How Do I Get Started with Zoom?

Welcome! In this article we'll show you how to get started with Zoom. To improve the functionality of Zoom, it is recommended that the application is installed to your computer. We'll show you how to download and run the application according to your log in credentials and other needs. Let's get started!

What type of user account do you have?

BYU-Idaho Campus Faculty or Online Instructor
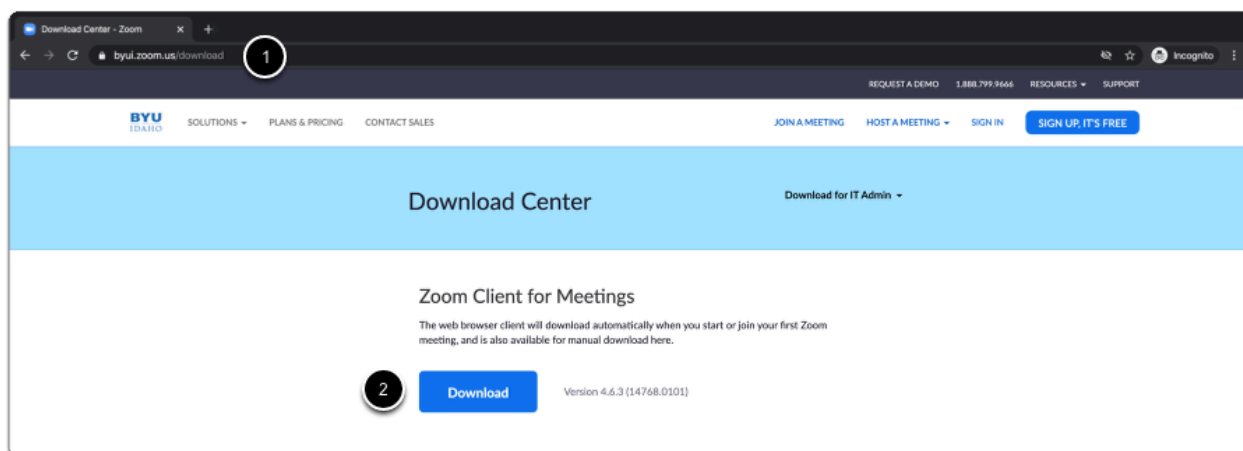
BYU-Idaho Campus or Online Student

Ensign College Campus or Online

PathwayConnect

···> **Download Zoom**

The Zoom app should be downloaded for any/each device on which you plan to use Zoom.

1. Visit the [Zoom Download Center](Zoom%20Download%20Center).
2. Click "**Download**" to get the Zoom Client for Meetings.

3. **Optional:** You may also want to download the mobile app for your phone or tablet.

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Zoom Mobile Apps ③

Start, join and schedule meetings; send group text, images and push-to-talk messages on mobile devices.

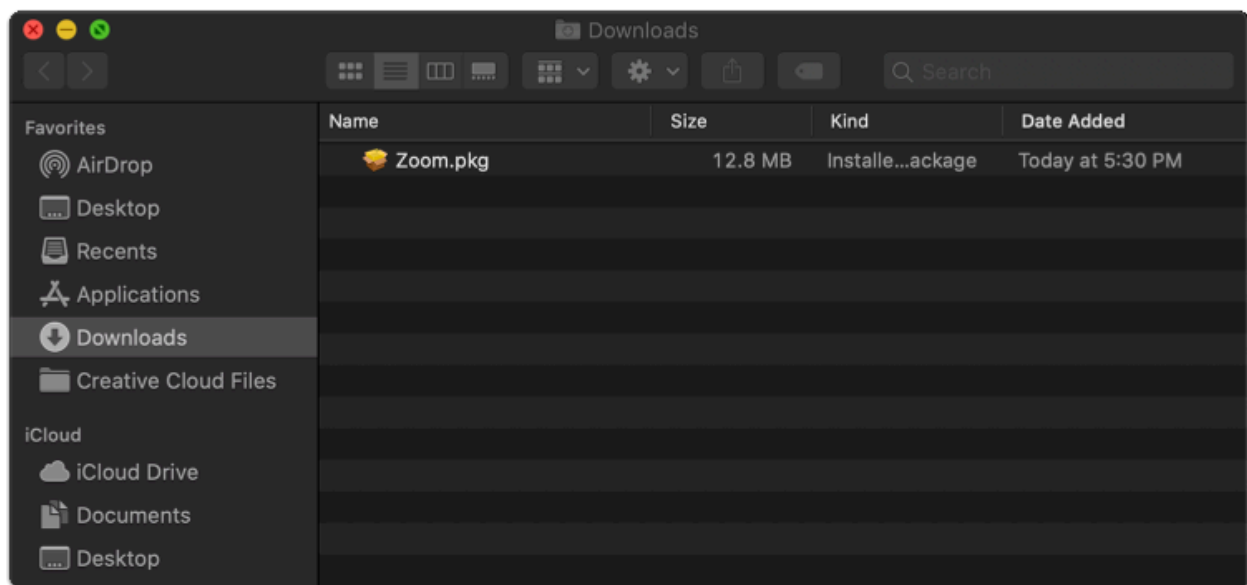(555) 555-5555   **Text me the link**

Available on:

Download in App Store   Download in Google Play

Click to continue ⬇

⋯➤ **Install Zoom**

Find the file you downloaded in the step above and run the install file.

Name	Size	Kind	Date Added
🍰 Zoom.pkg	12.8 MB	Installe…ackage	Today at 5:30 PM

Favorites
- AirDrop
- Desktop
- Recents
- Applications
- Downloads
- Creative Cloud Files

iCloud
- iCloud Drive
- Documents
- Desktop

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Click to continue ⬇

···> **Open Zoom and sign in**

Find the Zoom application on your computer and open it.

1. Ensure "**Keep me signed in**" is checked if you want the app to automatically log you in for future sessions.
2. Select "**Sign in with SSO**" to login with your BYU-Idaho account.

Click to continue ⬇

···> **Sign in with SSO**

1. Type "**byui**" in the field before ".zoom.us".
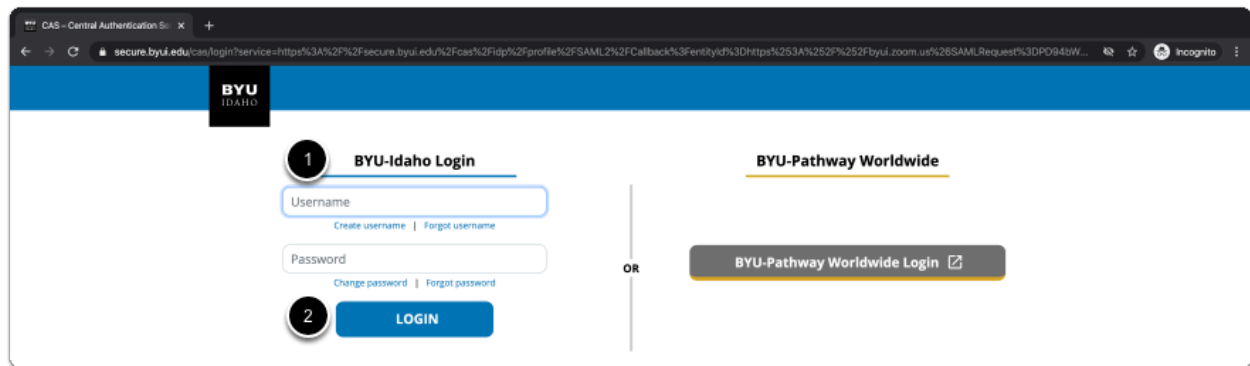2. Click "**Continue**" to login with your BYU-Idaho credentials.

Click to continue ⬇

···> **Login to BYU-Idaho**

1. Enter your BYU-Idaho username and password.
2. Click "**Login**" to verify your credentials.

> ❗ **Note:** In general, BYU-Pathway Worldwide credentials do not work to login to Zoom. Please don't attempt to login in with that option, unless you have been instructed otherwise.

BYU-Idaho Online Knowledgebase

If you are off campus, you will need to verify that you are logging into your BYU-Idaho account using your Duo two-factor authentication.
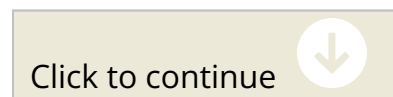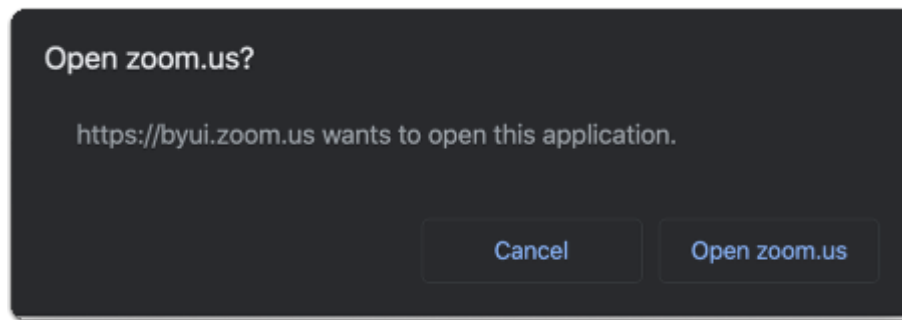

Click to continue ⬇

⋯> **Confirm opening the Zoom application**

Once you have logged in, the following pop up window may appear. Click "**Open zoom.us**" to open the Zoom application.

