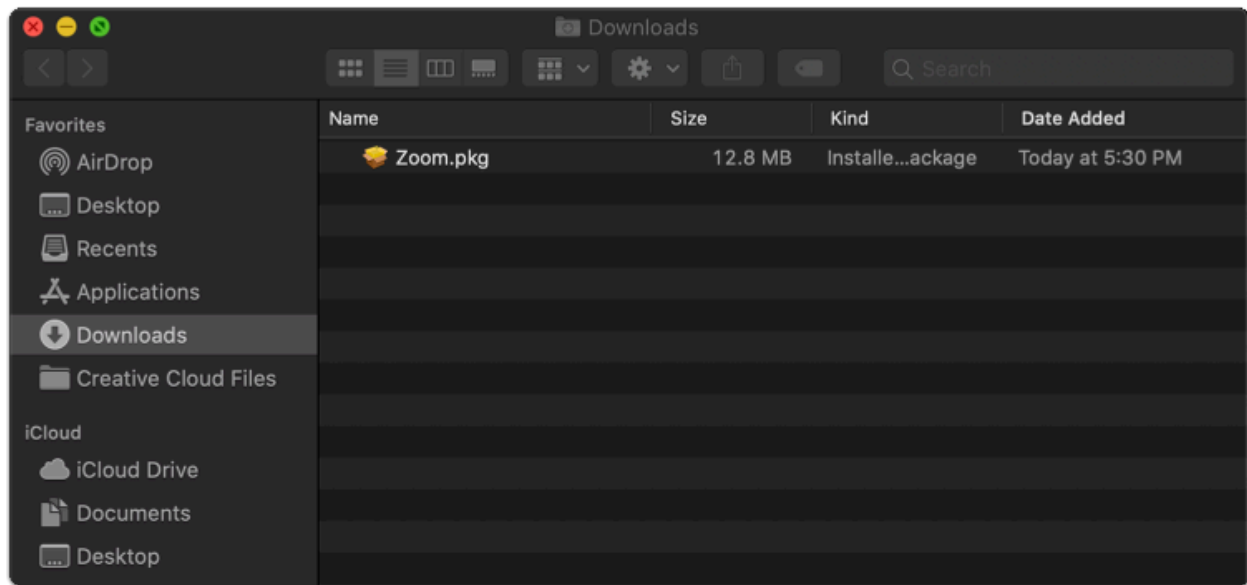
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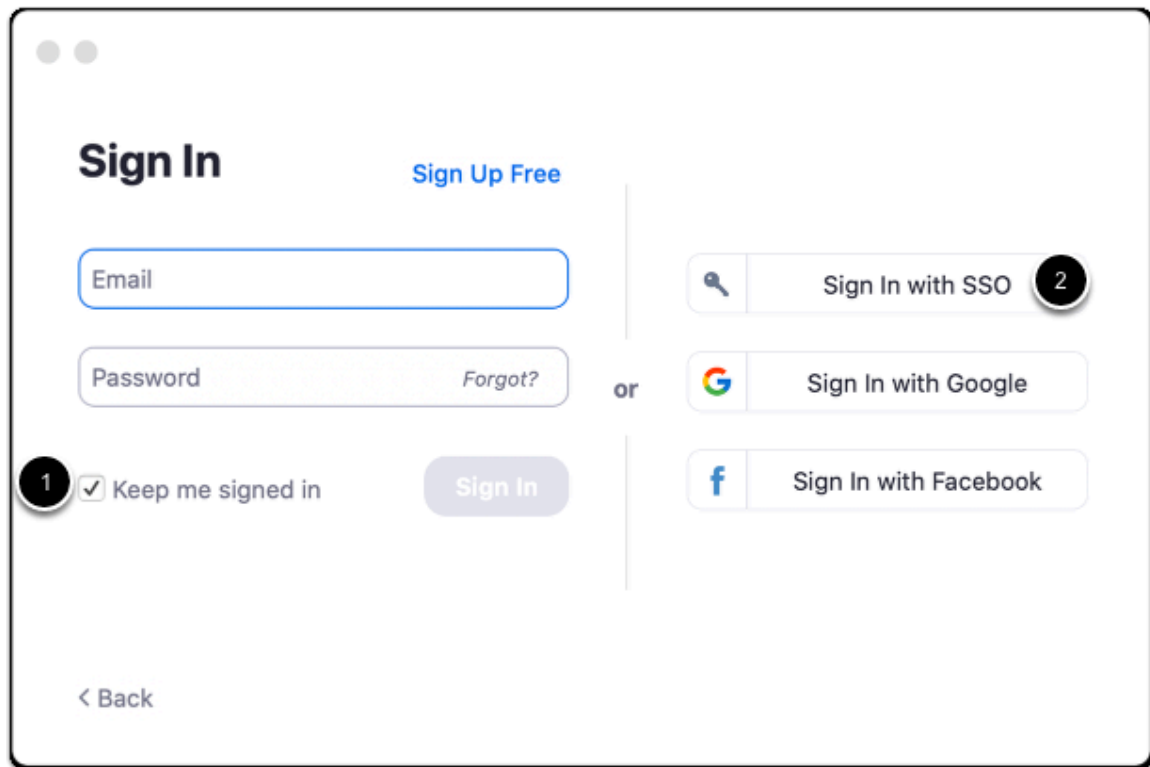
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The image shows a 'Sign In' form with the following elements:

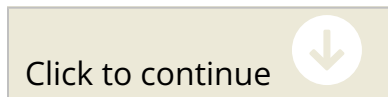
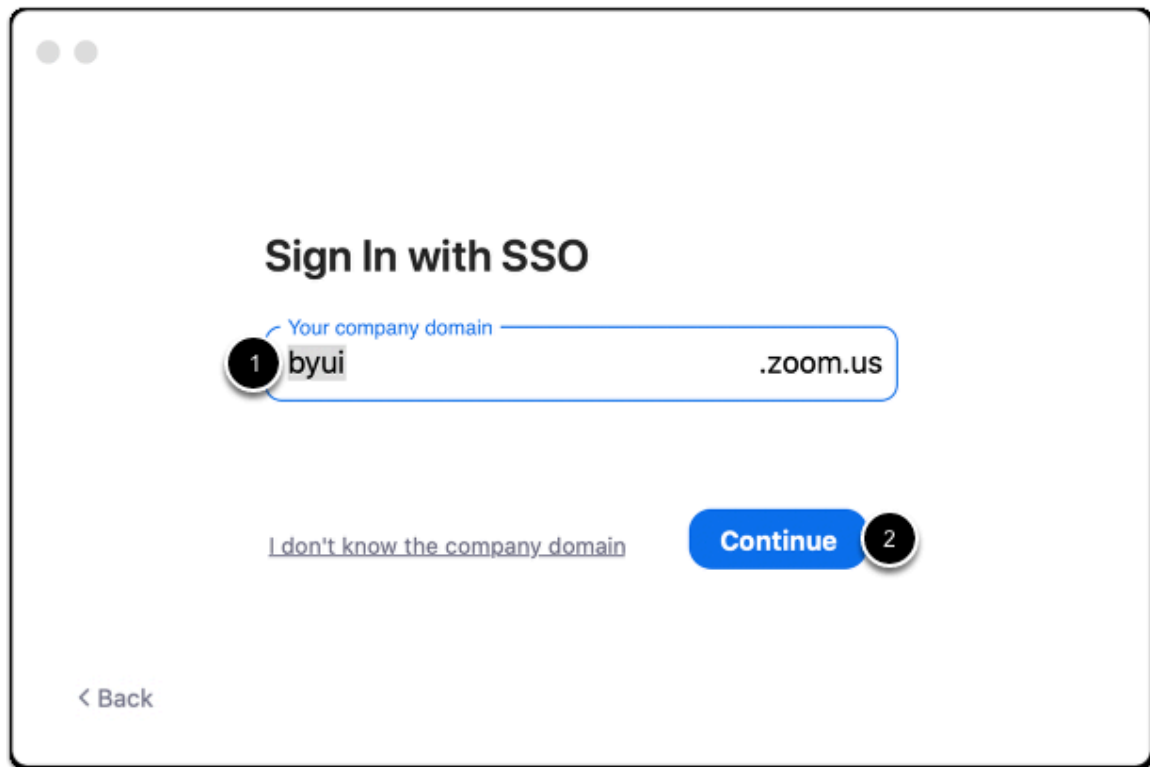
- Sign In** (large bold text) and **Sign Up Free** (blue link) at the top.
- Email** input field.
- Password** input field with a **Forgot?** link.
- 1** (circled) next to a checked checkbox labeled **Keep me signed in**.
- Sign In** button.
- or** separator.
- Sign In with SSO** button with a key icon and a circled **2**.
- Sign In with Google** button with the Google logo.
- Sign In with Facebook** button with the Facebook logo.
- < Back** link at the bottom left.

Click to continue



→ **Sign In with SSO**

1. Type "**byui**" in the field before ".zoom.us".
2. Click "**Continue**" to login with your BYU-Idaho credentials.

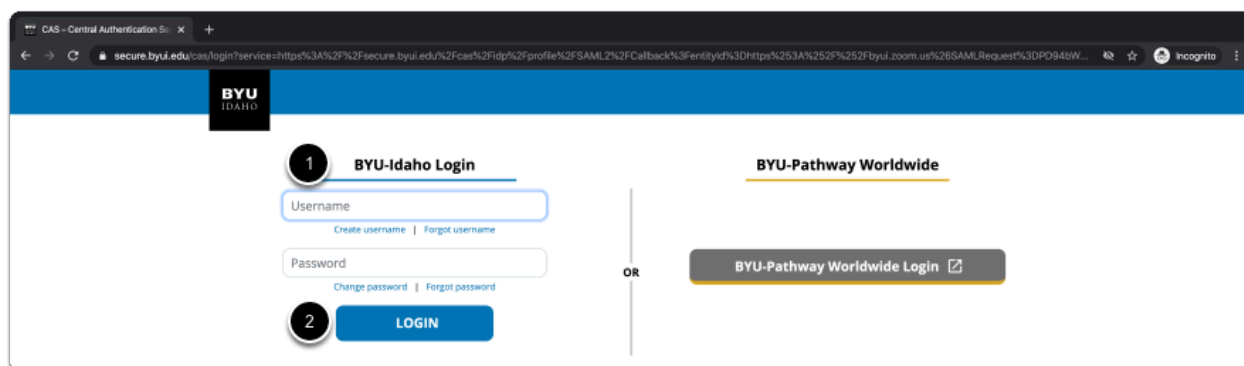


→ **BYU-Idaho Login**

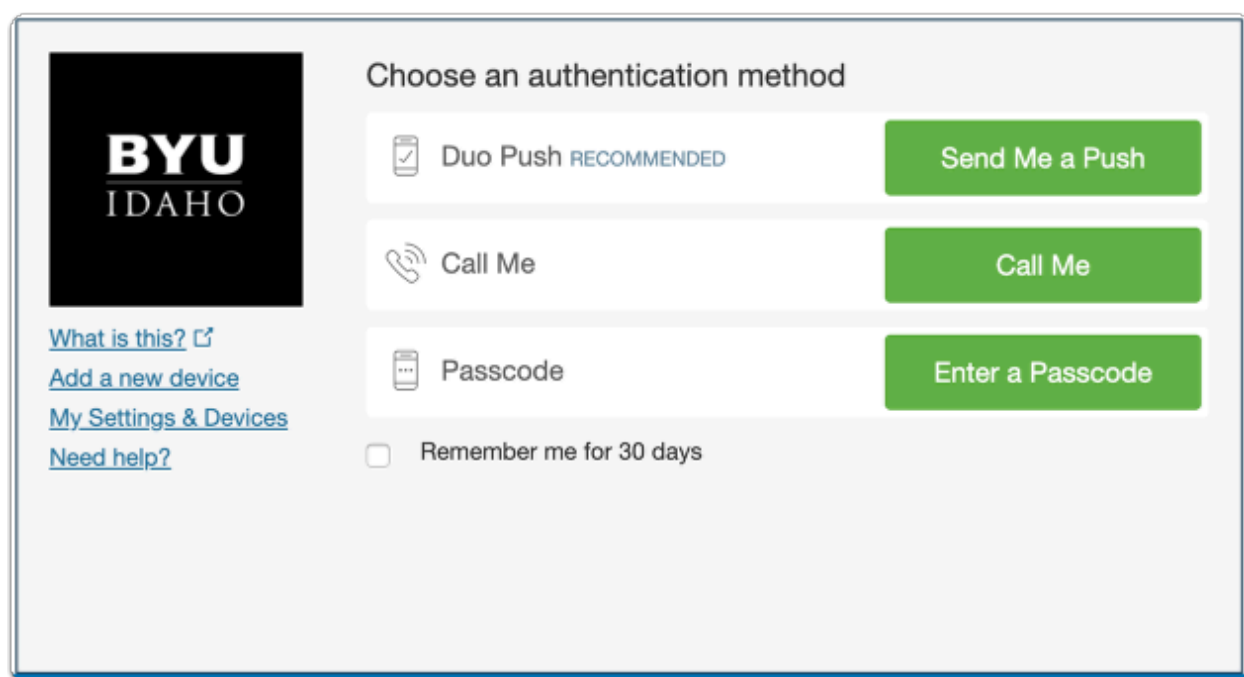
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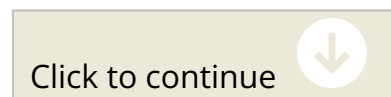
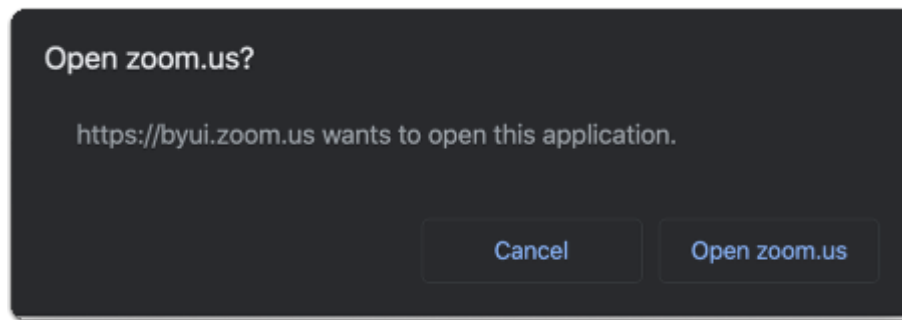
Click to continue



→ Confirm opening the Zoom application

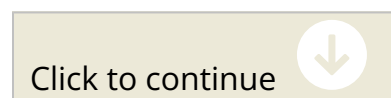
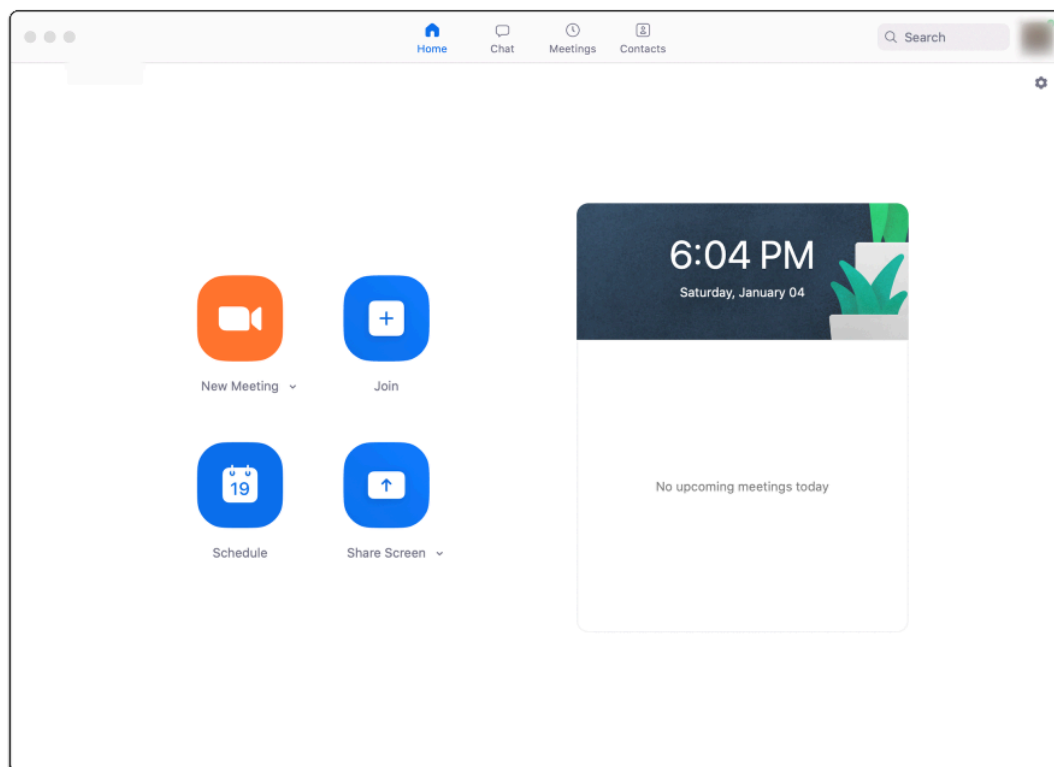
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BYU-Idaho Online Knowledgebase