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Open zoom.us?

https://byui.zoom.us wants to open this application.

Cancel   Open zoom.us

Click to continue ⬇
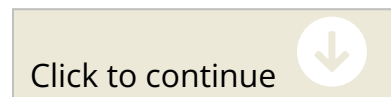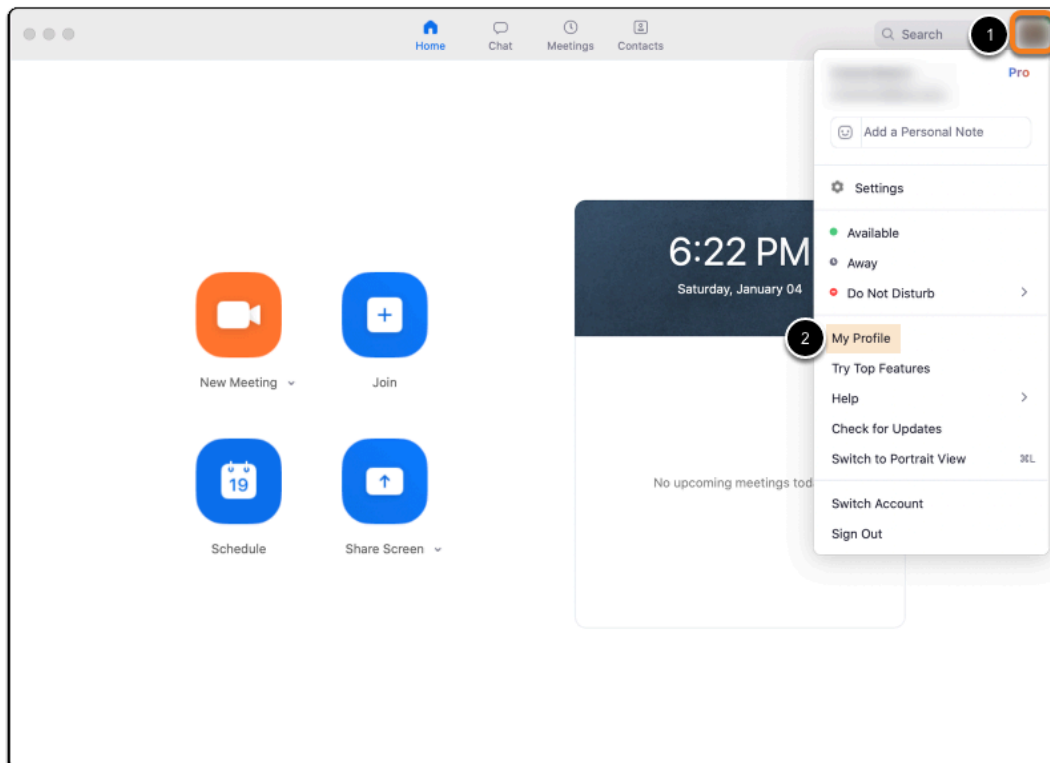
···> **Zoom Home Page**

From this page you can start, join, and schedule meetings. For most Zoom functions, you will use this installed desktop application. Continue to the next step to set your profile picture.
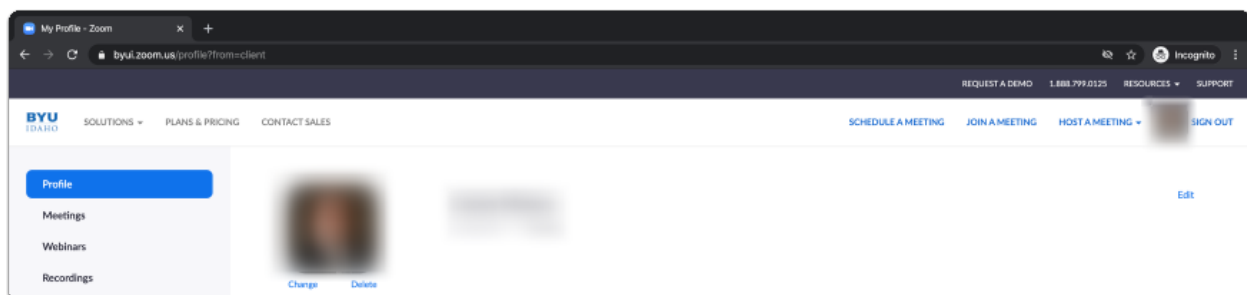
Click to continue ⬇
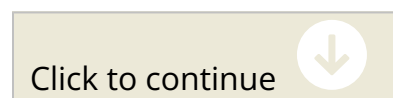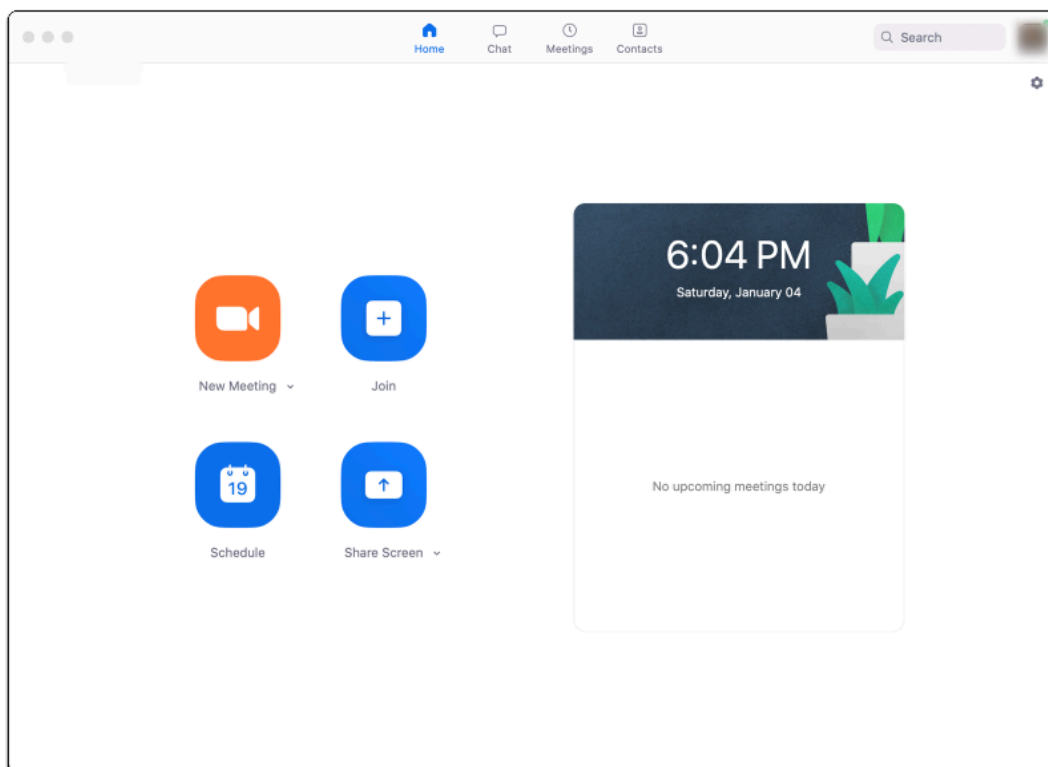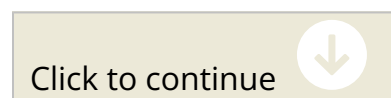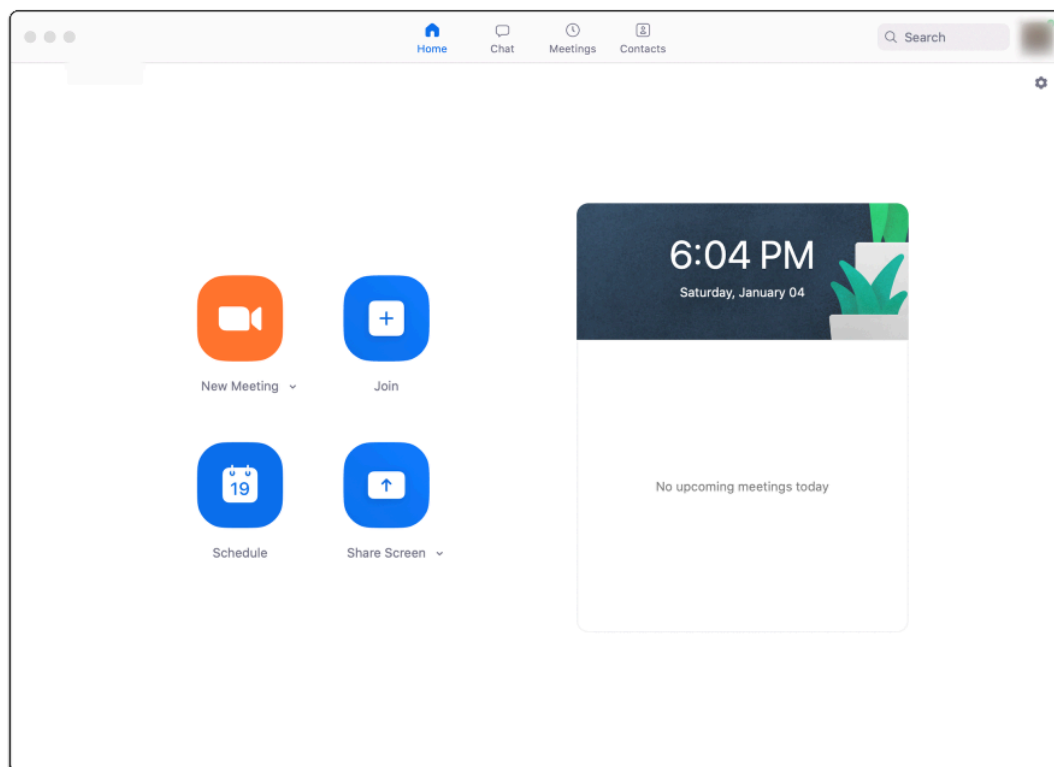
BYU-Idaho Online Knowledgebase

···> **Open your Zoom profile**

1. Click on your profile in the top right corner of the app window.
2. In the dropdown menu, select "**My Profile**" and you will be directed to your Zoom profile in your default browser.

Click to continue

···> **Change your profile picture**

Select "**Change**" underneath the default profile image

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⋯➤ **Upload and resize your picture**

1. Click "**Upload**" in the bottom left corner of the pop-up window to select your photo from your computer.
2. If you would like, you can resize and crop the image so that the image is centered.
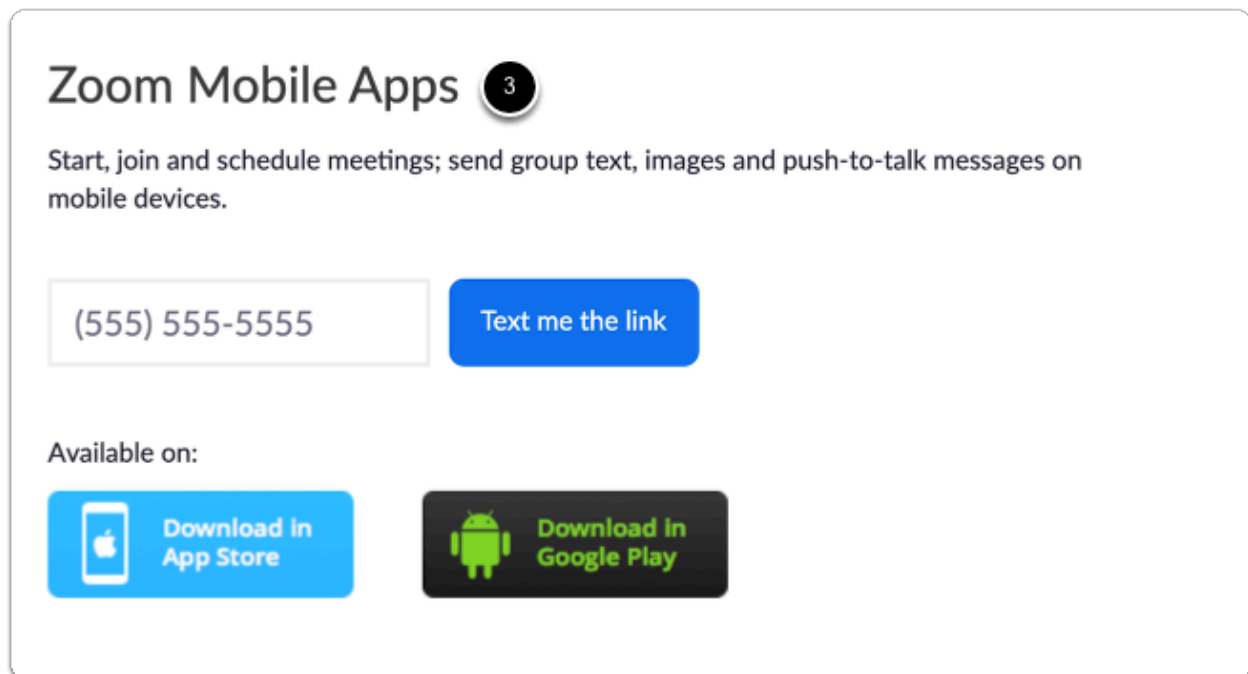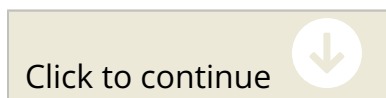3. Click "**Save**" to finish uploading your photo to Zoom for your profile.

⋯➤ **Download Zoom**

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1. Visit the [Zoom Download Center](#).
2. Click "**Download**" to get the Zoom Client for Meetings.

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3. **Optional:** You may also want to download the mobile app for your phone or tablet.

Click to continue

···> **Install Zoom**

Find the file you downloaded in the step above and and run the install file.
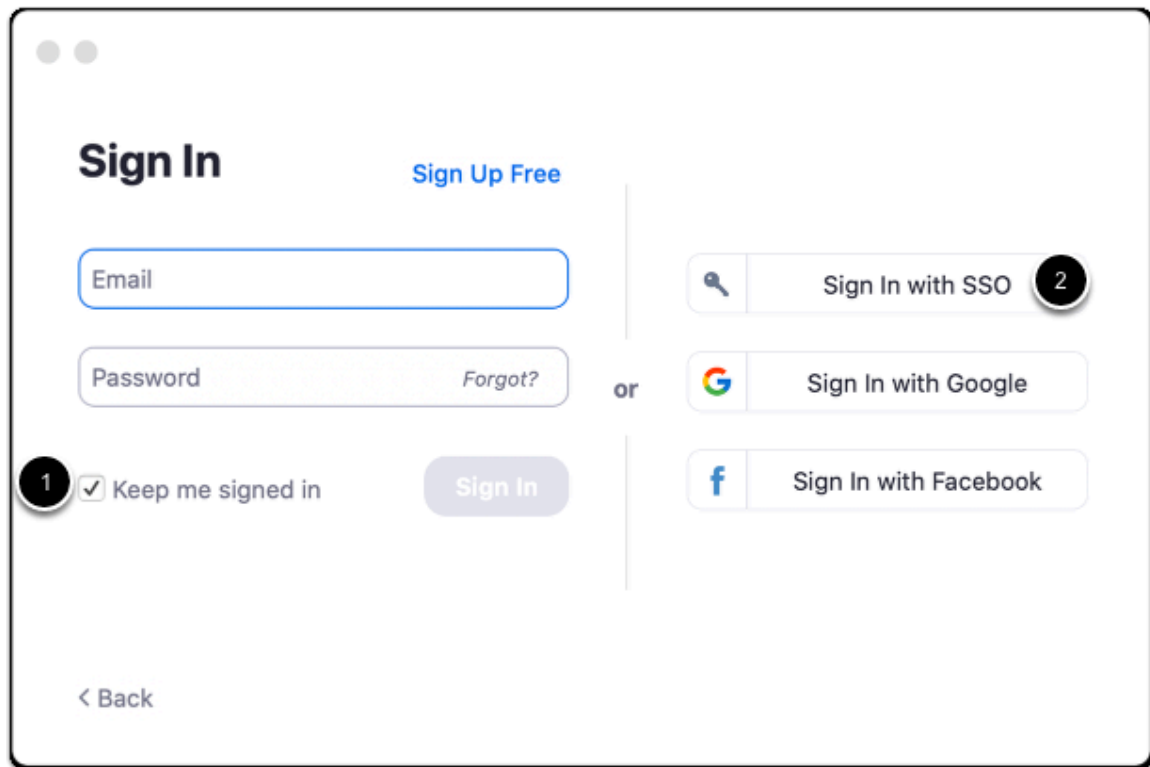

BYU-Idaho Online Knowledgebase

Click to continue ⬇

···> **Open Zoom and sign in**

Find the Zoom application on your computer and open it.