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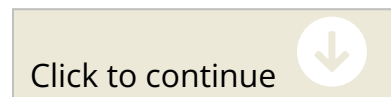
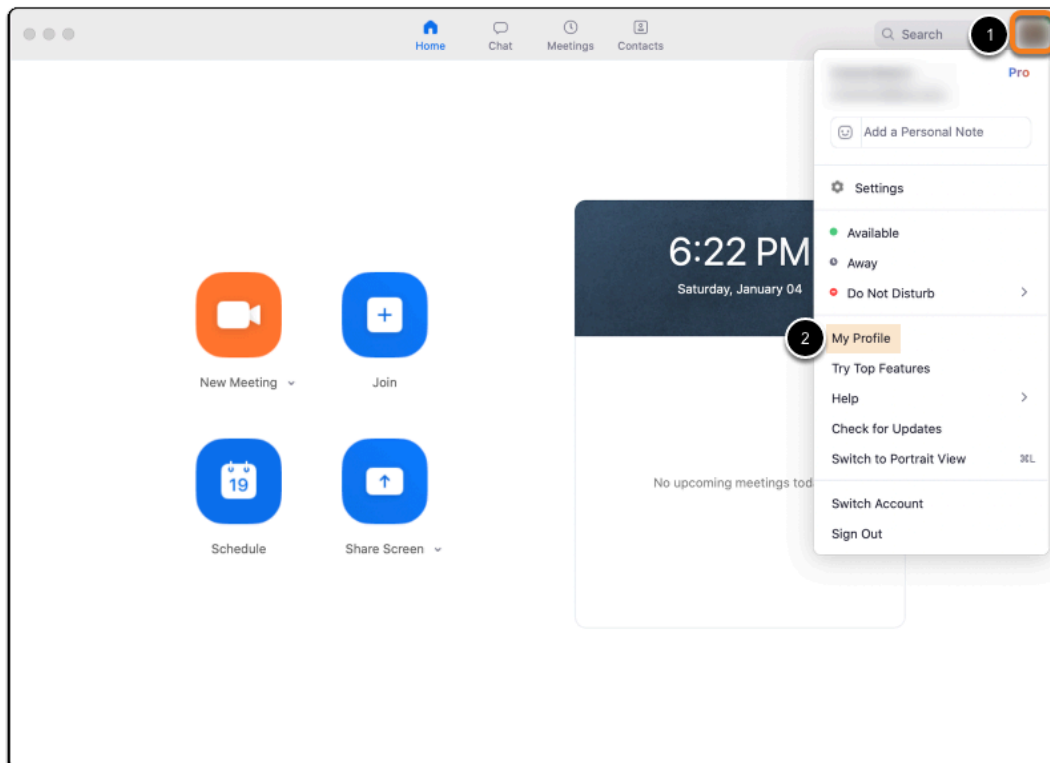
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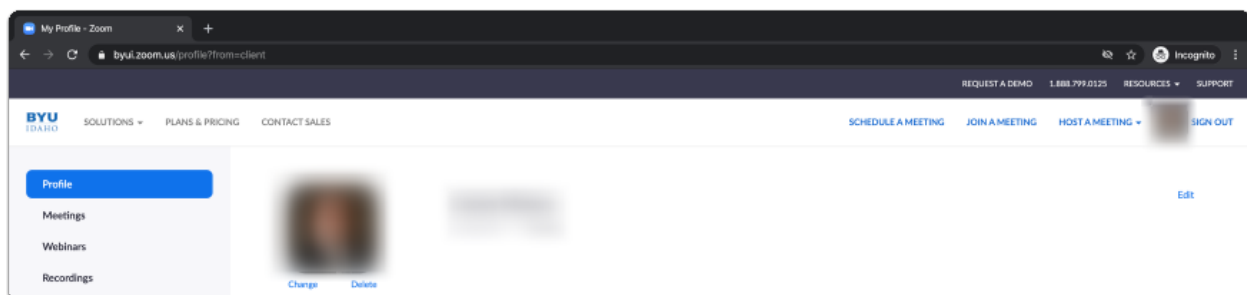
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→ Change your profile picture

Select **"Change"** underneath the default profile image

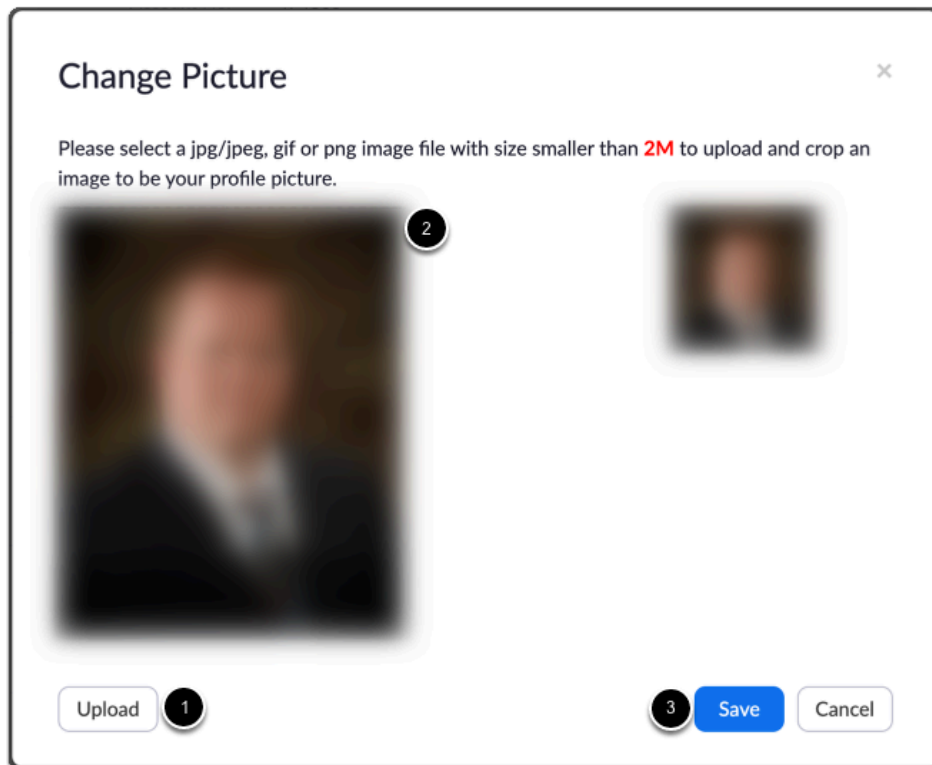


Click to continue



→ Upload and resize your picture

1. Click "**Upload**" in the bottom left corner of the pop-up window to select your photo from your computer.
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Finished

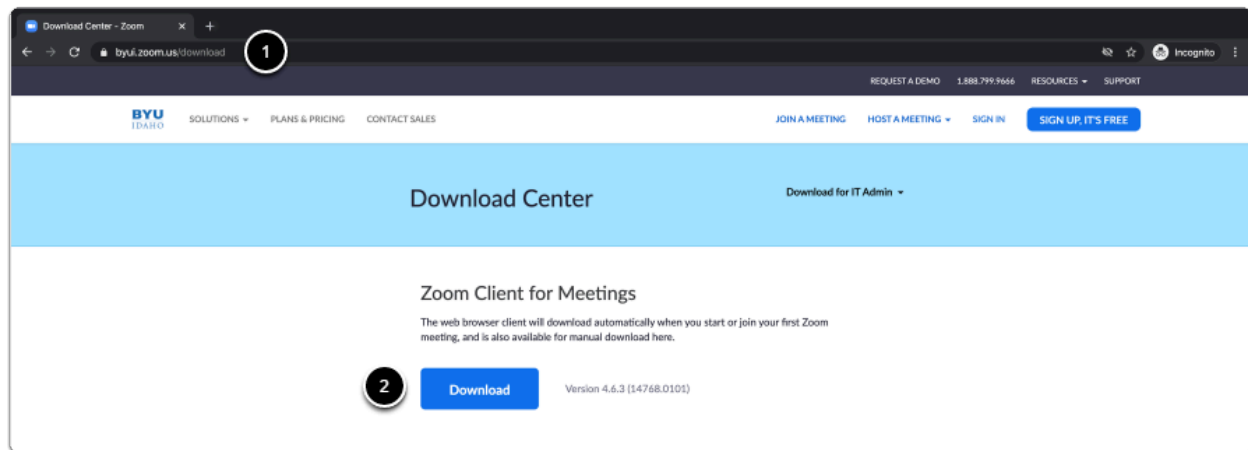


→ Download Zoom

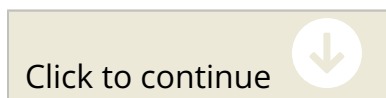
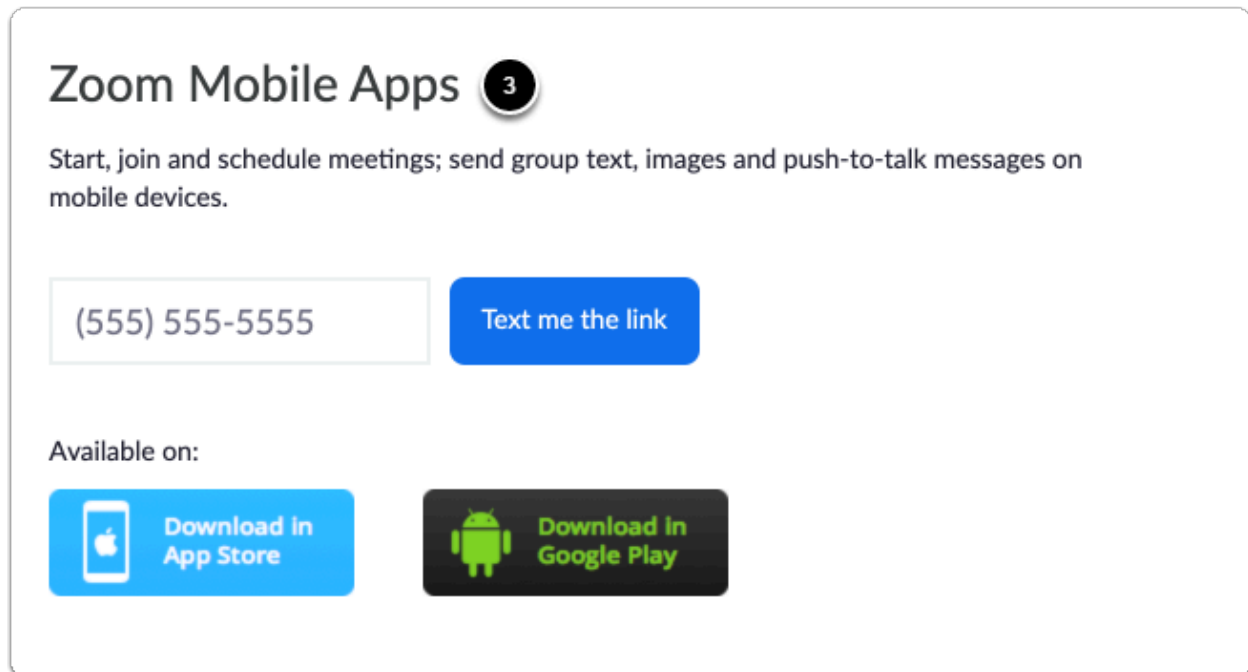
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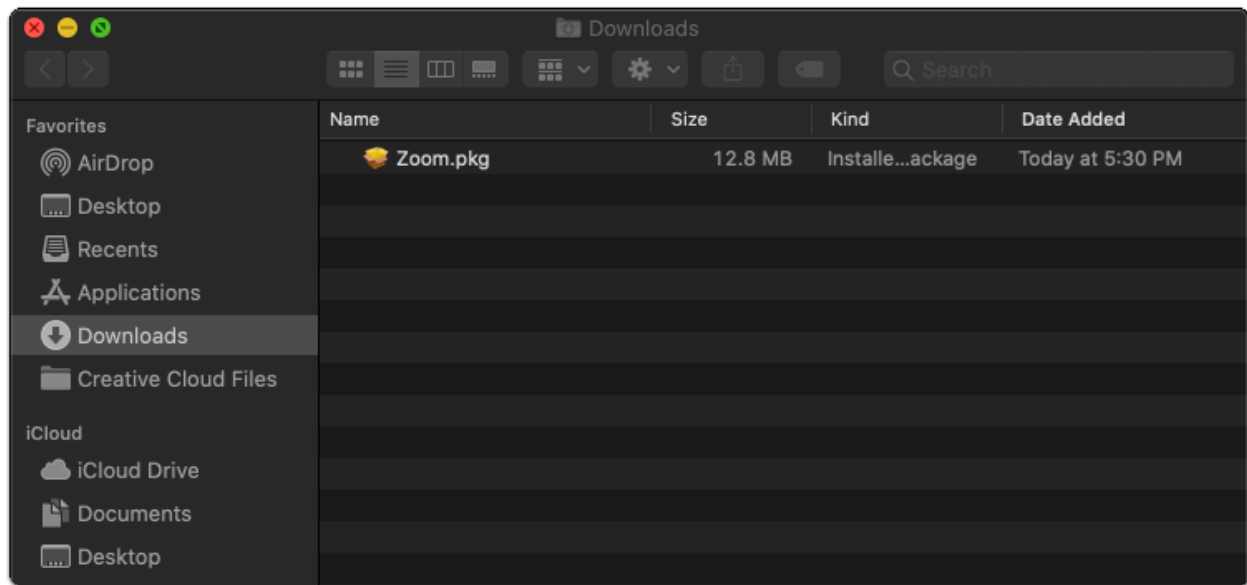
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→ **Install Zoom**

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Click to continue



→ Open Zoom and sign in

Find the Zoom application on your computer and open it.

1. Ensure "**Keep me signed in**" is checked if you want the app to automatically log you in for future sessions.
2. Select "**Sign in with SSO**" to login with your Ensign College account.

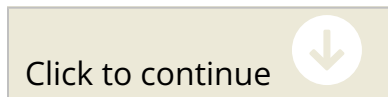
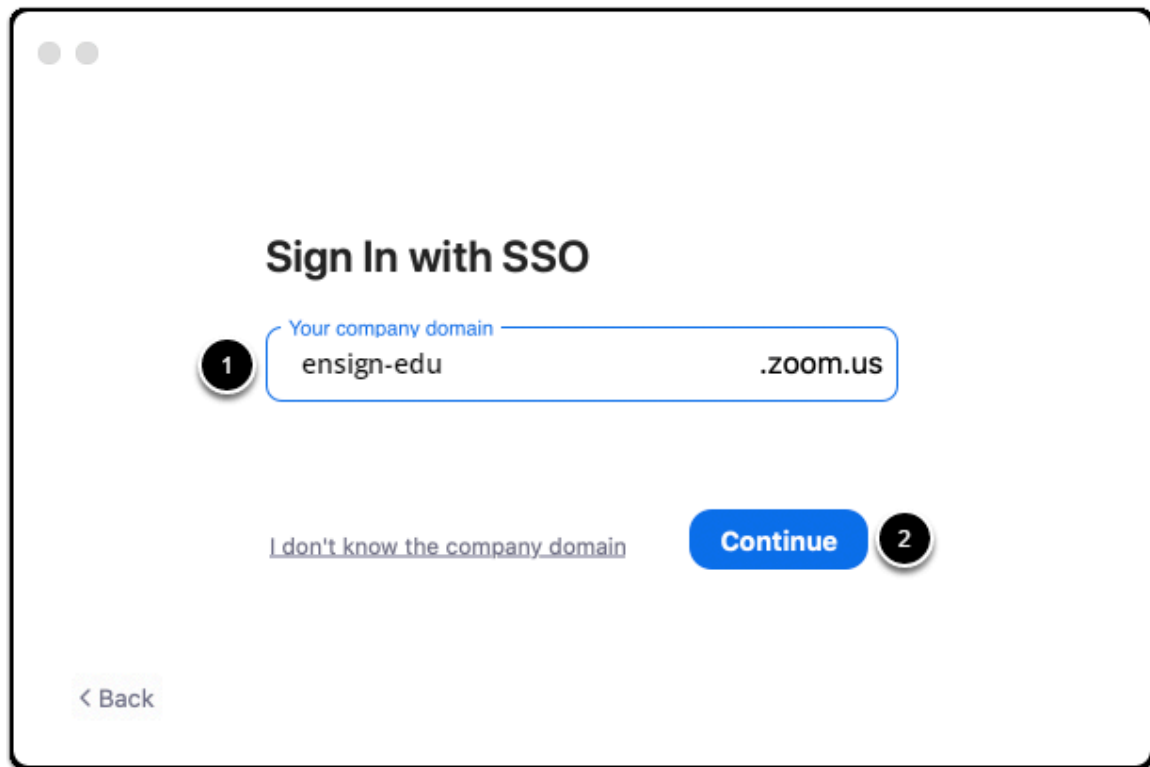
The image shows a 'Sign In' form within a window-like border. At the top left is the title 'Sign In' in bold, and at the top right is a link 'Sign Up Free' in blue. Below the title are two input fields: 'Email' and 'Password'. To the right of the 'Password' field is a link 'Forgot?'. Below the 'Email' field is a checkbox labeled 'Keep me signed in' with a '1' in a black circle next to it. To the right of the checkbox is a 'Sign In' button. To the right of the 'Sign In' button is a vertical line with the word 'or' in the center. To the right of the line are three social media login buttons: 'Sign In with SSO' (with a key icon and a '2' in a black circle), 'Sign In with Google' (with the Google logo), and 'Sign In with Facebook' (with the Facebook logo). At the bottom left is a '< Back' link.