1. Ensure "**Keep me signed in**" is checked if you want the app to automatically log you in for future sessions.
2. Select "**Sign in with SSO**" to login with your BYU-Idaho account.

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Click to continue ⬇

···> **Sign In with SSO**

1. Type "**byui**" in the field before ".zoom.us".
2. Click "**Continue**" to login with your BYU-Idaho credentials.

Click to continue ⬇

···▶ **BYU-Idaho Login**

1. Enter your BYU-Idaho username and password.
2. Click "**Login**" to verify your credentials.

> ❗ **Note:** In general, BYU-Pathway Worldwide credentials do not work to login to Zoom. Please don't attempt to login in with that option, unless you have been instructed otherwise.

BYU-Idaho Online Knowledgebase

If you are off campus, you will need to verify that you are logging in using your Duo two-factor authentication.
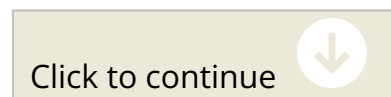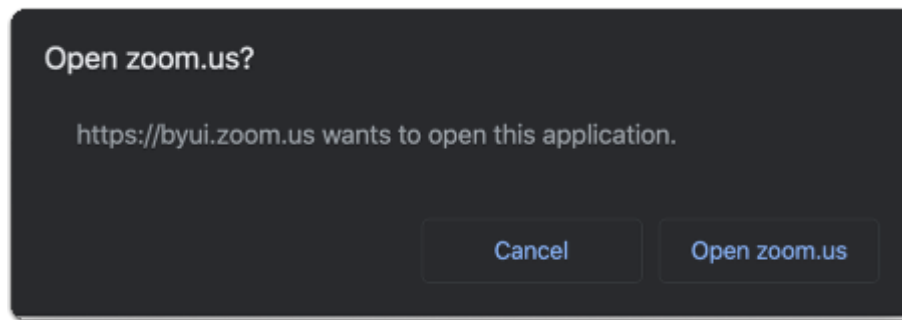

Click to continue

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Open zoom.us?

https://byui.zoom.us wants to open this application.

Cancel   Open zoom.us

Click to continue
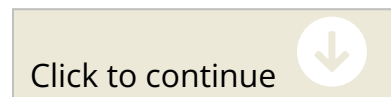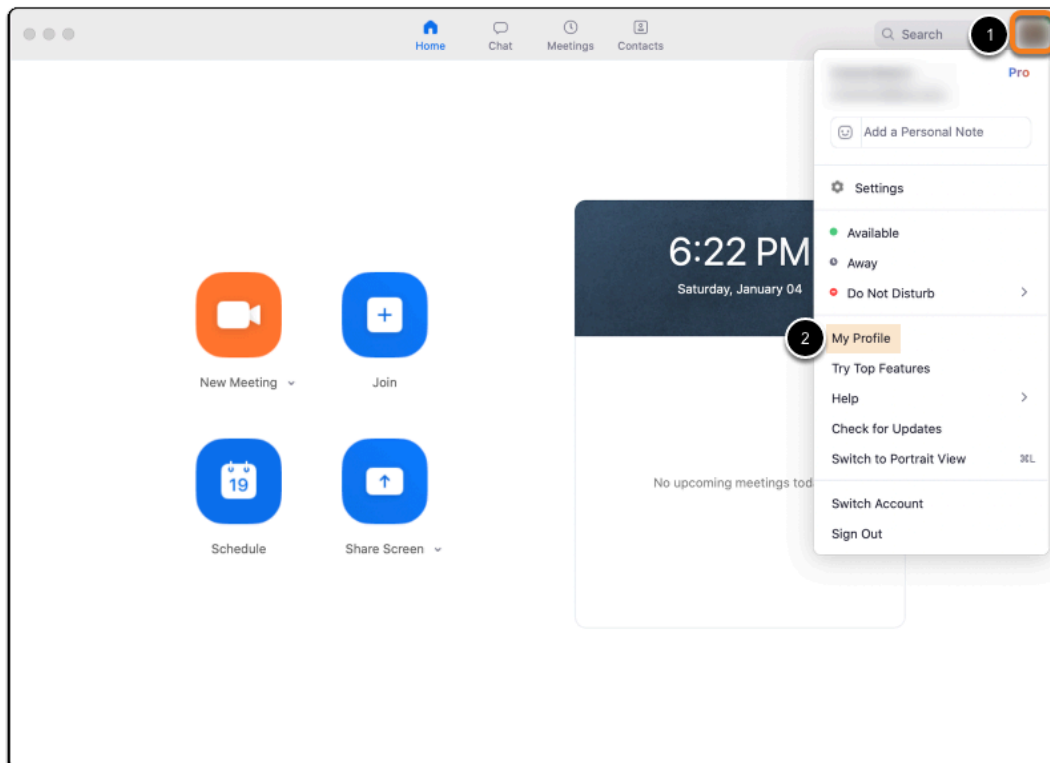
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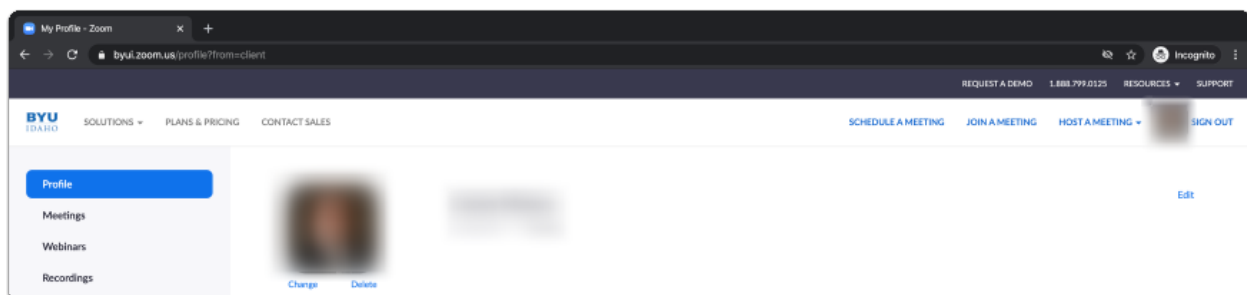
Click to continue

⋯⟩ Open your Zoom profile

1. Click on your profile in the top right corner of the app window.
2. In the dropdown menu, select "**My Profile**" and you will be directed to your Zoom profile in your default browser.

Click to continue ⬇

⋯⟩ Change your profile picture

Select "**Change**" underneath the default profile image

BYU-Idaho Online Knowledgebase

···> Upload and resize your picture

1. Click "**Upload**" in the bottom left corner of the pop-up window to select your photo from your computer.
2. If you would like, you can resize and crop the image so that the image is centered.
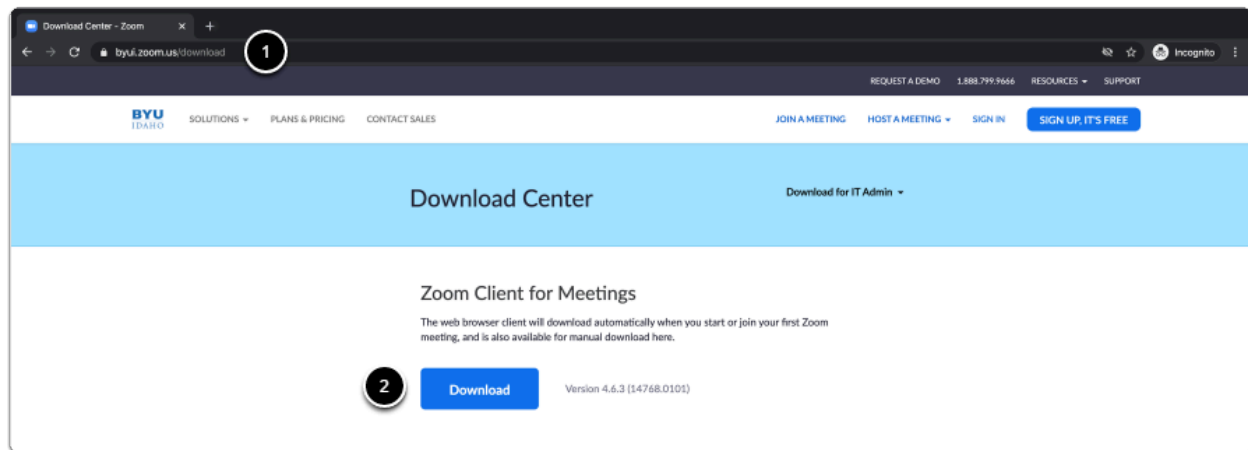3. Click "**Save**" to finish uploading your photo to Zoom for your profile.
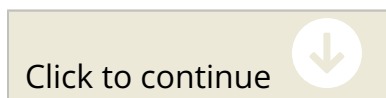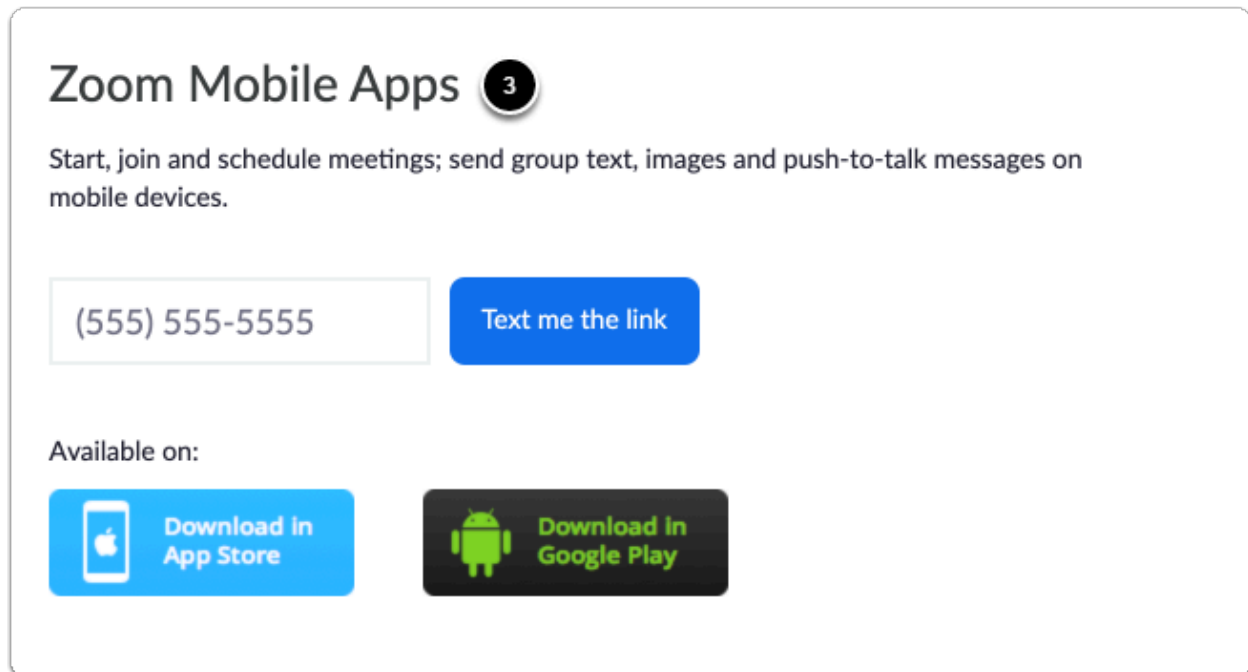
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2. Click "**Download**" to get the Zoom Client for Meetings.

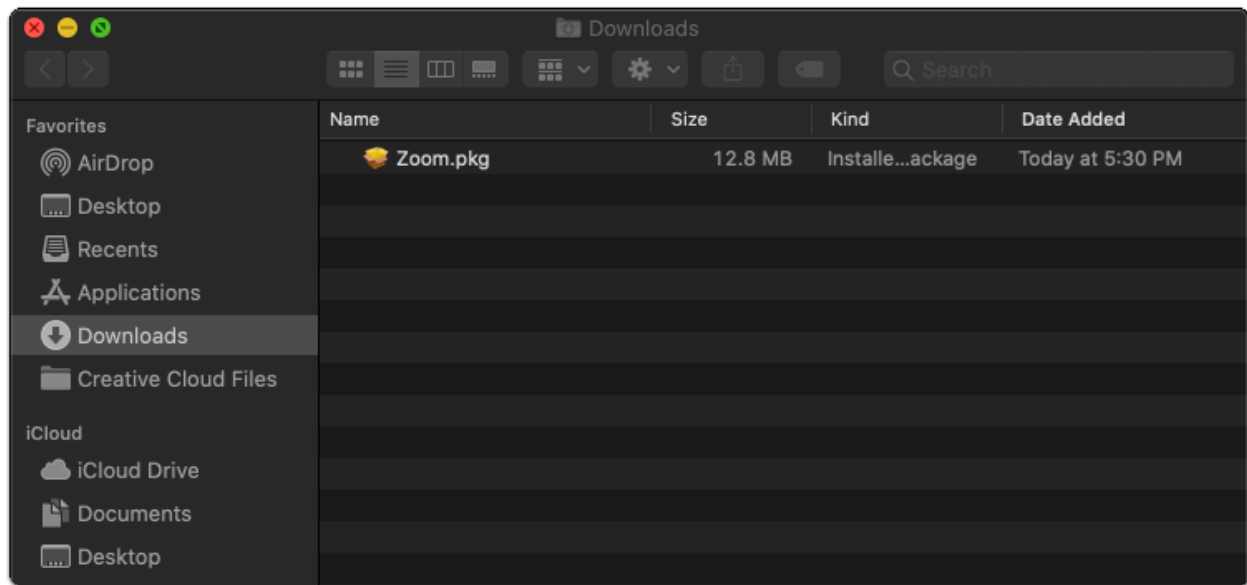3. **Optional:** You may also want to download the mobile app for your phone or tablet.

Click to continue ⬇

⋯➤ **Install Zoom**

Find the file you downloaded in the step above and and run the install file.

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Click to continue ⬇

···> **Open Zoom and sign in**

Find the Zoom application on your computer and open it.

1. Ensure "**Keep me signed in**" is checked if you want the app to automatically log you in for future sessions.
2. Select "**Sign in with SSO**" to login with your Ensign College account.

Click to continue

···> **Sign In with SSO**
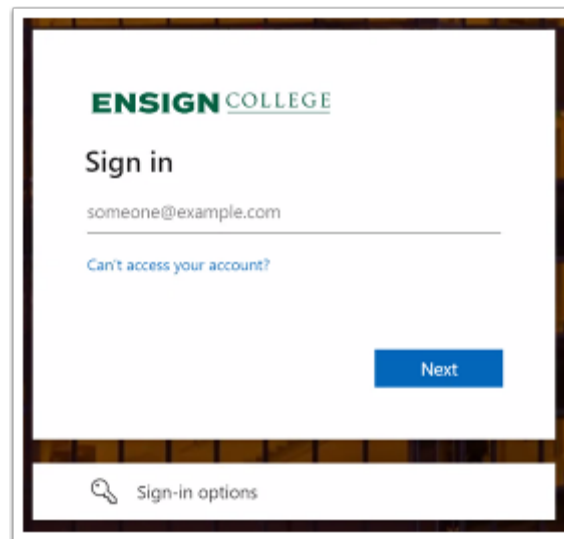
1. Type "ensign-edu" in the field before ".zoom.us".
2. Click "**Continue**" to login with your Ensign College credentials.
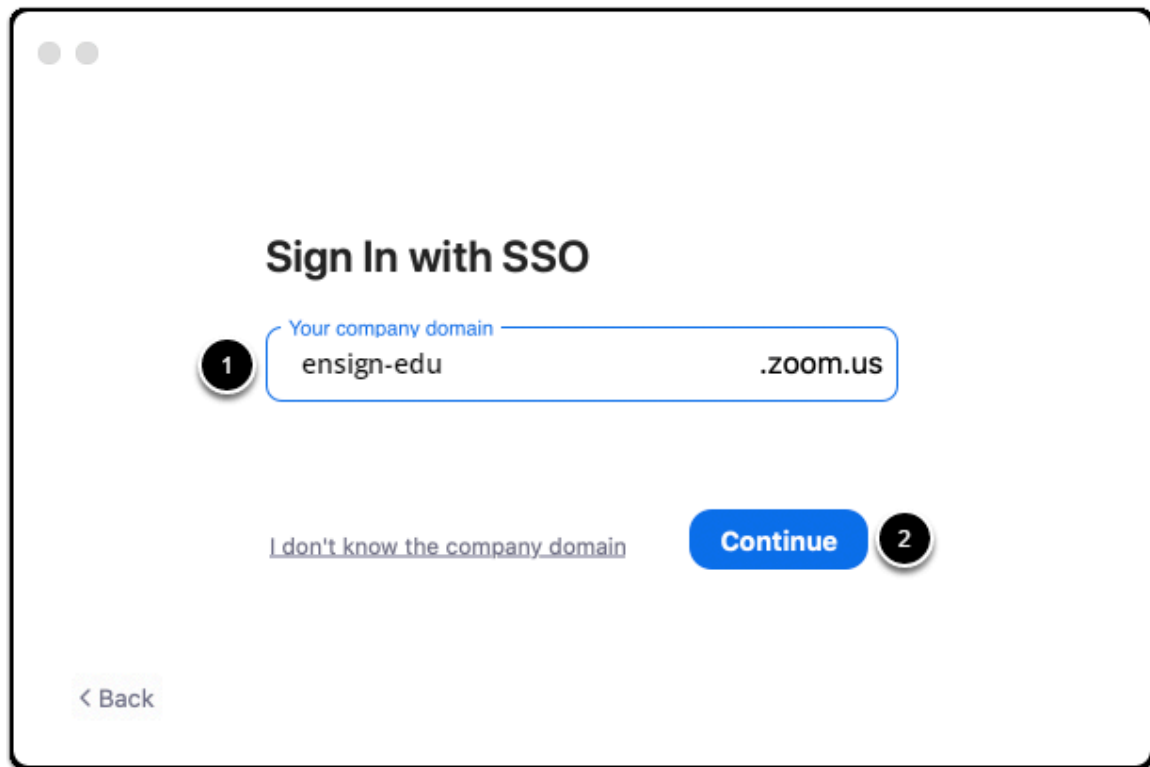
Click to continue ⬇