Click to continue



→ **Sign In with SSO**

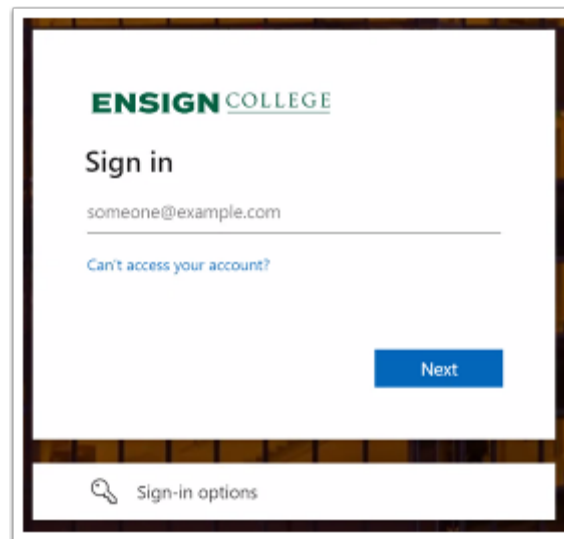
1. Type "ensign-edu" in the field before ".zoom.us".
2. Click "**Continue**" to login with your Ensign College credentials.



→ Ensign College Login

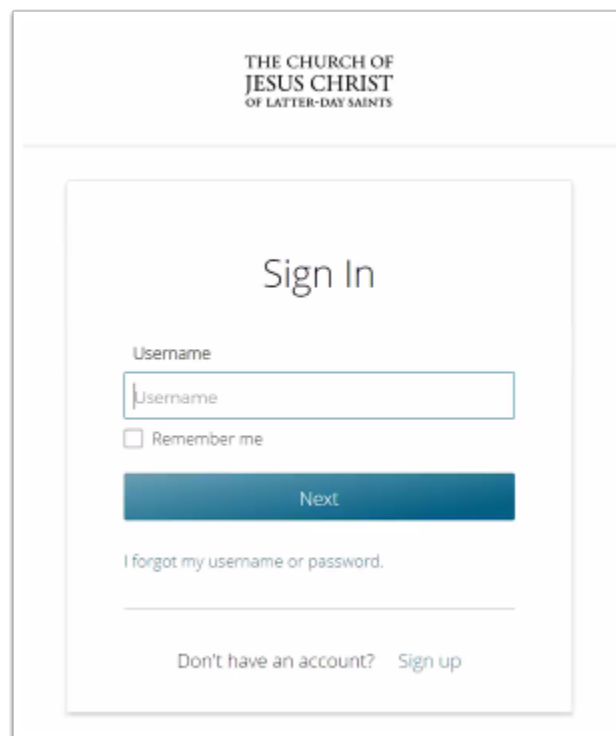
1. Enter your Ensign College email address.
2. Click "Next" to continue with the login process.

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The screenshot shows the ENSIGN COLLEGE Sign in page. At the top, the ENSIGN COLLEGE logo is displayed. Below it, the text "Sign in" is followed by a text input field containing "someone@example.com". A link "Can't access your account?" is positioned below the input field. A blue "Next" button is located at the bottom right. At the bottom of the page, there is a "Sign-in options" link with a magnifying glass icon.

1. Enter your Church account username.
2. Click "**Next**" to verify your credentials.
3. Enter your Church account password.
4. Click "Next" login to Zoom with your Church account.



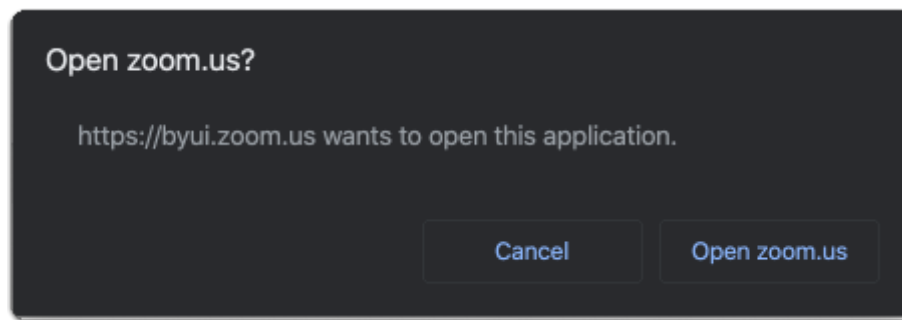
The screenshot shows the THE CHURCH OF JESUS CHRIST OF LATTER-DAY SAINTS Sign In page. At the top, the church's name is displayed. Below it, the text "Sign In" is centered. Underneath, there is a "Username" label and a text input field containing "Username". A "Remember me" checkbox is located below the input field. A blue "Next" button is positioned below the checkbox. Below the button, there is a link "I forgot my username or password." and a horizontal line. At the bottom, there is a link "Don't have an account? Sign up".

Click to continue



→ Confirm opening the Zoom application

Once you have logged in, the following pop up window may appear. Click "**Open zoom.us**" to open the Zoom application.



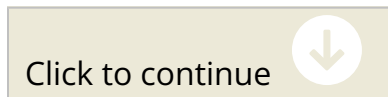
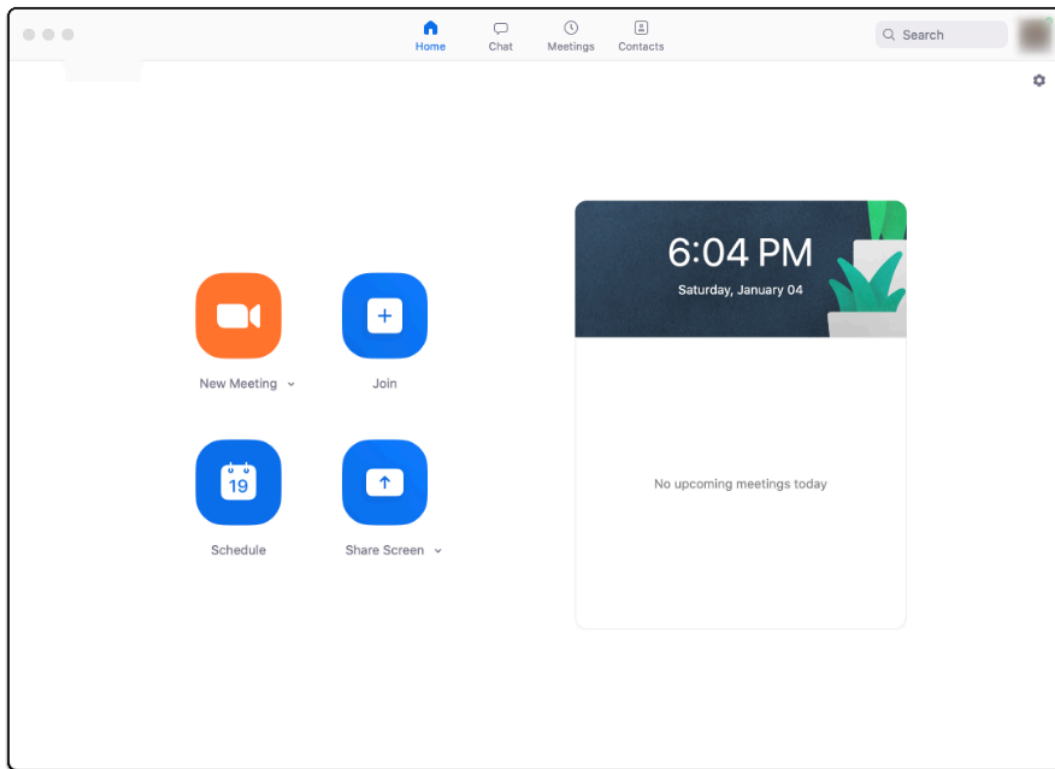
Click to continue



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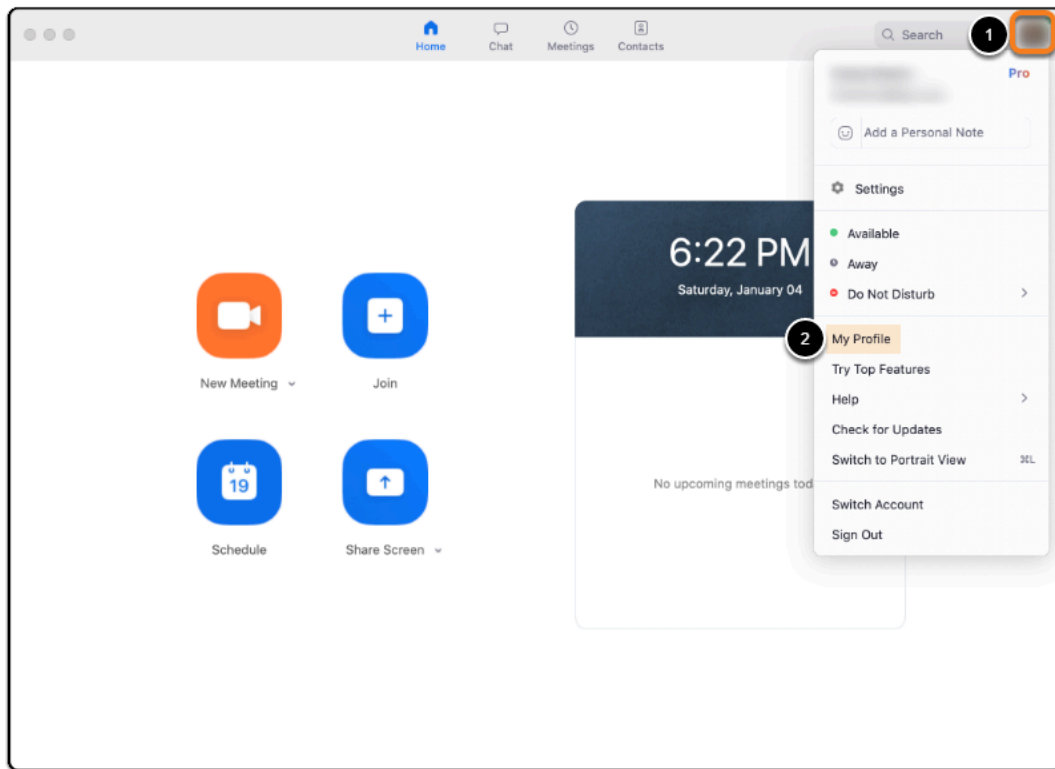
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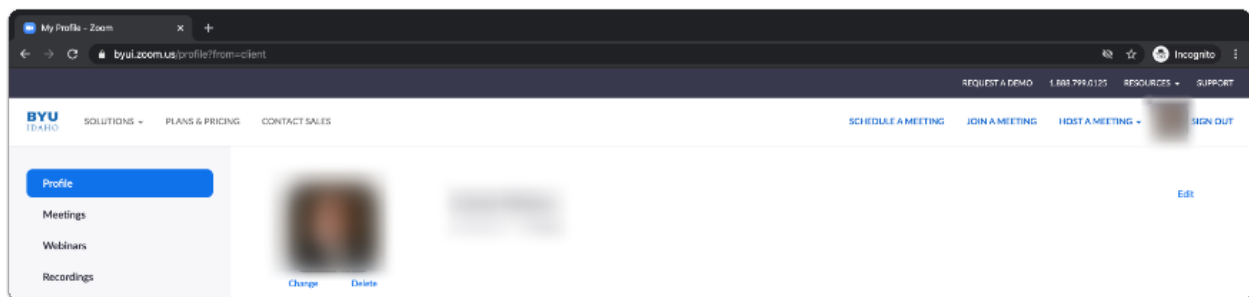


Click to continue



→ **Change your profile picture**

Select "**Change**" underneath the default profile image

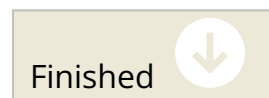
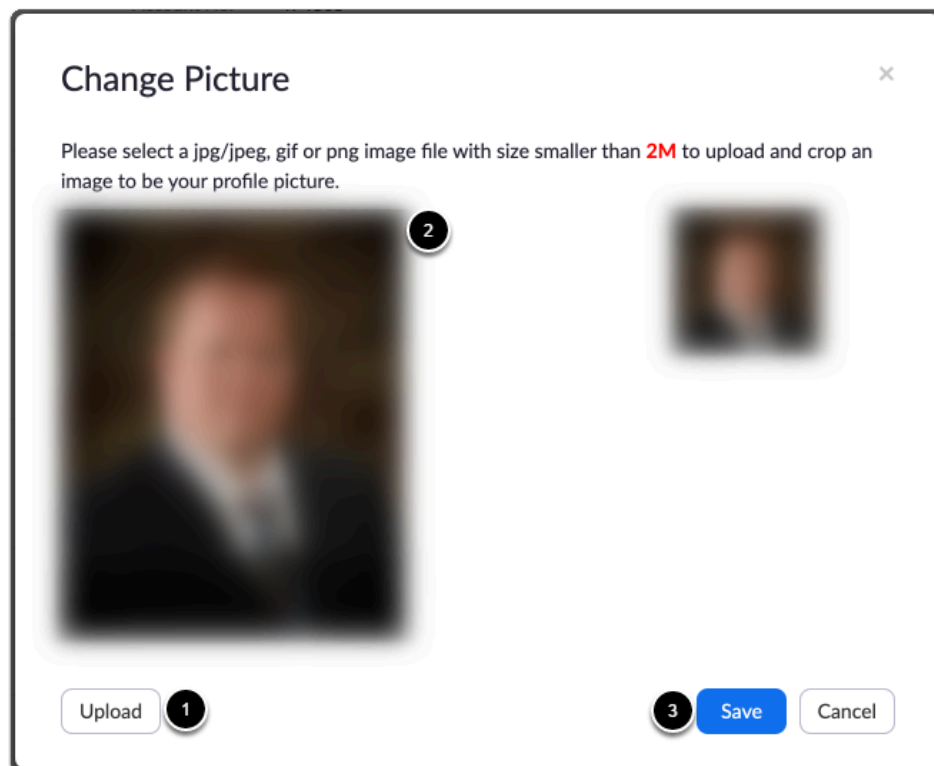


Click to continue



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3. Click "**Save**" to finish uploading your photo to Zoom for your profile.



→ Sign-up for Zoom

First, you'll need to sign-up for a free Zoom account. Visit the [Zoom](#) website to begin. You should see the following webpage.

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Click to continue



How would you like to sign-up for Zoom?

My personal email.

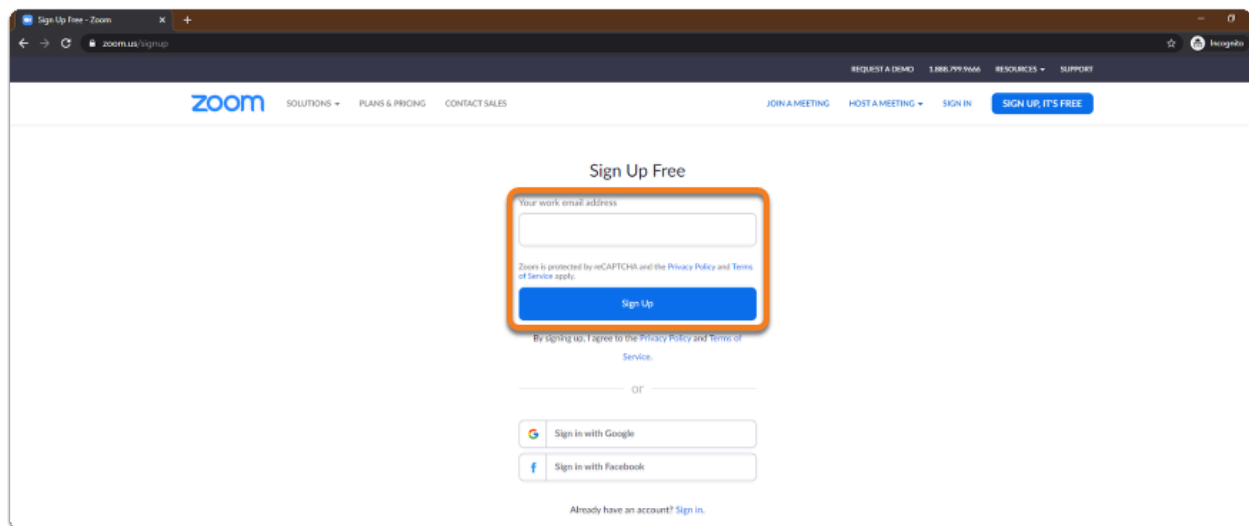
My Google account.

My Facebook account.

→ **Create an account with your email**

Enter an email in the provided text box and click **"Sign Up"** to start the process of setting up a free Zoom account.

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Sign Up Free

Your work email address

Zoom is protected by reCAPTCHA and the Privacy Policy and Terms of Service apply.

Sign Up

By signing up, I agree to the Privacy Policy and Terms of Service.

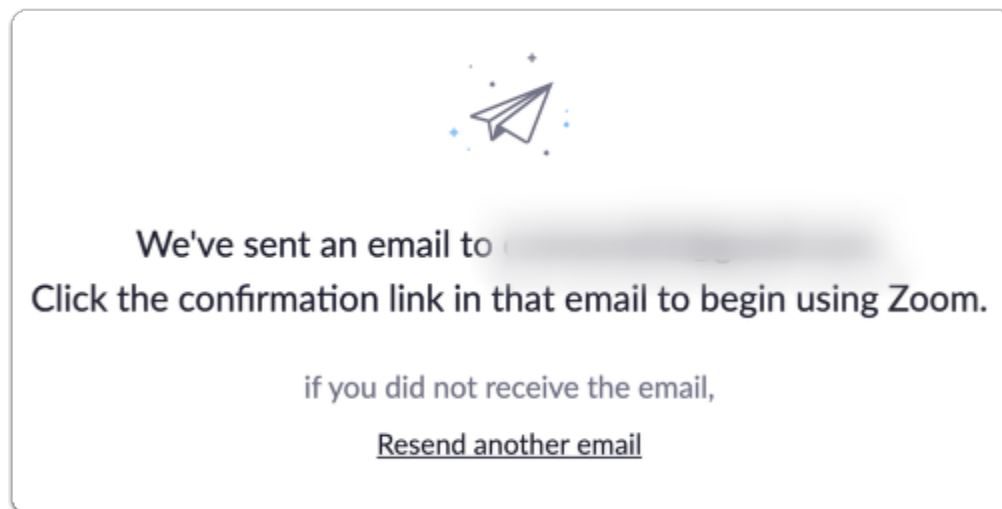
OR

Sign in with Google

Sign in with Facebook

Already have an account? [Sign in.](#)

You will receive a confirmation email to verify your identity and finish setting up your account.