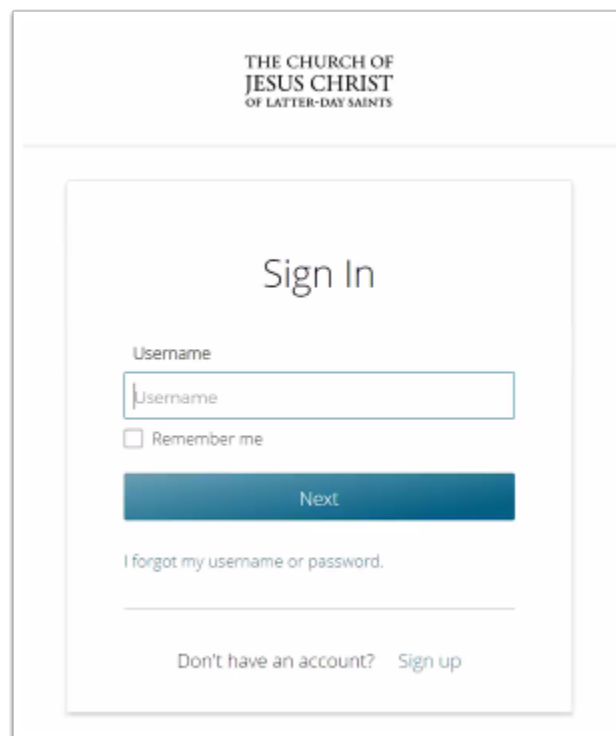┈▶ **Ensign College Login**

1. Enter your Ensign College email address.
2. Click "Next" to continue with the login process.

1. Enter your Church account username.
2. Click "**Next**" to verify your credentials.
3. Enter your Church account password.
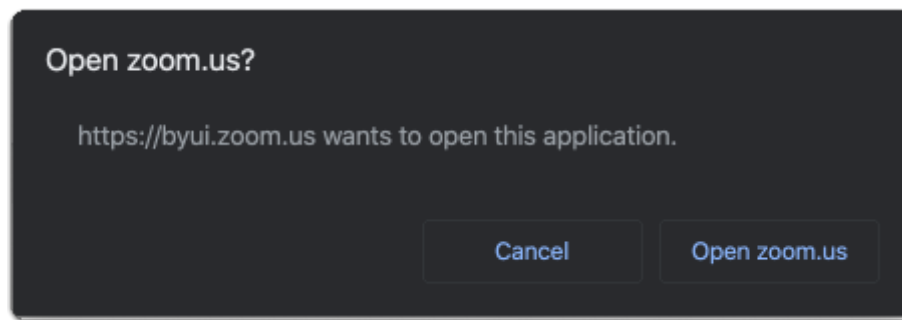4. Click "Next" login to Zoom with your Church account.

Click to continue ⬇

···> **Confirm opening the Zoom application**

Once you have logged in, the following pop up window may appear. Click "**Open zoom.us**" to open the Zoom application.
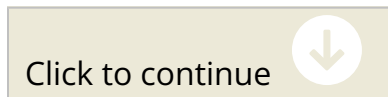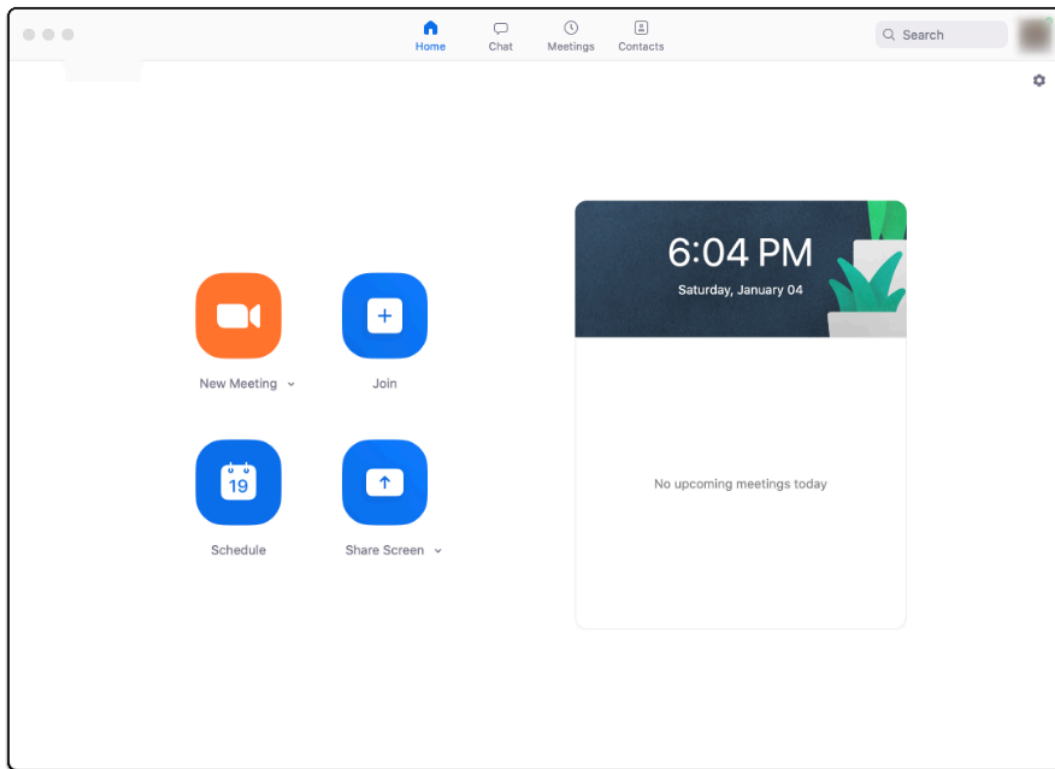
> Open zoom.us?
>
> https://byui.zoom.us wants to open this application.
>
> Cancel   Open zoom.us

Click to continue ⬇

···> **Zoom Home Page**

From this page you can start, join, and schedule meetings. For most Zoom functions, you will use this installed desktop application. Continue to the next step to set your profile picture.
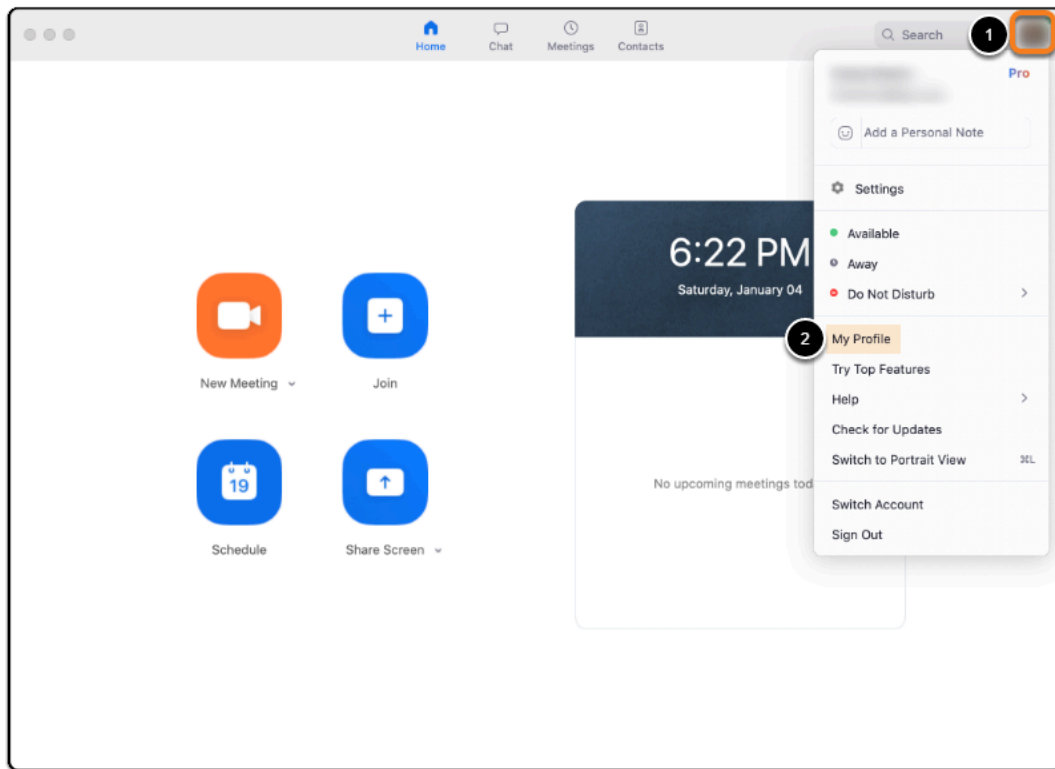
Click to continue

···> **Open your Zoom profile**

1. Click on your profile in the top right corner of the app window.
2. In the dropdown menu, select "**My Profile**" and you will be directed to your Zoom profile in your default browser.
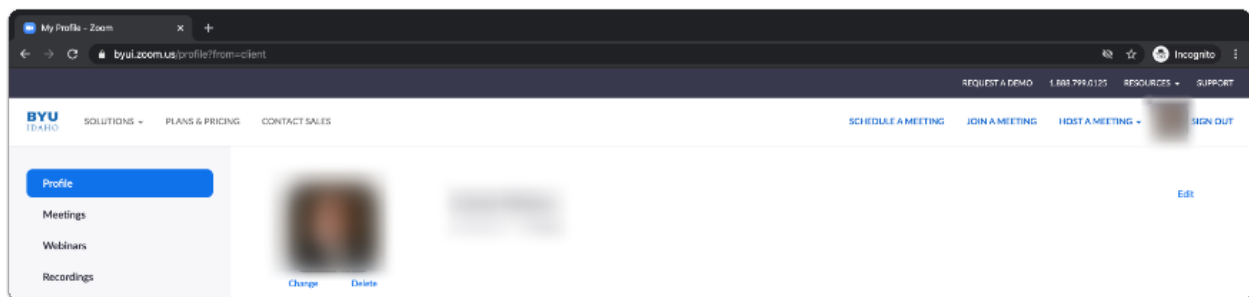
Click to continue

⋯> Change your profile picture

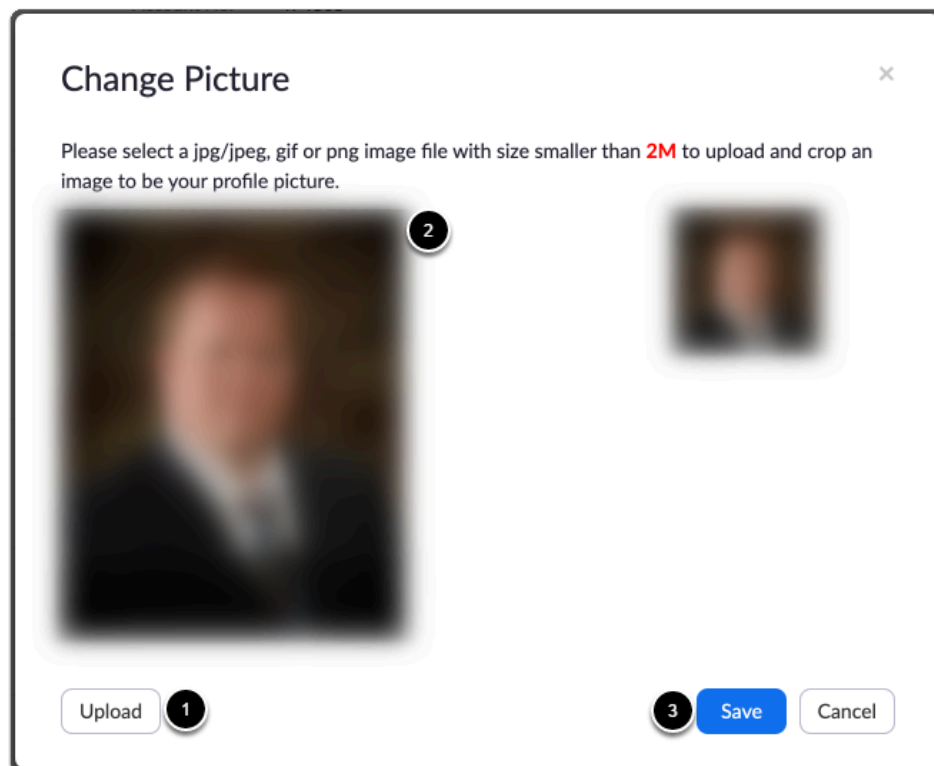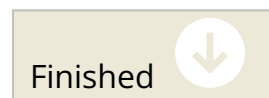Select "**Change**" underneath the default profile image

Click to continue

⋯> Upload and resize your picture

1. Click "**Upload**" in the bottom left corner of the pop-up window to select your photo from your computer.
2. If you would like, you can resize and crop the image so that the image is centered.
3. Click "**Save**" to finish uploading your photo to Zoom for your profile.

Finished ↓

⋯> Sign-up for Zoom

First, you'll need to sign-up for a free Zoom account. Visit the Zoom website to begin. You should see the following webpage.

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Click to continue

How would you like to sign-up for Zoom?
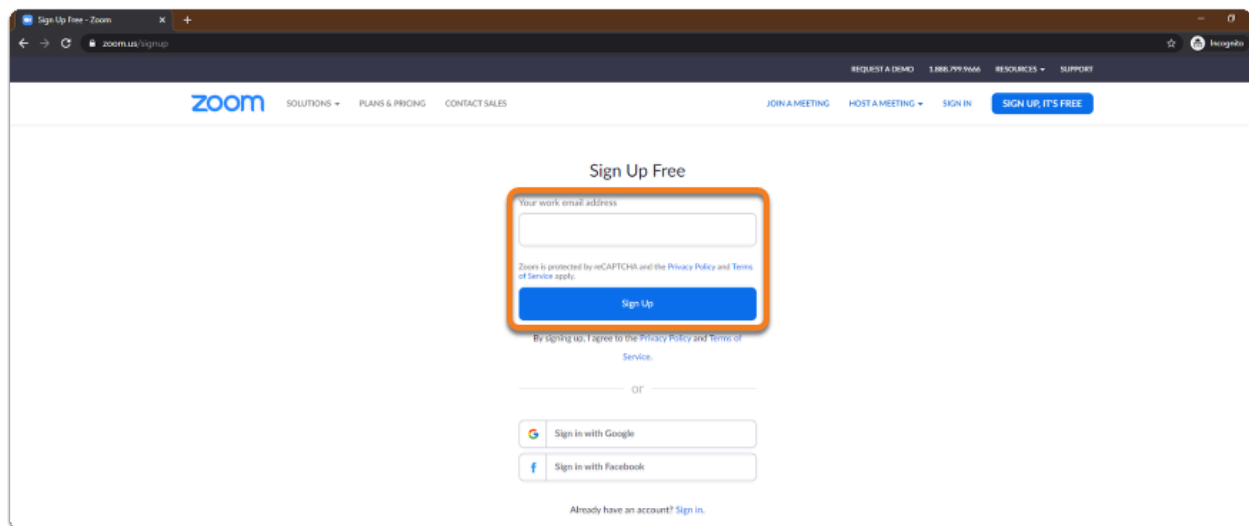
My personal email.

My Google account.

My Facebook account.

···> **Create an account with your email**

Enter an email in the provided text box and click **"Sign Up"** to start the process of setting up a free Zoom account.