- 💡 If you do not receive the confirmation email, click "**Resend another email**" to try again. Check your junk or spam folder if you still don't see the email.

Click to continue

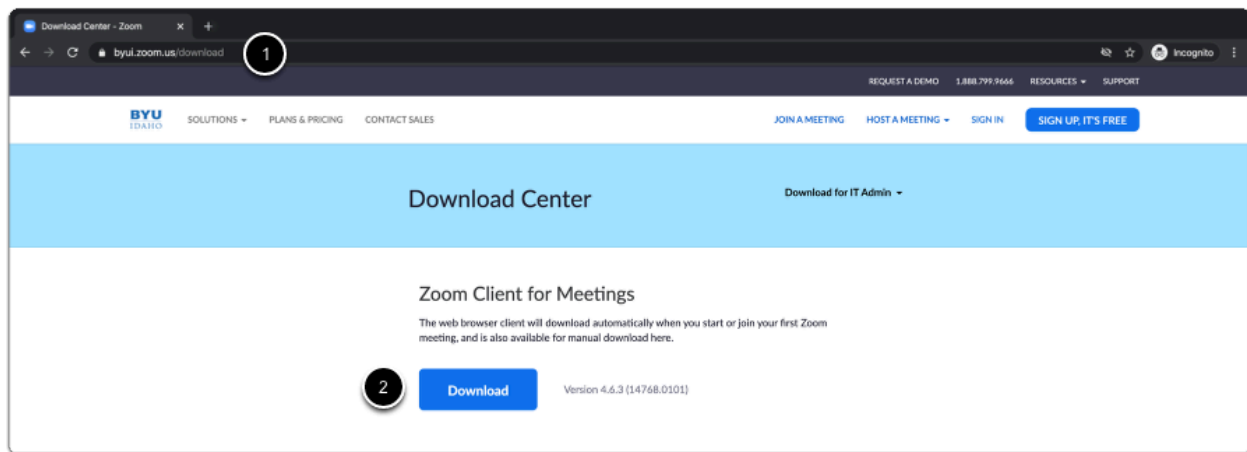


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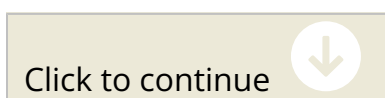
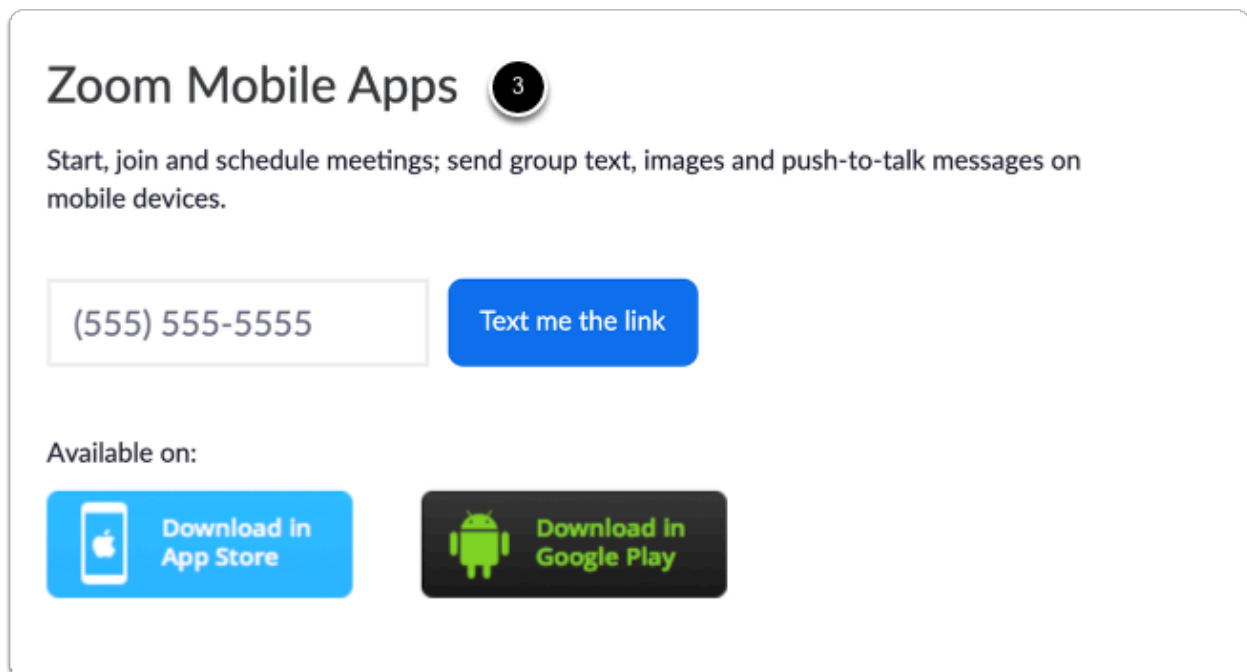
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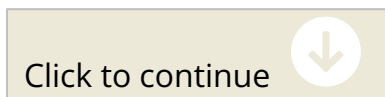
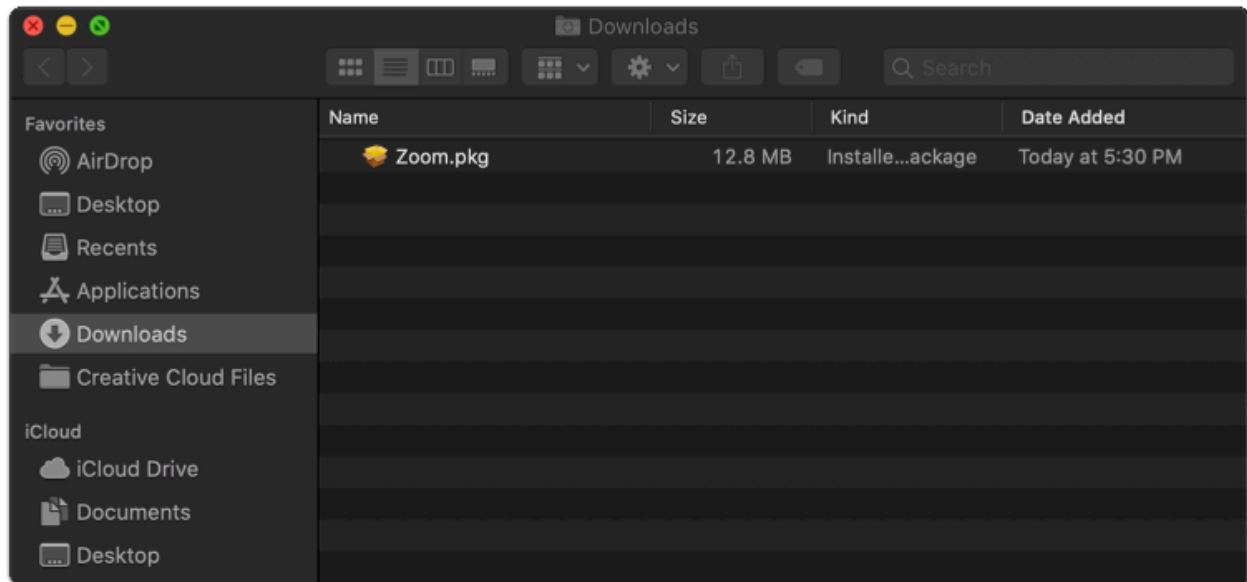
3. **Optional:** You may also want to download the mobile app for your phone or tablet.



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→ Install Zoom

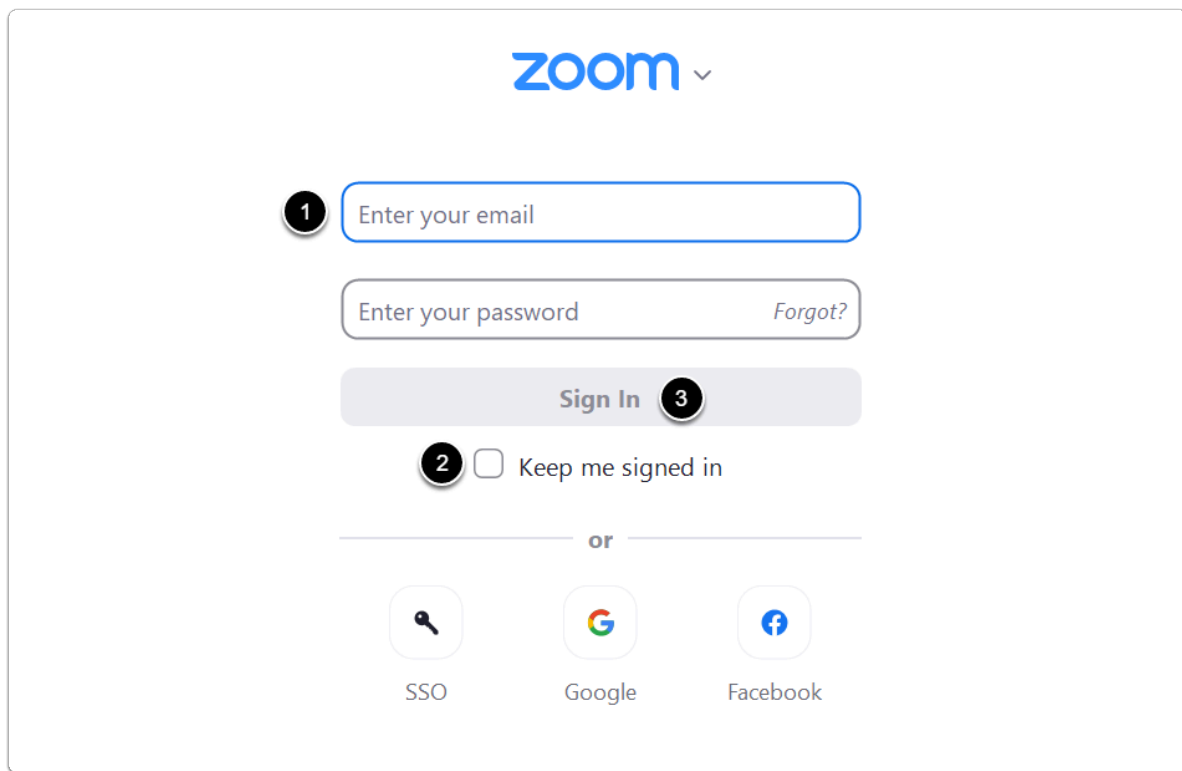
Find the file you downloaded in the step above and run the install file.




→ Open Zoom and sign in

Find the Zoom application on your computer and open it.

1. Enter the username and password for the Zoom account that you just created.
2. Ensure "**Keep me signed in**" is checked if you want the app to automatically log you in for future sessions.
3. Select "**Sign In**".



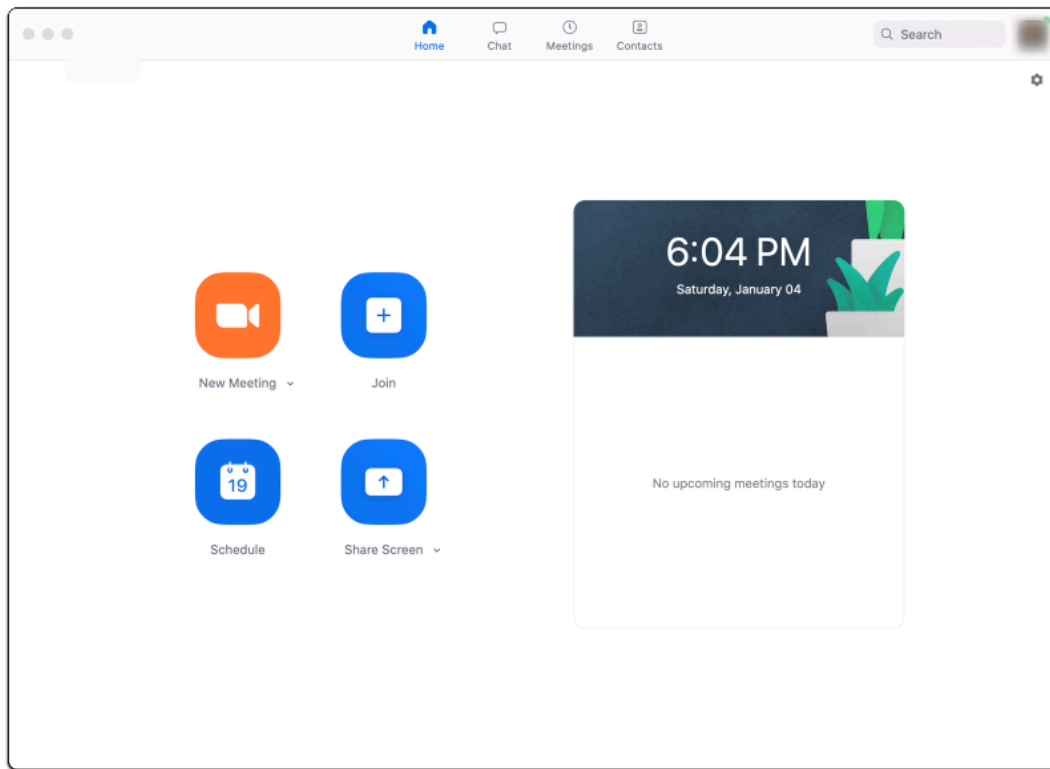
The image shows the Zoom login interface. At the top is the Zoom logo. Below it, there are three numbered steps: 1. A text input field labeled 'Enter your email'. 2. A text input field labeled 'Enter your password' with a 'Forgot?' link to its right. 3. A 'Sign In' button. Below the button is a checkbox labeled 'Keep me signed in'. A horizontal line with the word 'or' in the center separates this from the social login options. There are three social login buttons: 'SSO' with a key icon, 'Google' with the Google logo, and 'Facebook' with the Facebook logo.

Click to continue 

→ **Zoom Home Page**

From this page you can start, join, and schedule meetings. For most Zoom functions, you will use this installed desktop application. Continue to the next step to set your profile picture.

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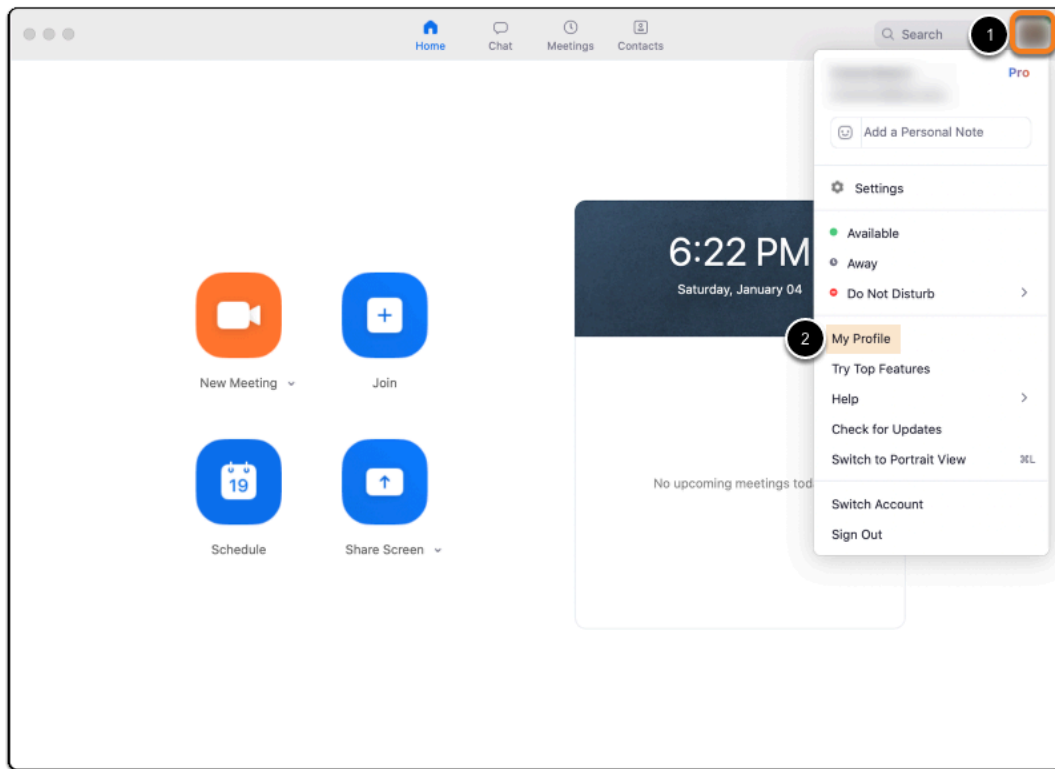
Click to continue



→ Open your Zoom profile

1. Click on your profile in the top right corner of the app window.
2. In the dropdown menu, select "**My Profile**" and you will be directed to your Zoom profile in your default browser.

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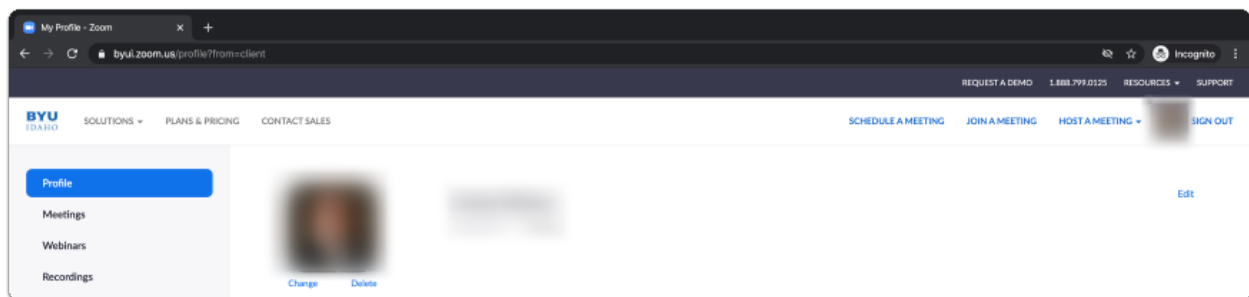


Click to continue



→ **Change your profile picture**

Select "**Change**" underneath the default profile image

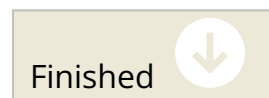
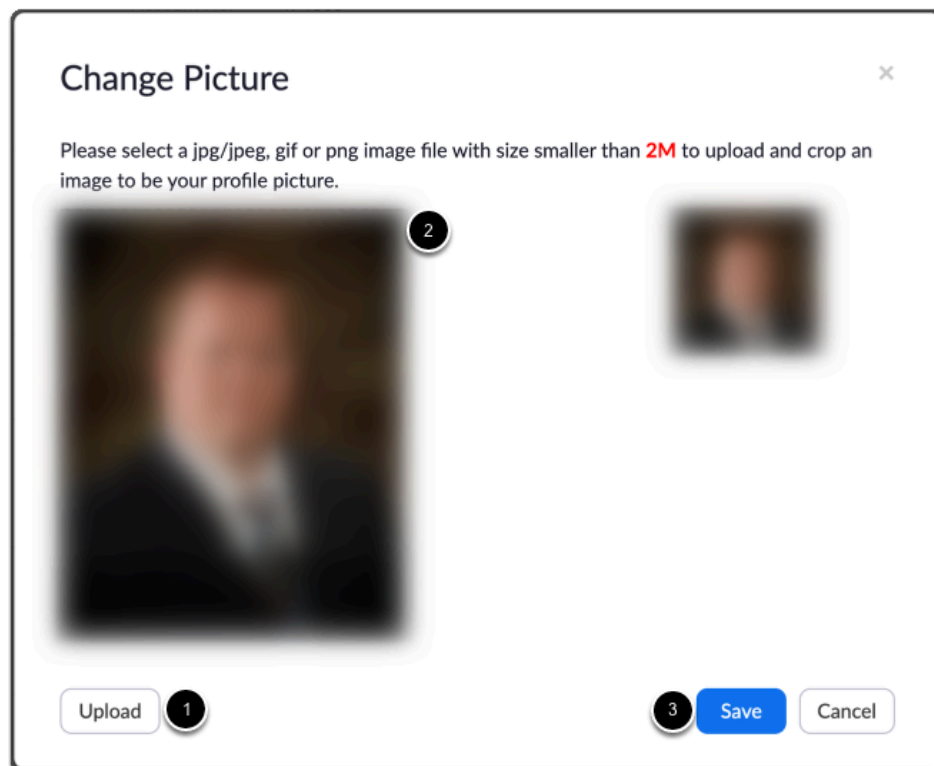


Click to continue



→ Upload and resize your picture

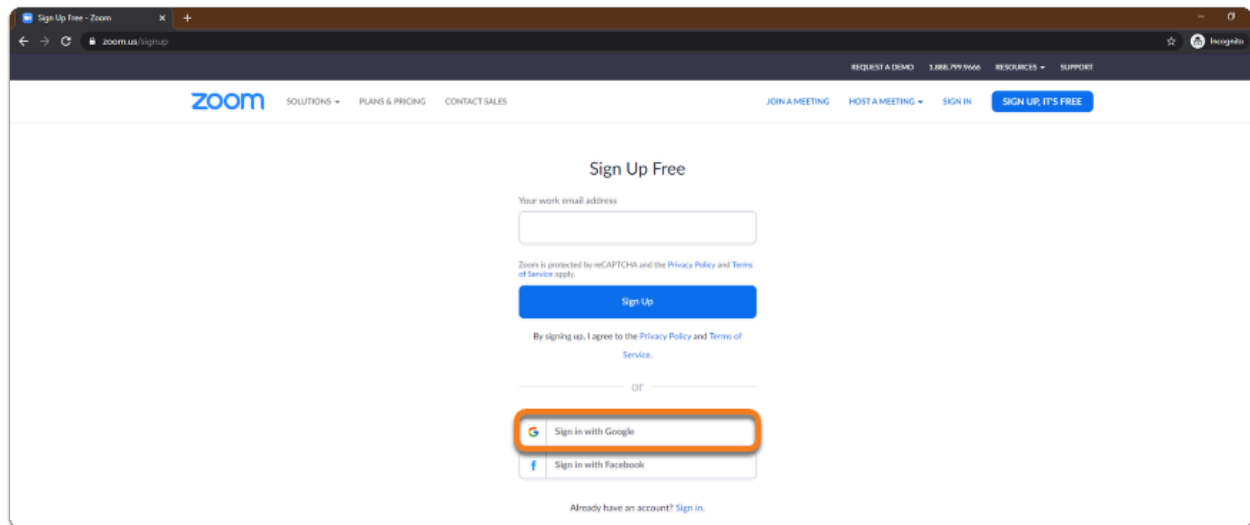
1. Click "**Upload**" in the bottom left corner of the pop-up window to select your photo from your computer.
2. If you would like, you can resize and crop the image so that the image is centered.
3. Click "**Save**" to finish uploading your photo to Zoom for your profile.



→ Sign-in with Google account

Click "**Sign-in with Google**" to begin creating your Zoom account with your Google account.

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Click to continue

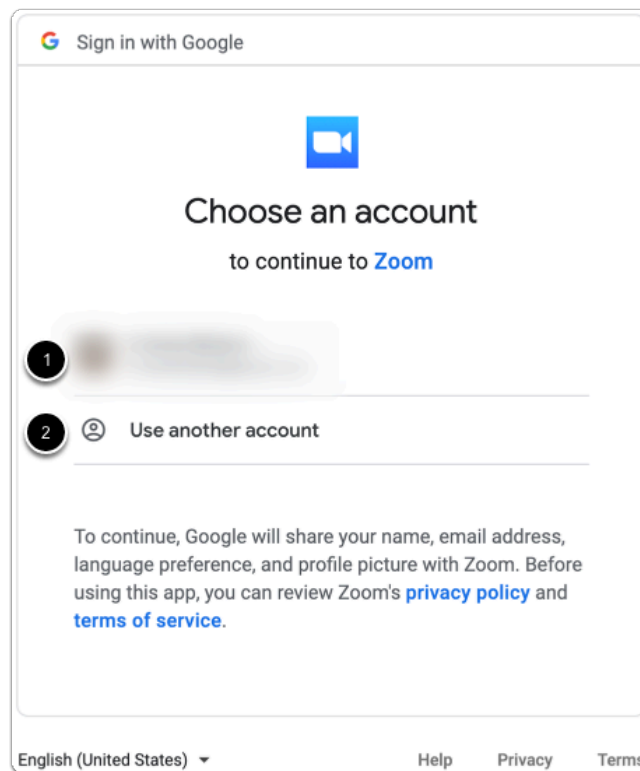


→ **Create an account with your Google credentials**

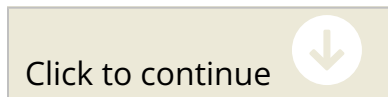
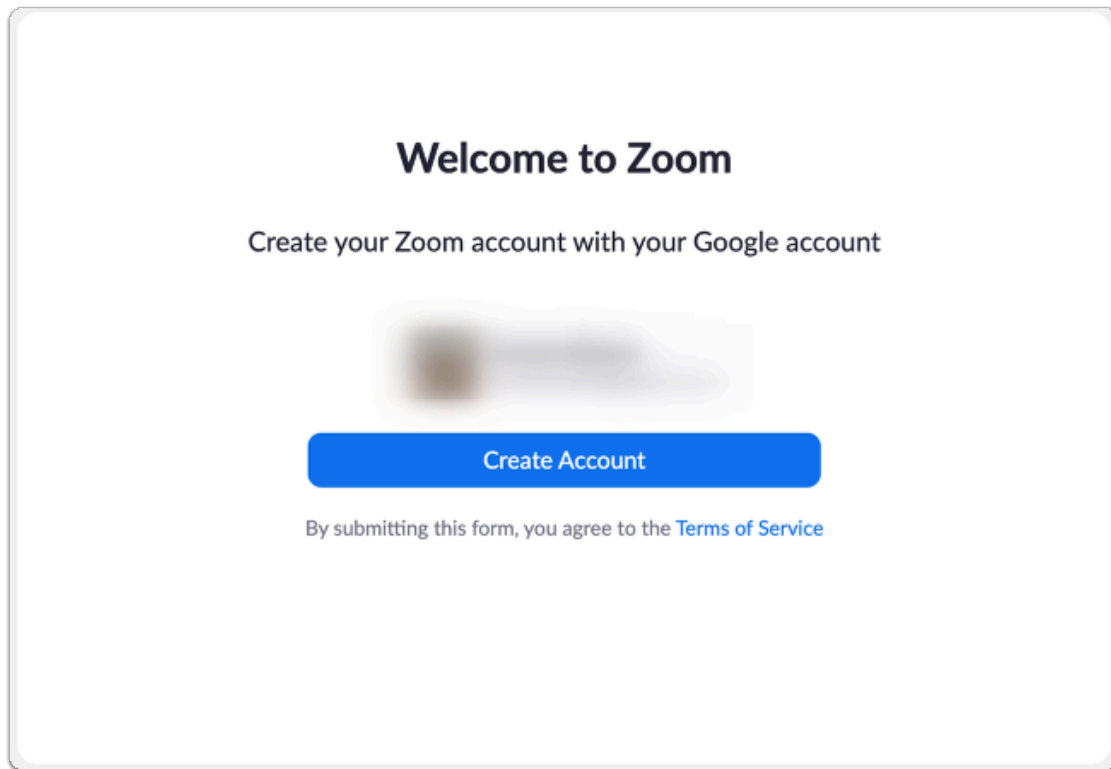
In the corresponding pop-up window:

1. Select the account you would like to login to Zoom.
2. If you don't see the one you would like, select "**Use another account**" to login with a different one.

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Click "**Create Account**" to finish setting up your Zoom account with your Google account.

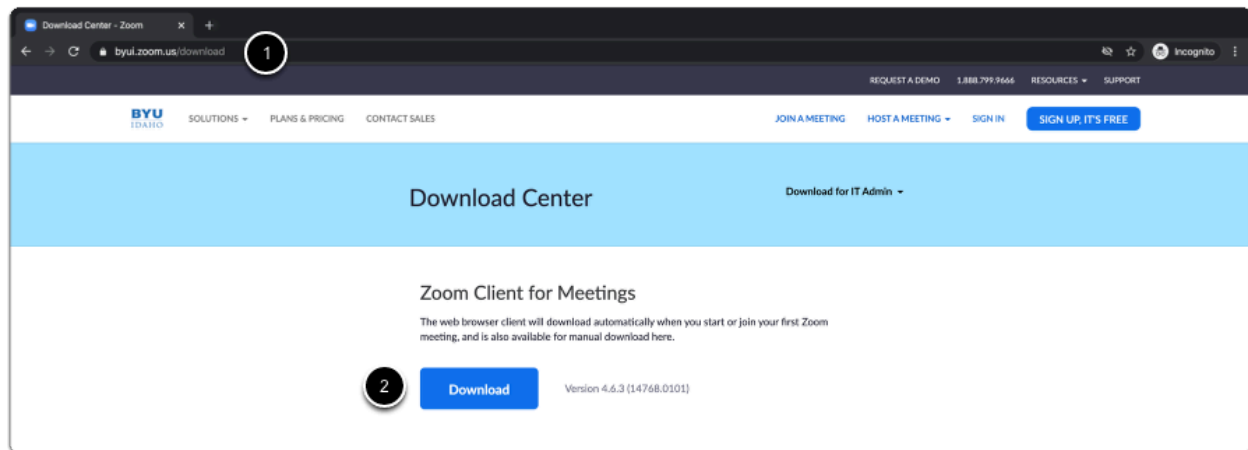


→ **Download Zoom**

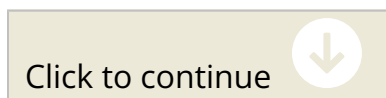
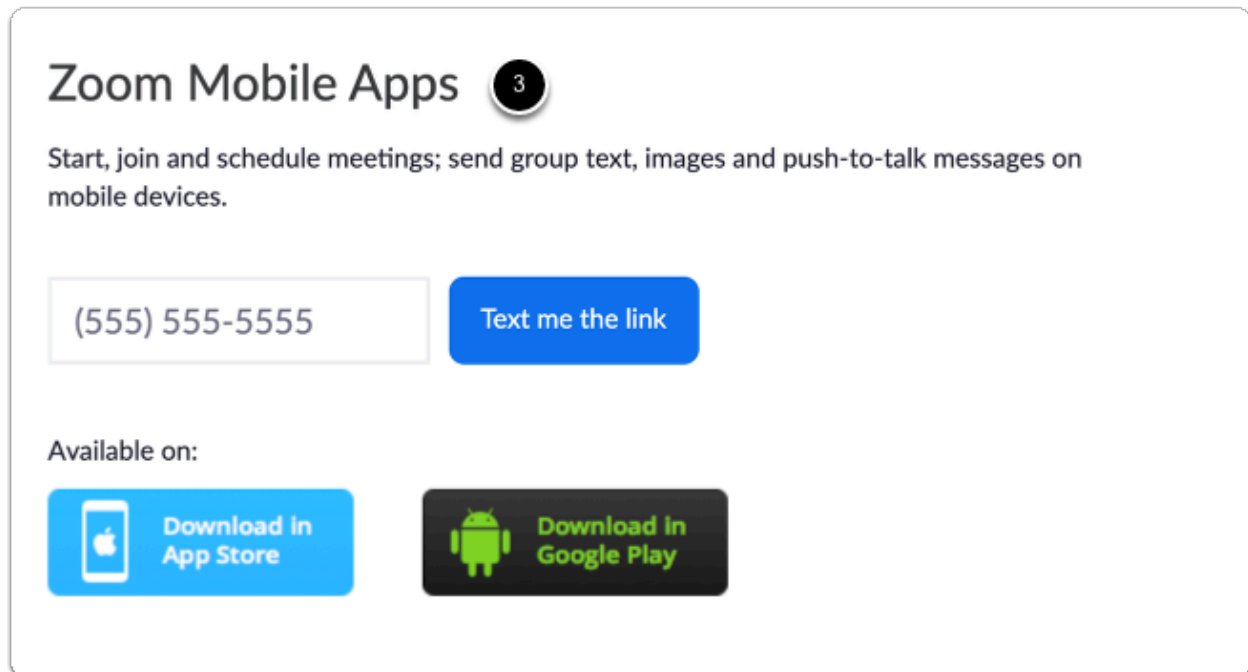
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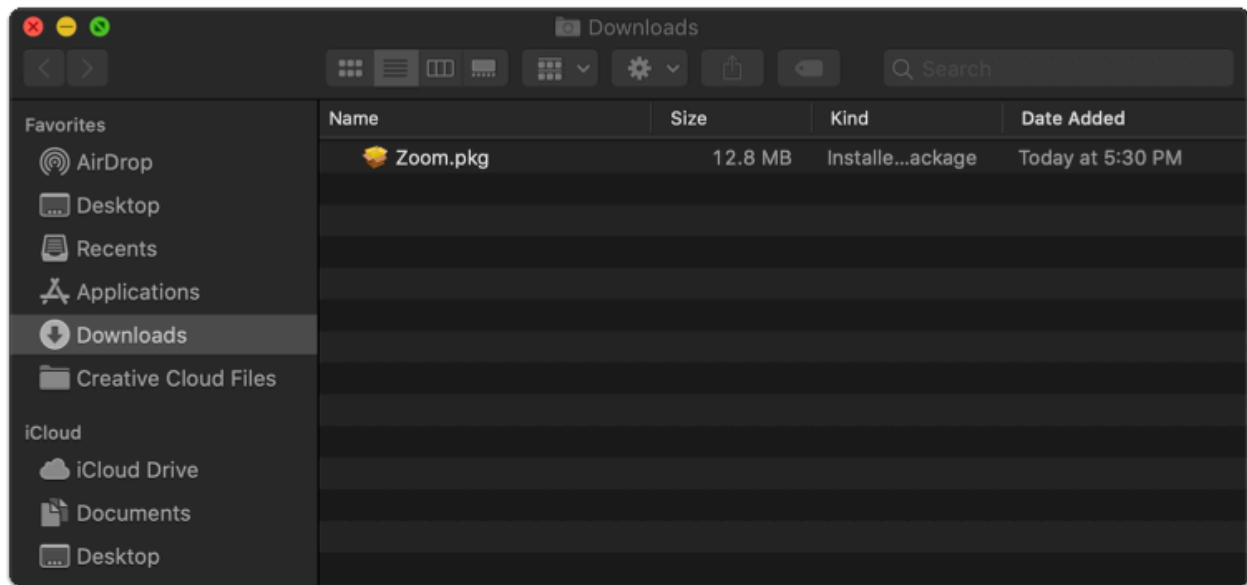
3. **Optional:** You may also want to download the mobile app for your phone or tablet.



→ Install Zoom

Find the file you downloaded in the step above and run the install file.

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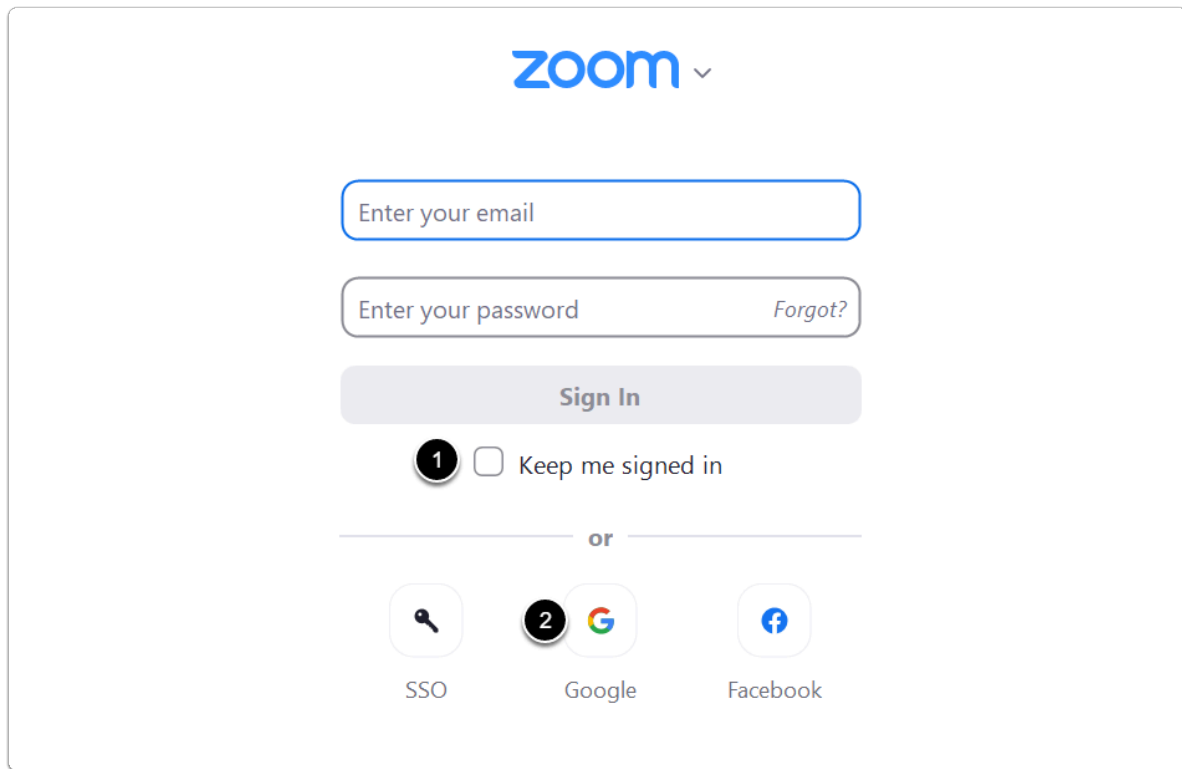
Click to continue



→ Open Zoom and sign in

Find the Zoom application on your computer and open it.

1. Ensure "**Keep me signed in**" is checked if you want the app to automatically log you in for future sessions.
2. Select "**Google**" to login with the Google account you used to make your account.



The image shows the Zoom Sign In page. At the top is the Zoom logo. Below it are two input fields: "Enter your email" and "Enter your password". To the right of the password field is a link that says "Forgot?". Below these fields is a "Sign In" button. Under the button is a checkbox labeled "Keep me signed in" with a "1" in a circle next to it. Below this is a horizontal line with the word "or" in the center. Under the line are three icons: a key icon labeled "SSO", a Google "G" icon labeled "Google" with a "2" in a circle next to it, and a Facebook "f" icon labeled "Facebook".

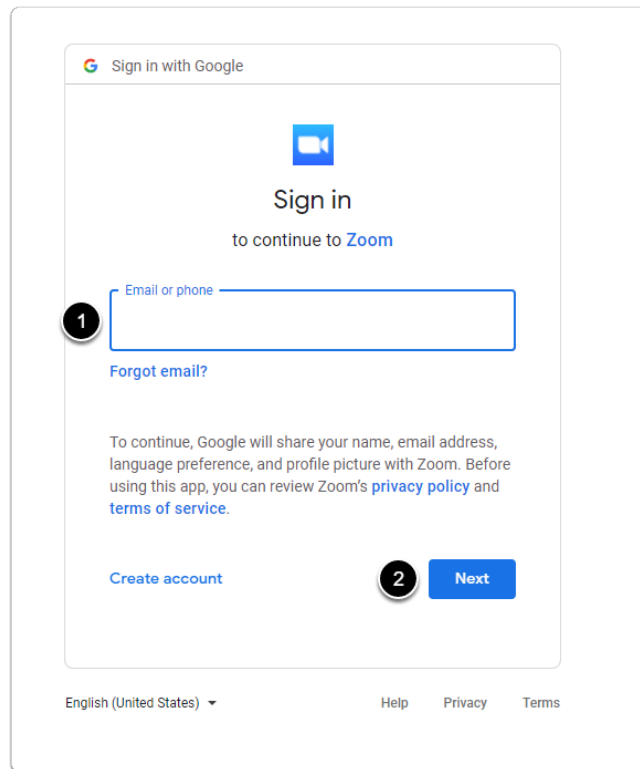
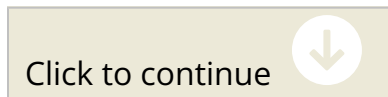
Click to continue



→ Sign in with your Google Email

Your internet browser will open to the Google sign in page.

1. Enter your Google account email address.
2. Select "**Next**".

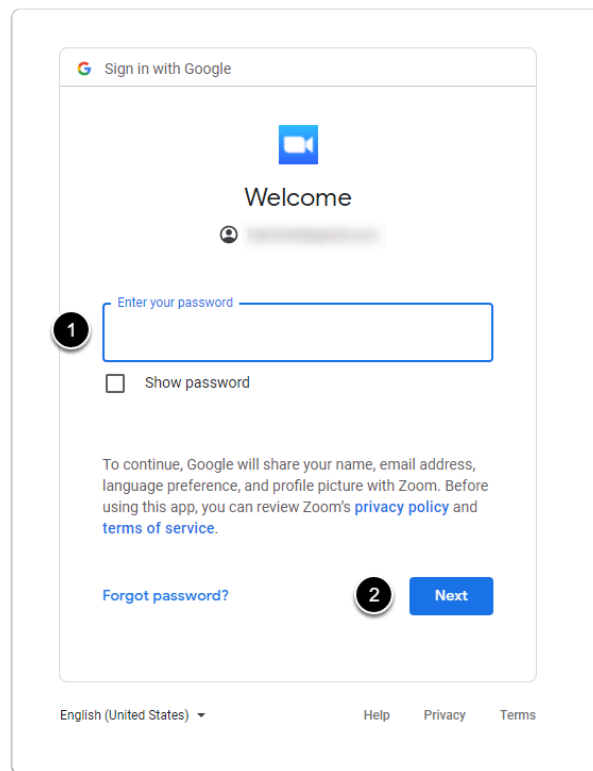
A screenshot of the Zoom 'Sign in with Google' interface. At the top, it says 'Sign in with Google' with the Google logo. Below that is a Zoom logo and the text 'Sign in to continue to Zoom'. A text input field labeled 'Email or phone' is highlighted with a blue border and a circled '1' next to it. Below the input field is a link for 'Forgot email?'. A paragraph of text explains that Google will share user information with Zoom and provides links to Zoom's 'privacy policy' and 'terms of service'. At the bottom left is a 'Create account' link, and at the bottom right is a blue 'Next' button with a circled '2' next to it. The footer includes 'English (United States)' with a dropdown arrow, and links for 'Help', 'Privacy', and 'Terms'.

→ Sign in with your Google Password

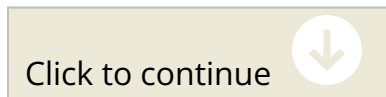
You will be brought to another sign in page to enter your Google password.

1. Enter your Google account password.
2. Select "**Next**".

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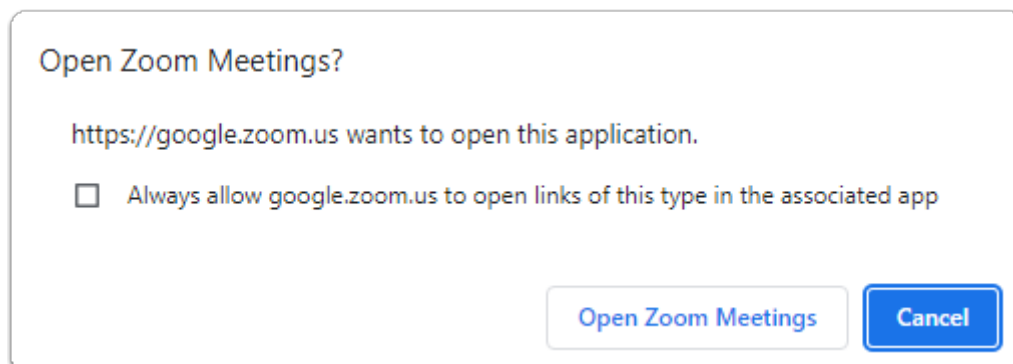


The image shows a Zoom login interface. At the top, it says "Sign in with Google" with the Google logo. Below that is the Zoom logo and the word "Welcome" followed by a blurred profile picture. A text input field labeled "Enter your password" is highlighted with a blue border and a circled "1" next to it. Below the input field is a checkbox labeled "Show password". A paragraph of text explains that Google will share user information with Zoom and provides links to Zoom's privacy policy and terms of service. At the bottom left is a link for "Forgot password?". At the bottom right is a blue "Next" button with a circled "2" next to it. The footer includes "English (United States)" with a dropdown arrow, and links for "Help", "Privacy", and "Terms".

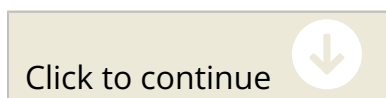


→ Confirm opening the Zoom application

Once you have logged in, the following pop up window may appear. Click "**Open Zoom Meetings**" to open the Zoom application.



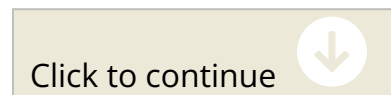
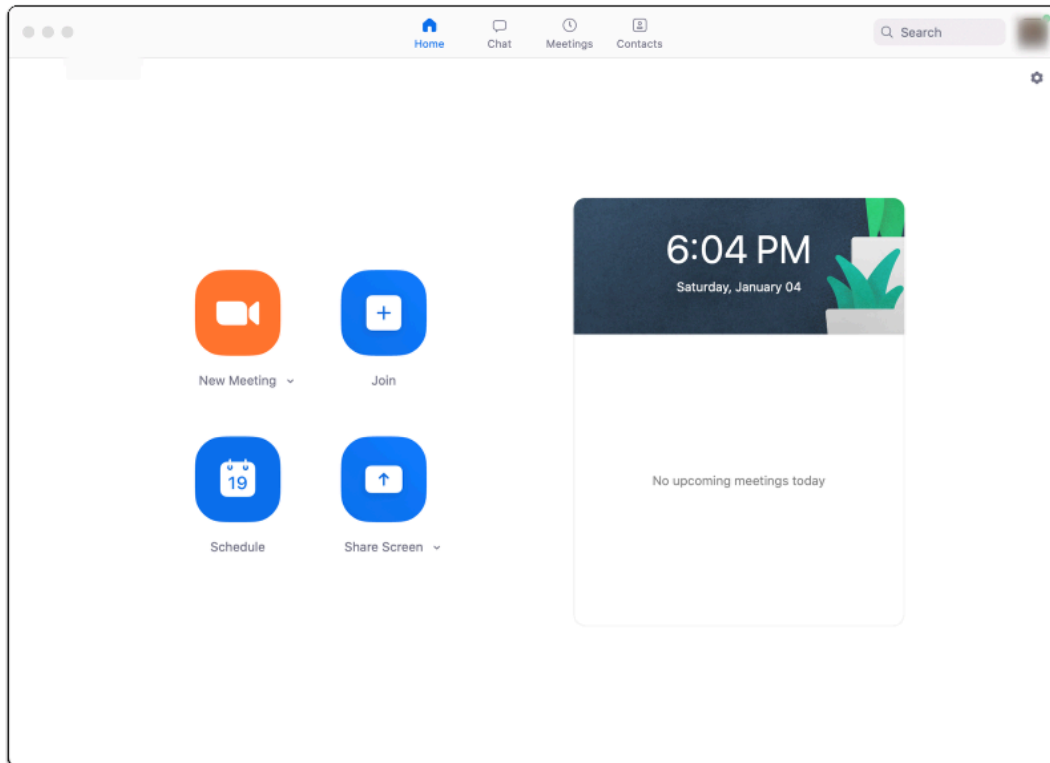
The image shows a system dialog box titled "Open Zoom Meetings?". The text inside says "https://google.zoom.us wants to open this application." Below this is a checkbox labeled "Always allow google.zoom.us to open links of this type in the associated app". At the bottom right, there are two buttons: "Open Zoom Meetings" (a light blue button) and "Cancel" (a blue button).



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→ Zoom Home Page

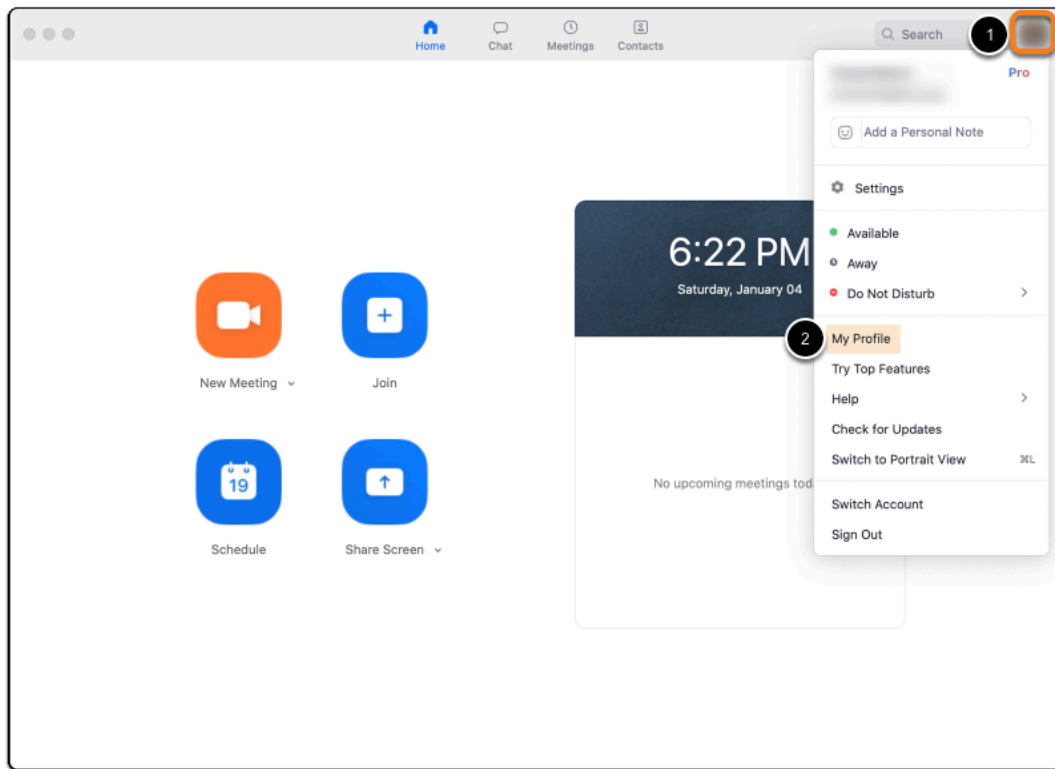
From this page you can start, join, and schedule meetings. For most Zoom functions, you will use this installed desktop application. Continue to the next step to set your profile picture.



→ Open your Zoom profile

1. Click on your profile in the top right corner of the app window.
2. In the dropdown menu, select "**My Profile**" and you will be directed to your Zoom profile in your default browser.

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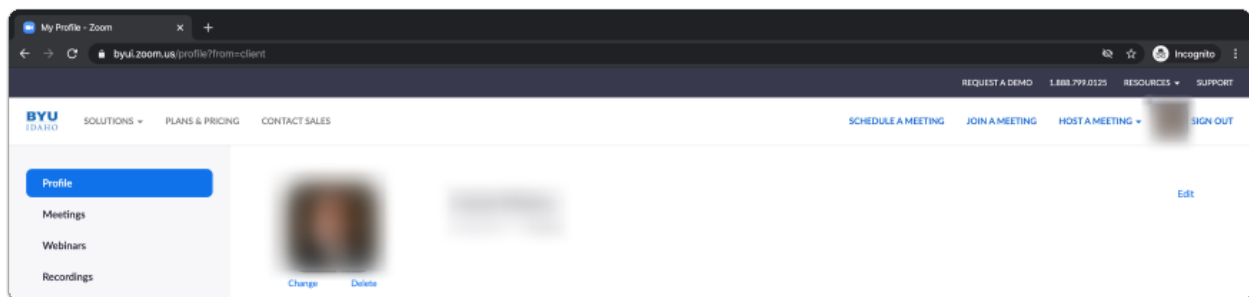


Click to continue



→ **Change your profile picture**

Select "**Change**" underneath the default profile image

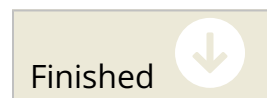
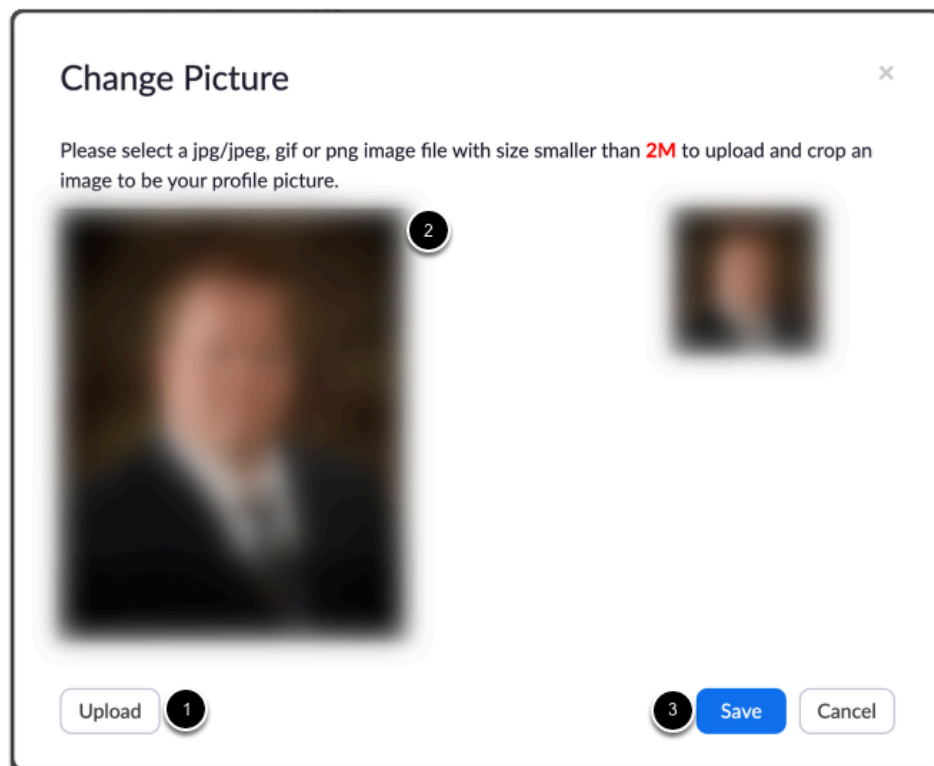


Click to continue



→ Upload and resize your picture

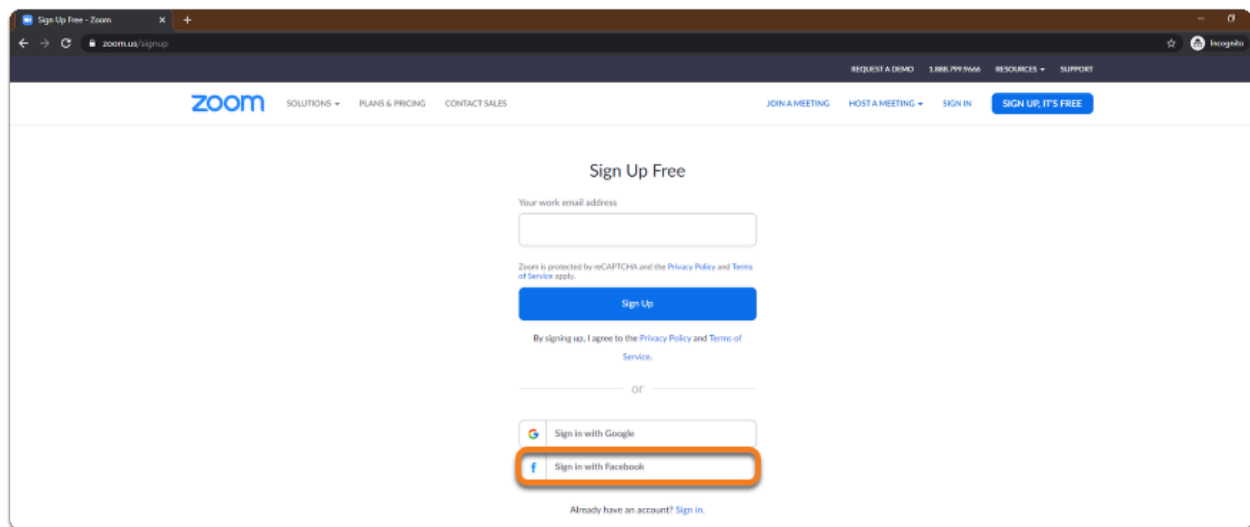
1. Click "**Upload**" in the bottom left corner of the pop-up window to select your photo from your computer.
2. If you would like, you can resize and crop the image so that the image is centered.
3. Click "**Save**" to finish uploading your photo to Zoom for your profile.



→ Sign-in with your Facebook account

Click "**Sign-in with Facebook**" to begin creating your Zoom account with your Facebook account.

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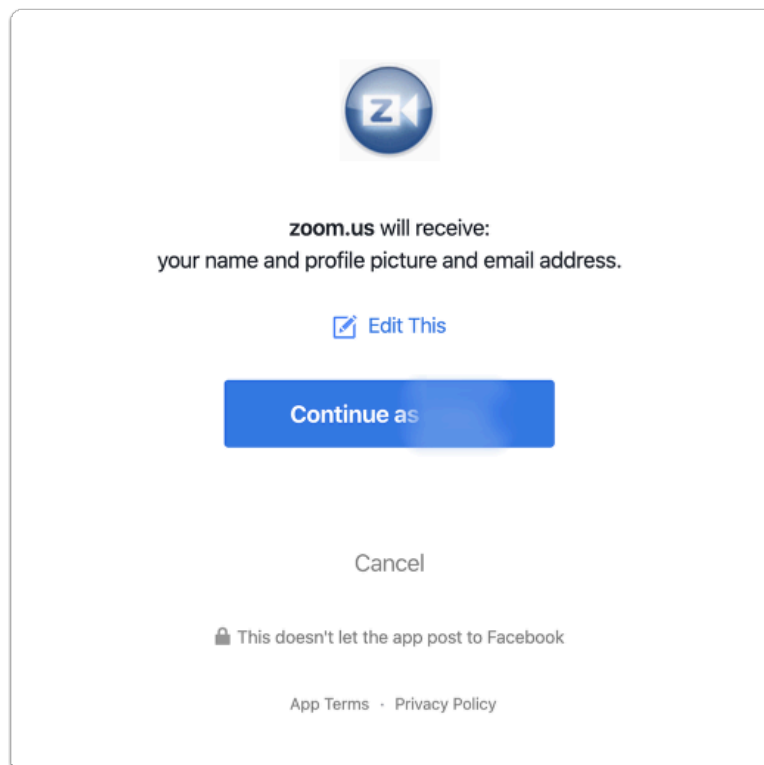


Click to continue



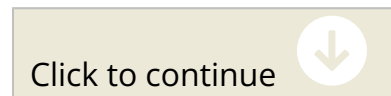
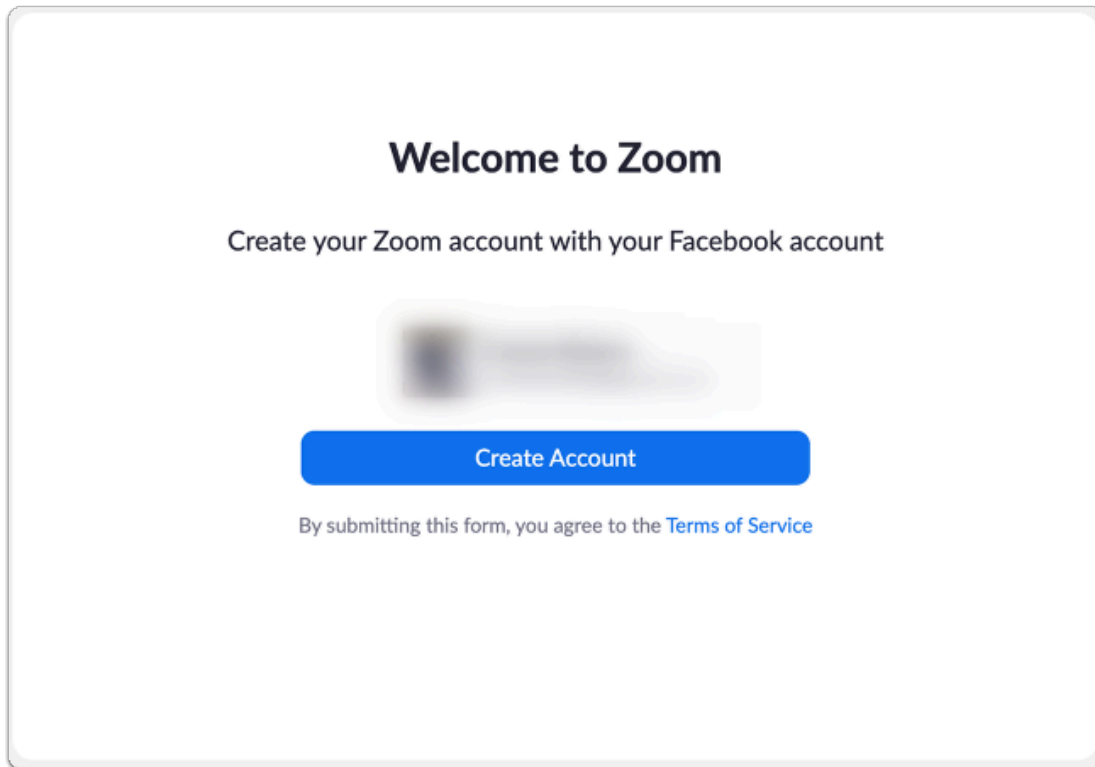
→ **Create an account with your Facebook credentials**

Select "**Continue as ...**" to login with your Facebook credentials.



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Select "**Create Account**" to finish setting up your Zoom account with your Facebook account.

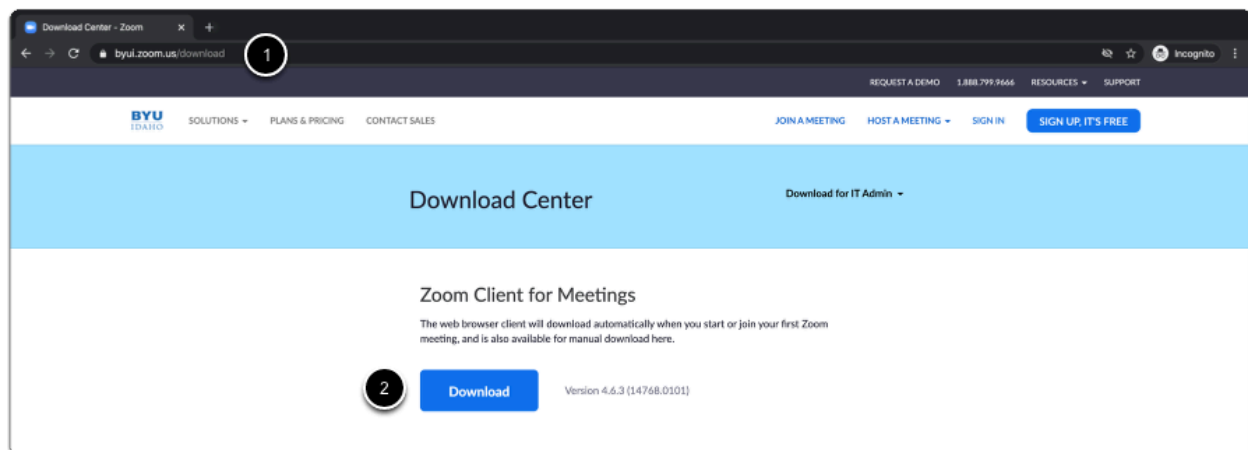


→ **Download Zoom**

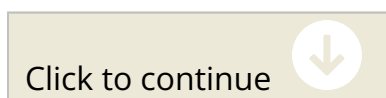
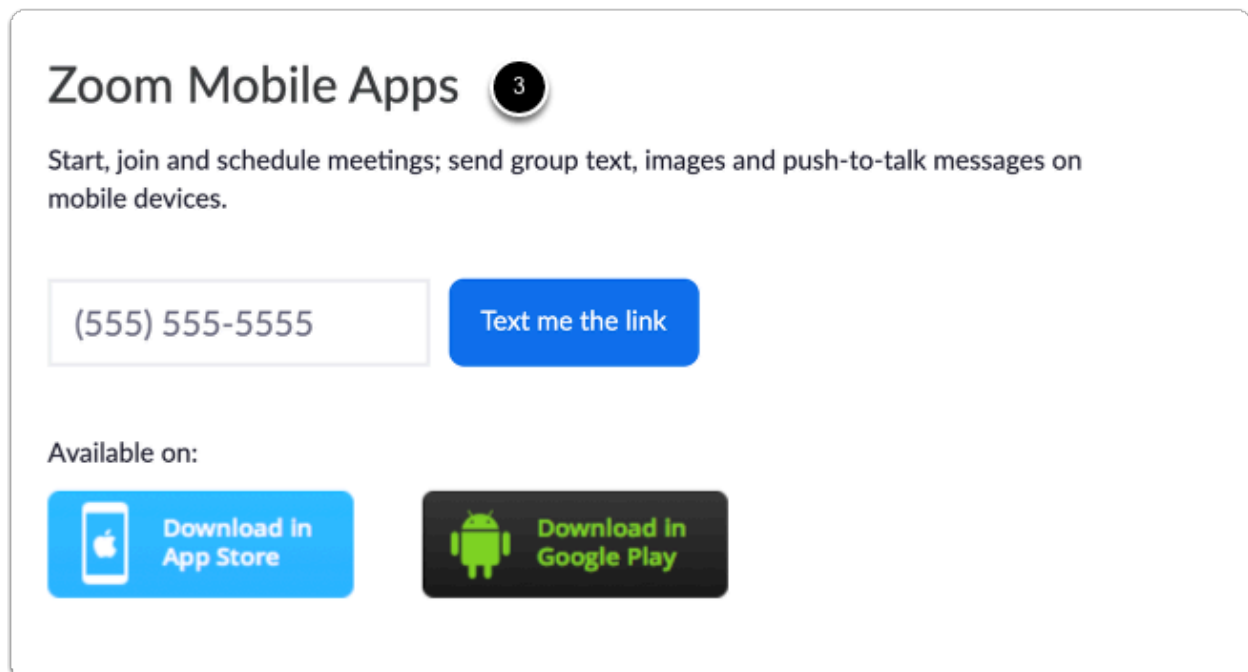
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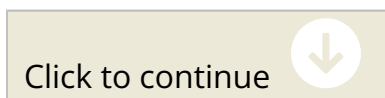
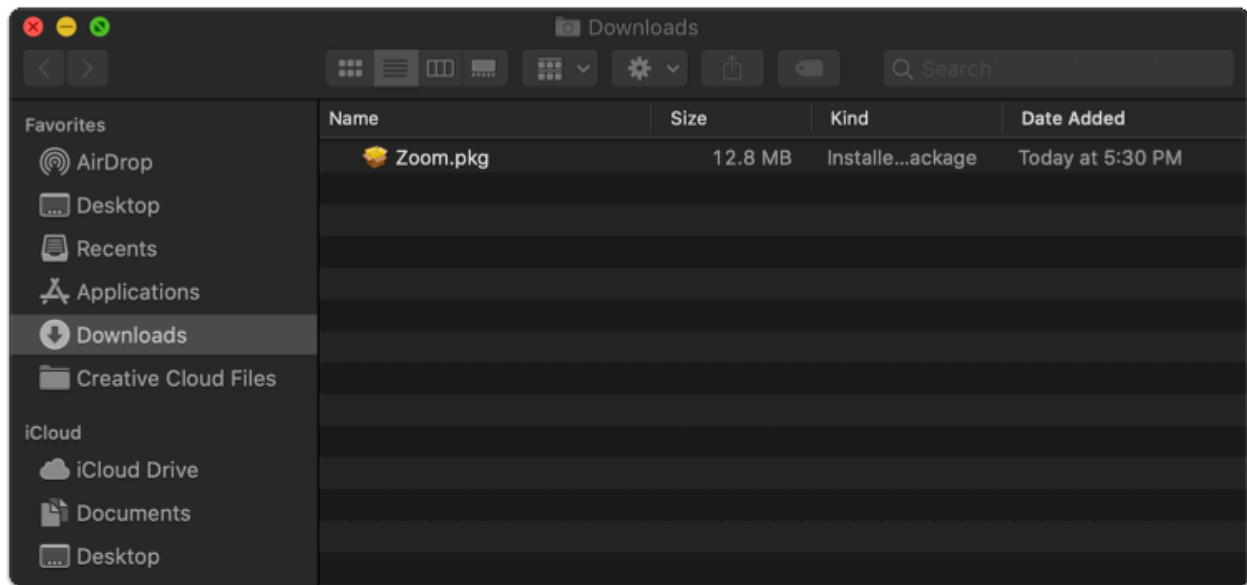
3. **Optional:** You may also want to download the mobile app for your phone or tablet.



→ **Install Zoom**

Find the file you downloaded in the step above and run the install file.

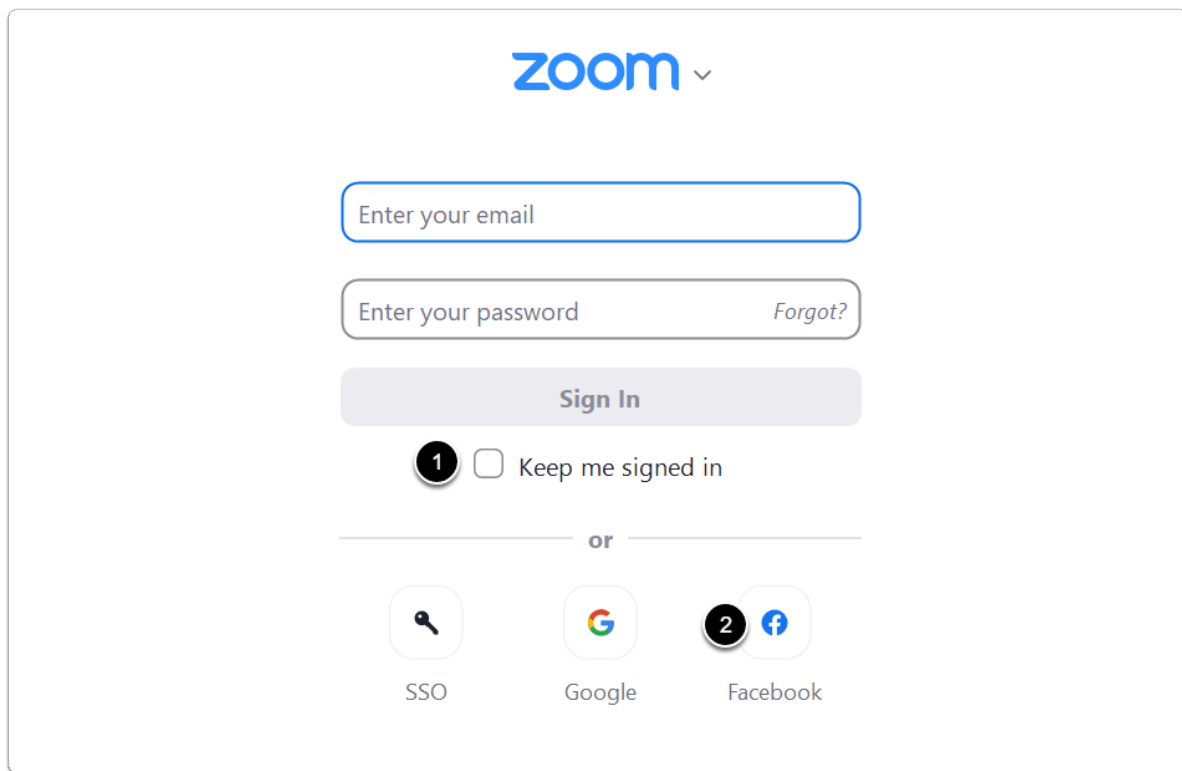
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→ Open Zoom and sign in

Find the Zoom application on your computer and open it.

1. Ensure "**Keep me signed in**" is checked if you want the app to automatically log you in for future sessions.
2. Select "**Facebook**" to login with the Facebook account you used to make your account.



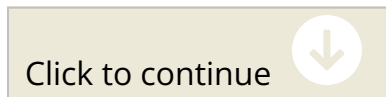
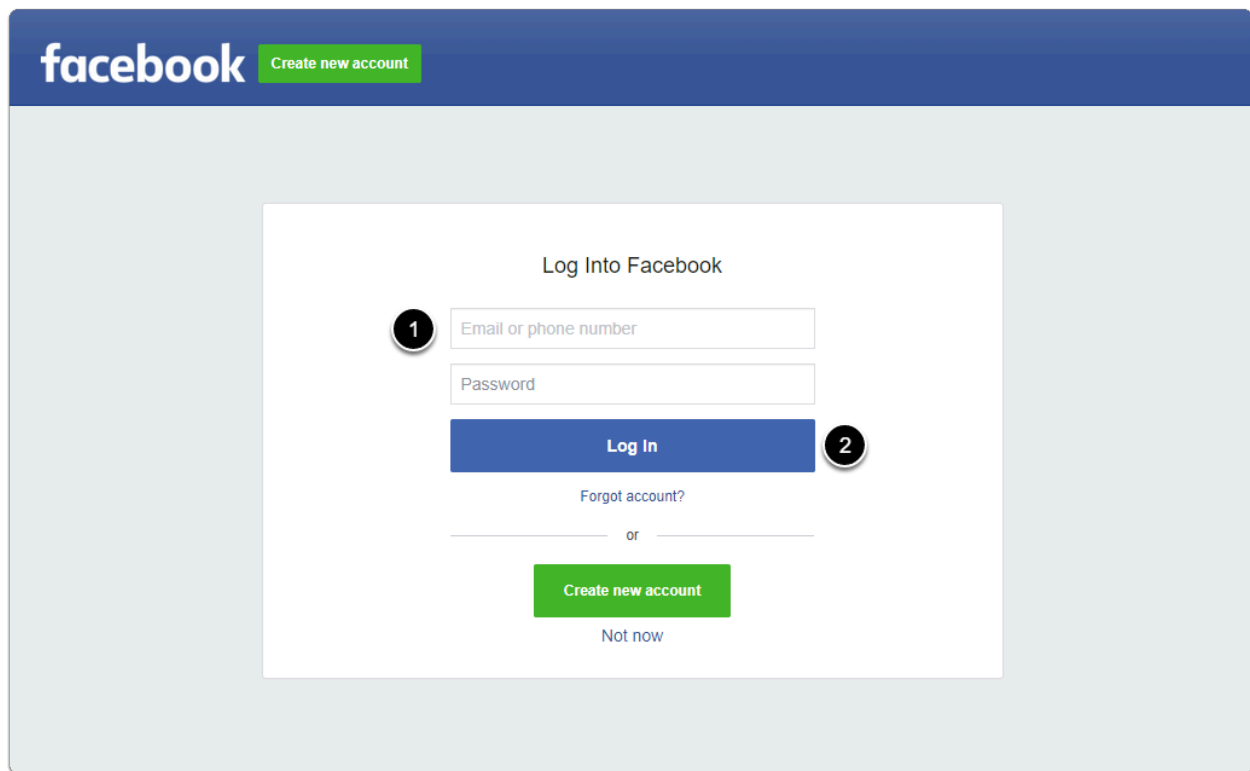
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Click to continue 

→ Sign into Facebook

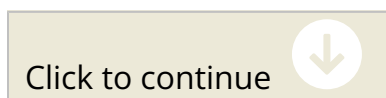
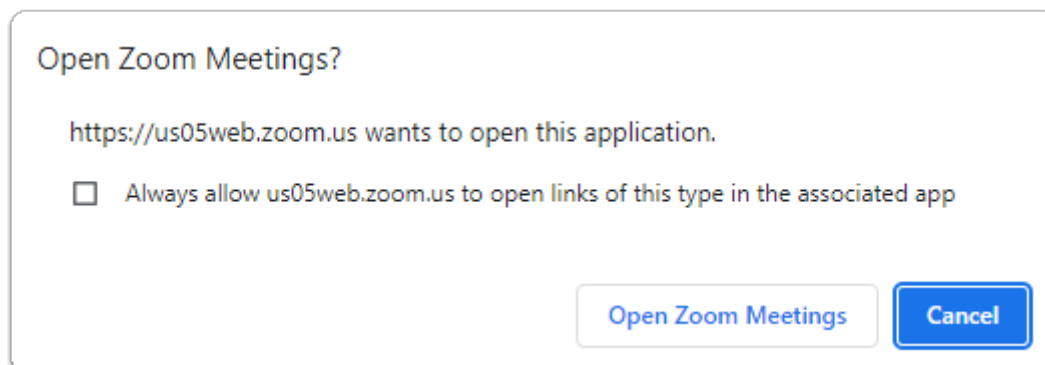
Your internet browser will open to the Facebook sign in page.

1. Enter your Facebook account email address and password.
2. Select "**Log In**".



→ Confirm opening the Zoom application

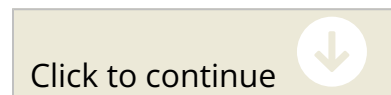
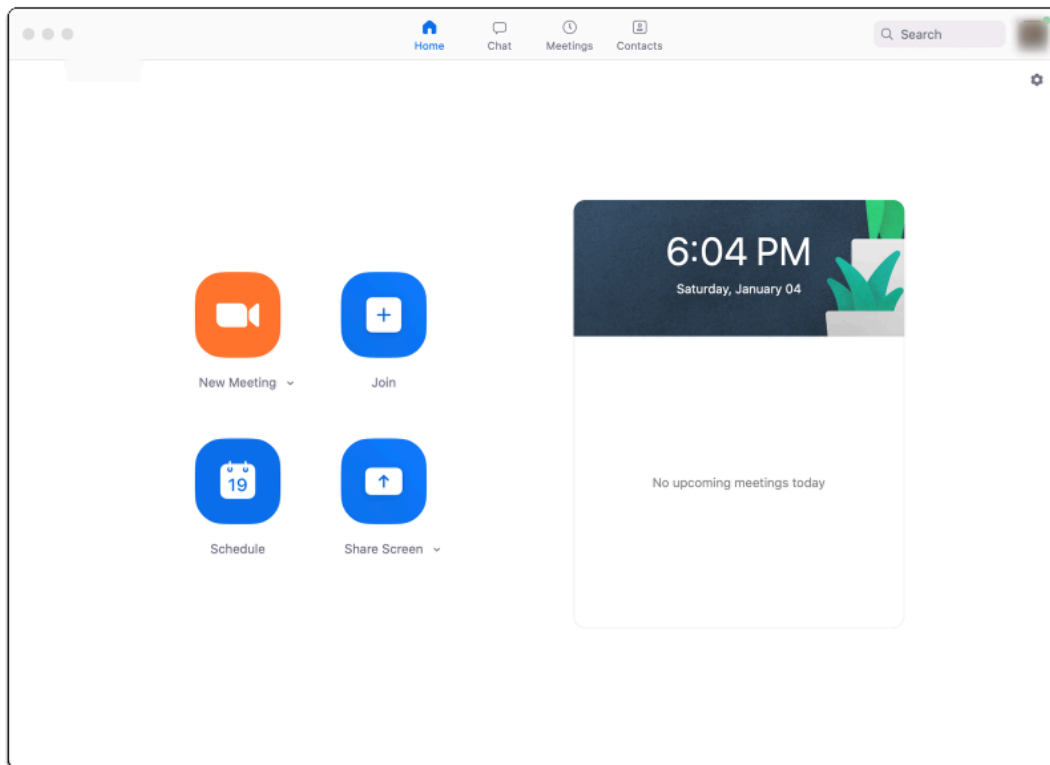
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→ Zoom Home Page

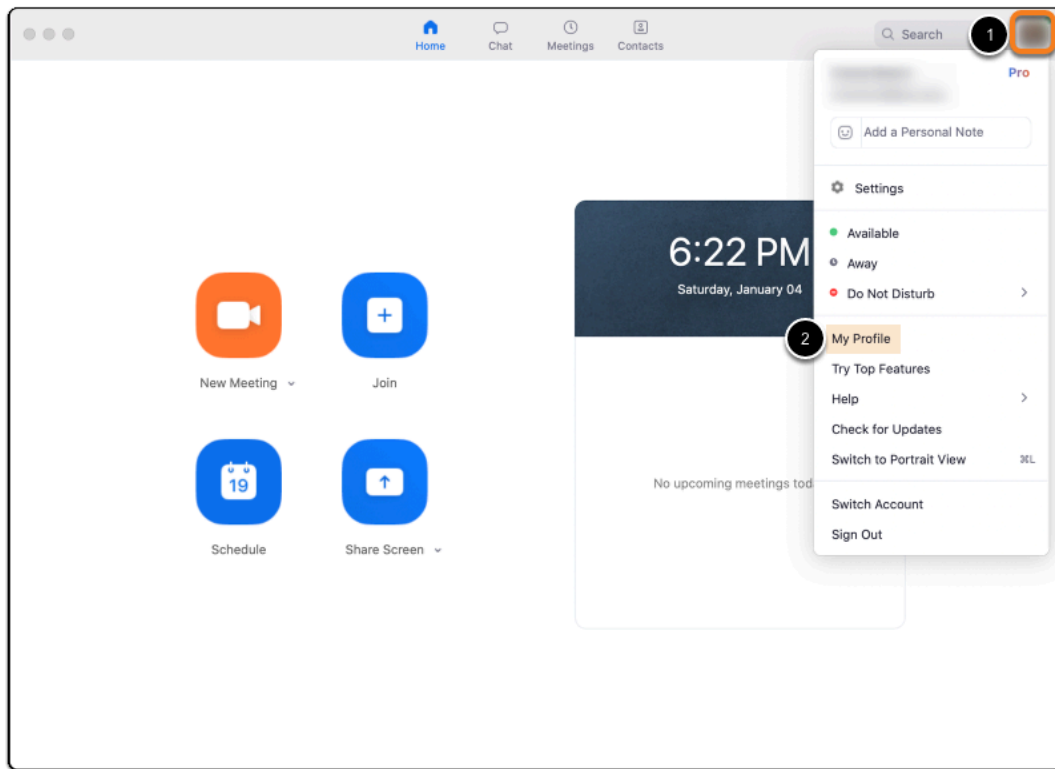
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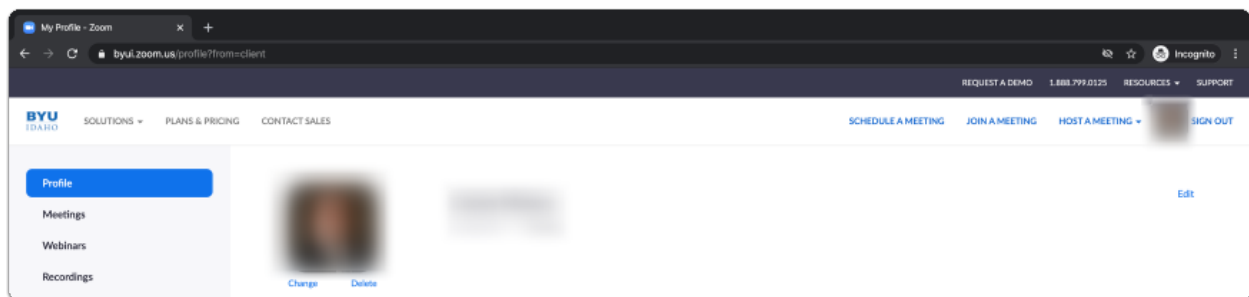


Click to continue



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Select "**Change**" underneath the default profile image

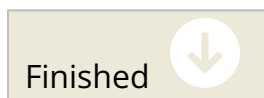
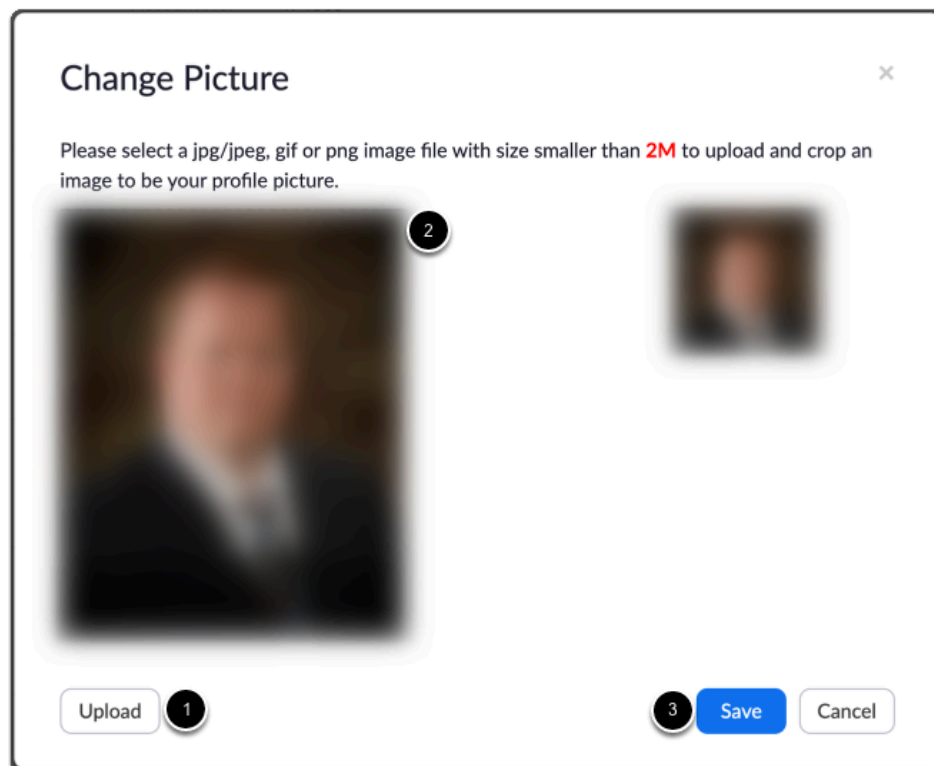


Click to continue



→ Upload and resize your picture

1. Click "**Upload**" in the bottom left corner of the pop-up window to select your photo from your computer.
2. If you would like, you can resize and crop the image so that the image is centered.
3. Click "**Save**" to finish uploading your photo to Zoom for your profile.



Additional Help Resources

For any questions you may have regarding this article and its contents, please contact the [Zoom Support](#), the FTC at (208) 496-7230, or comment below. Take a look at the following articles for help with any other related topics.

- [Zoom Help Center](#)
- [How Do I Get Help with Zoom?](#)

Congratulations, you are done!

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Copy Progress to Clipboard