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You will receive a confirmation email to verify your identity and finish setting up your account.
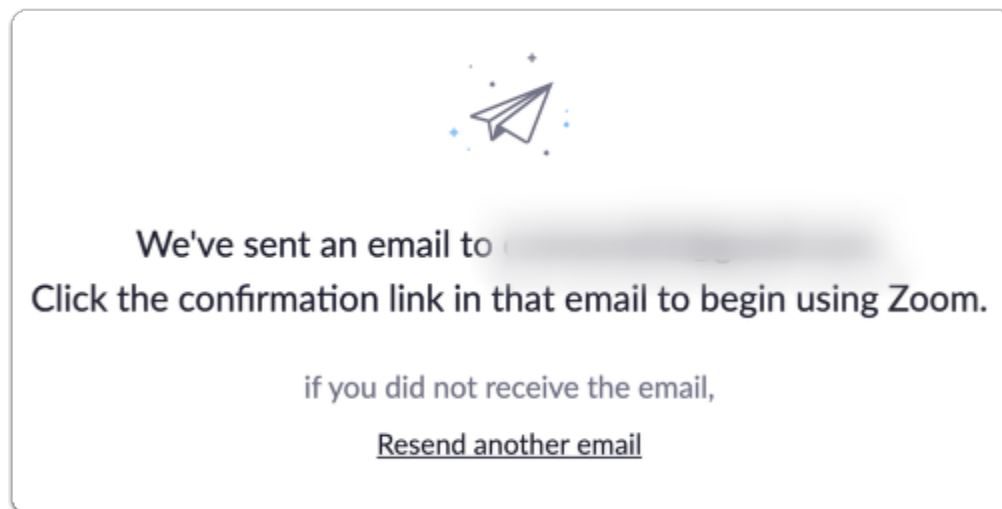
> 💡 If you do not receive the confirmation email, click "**Resend another email**" to try again. Check your junk or spam folder if you still don't see the email.
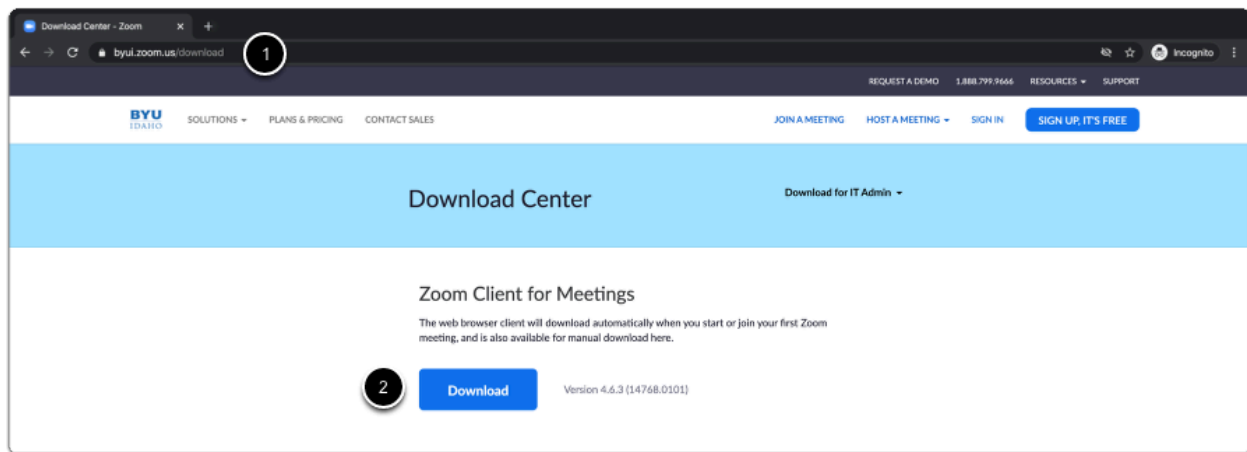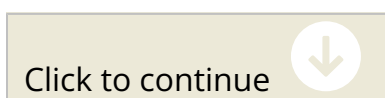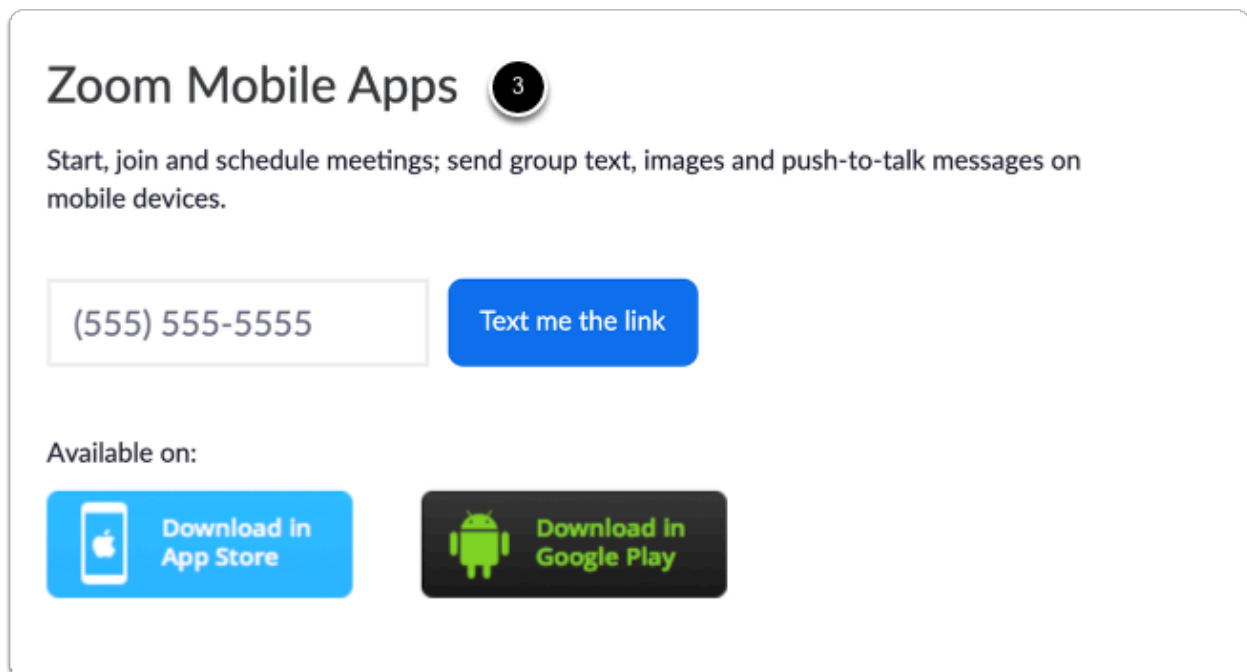
Click to continue ⬇

BYU-Idaho Online Knowledgebase

⋯> Download Zoom

The Zoom app should be downloaded for any/each device on which you plan to use Zoom.

1. Visit the [Zoom Download Center](#).
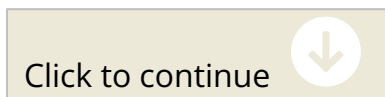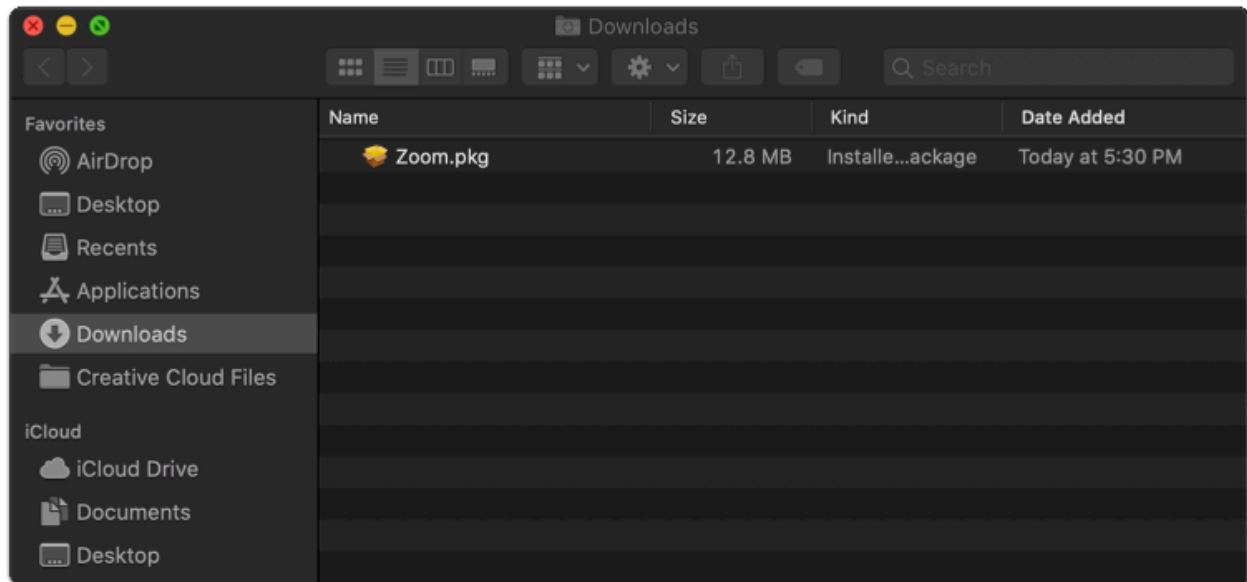2. Click "**Download**" to get the Zoom Client for Meetings.

3. **Optional:** You may also want to download the mobile app for your phone or tablet.
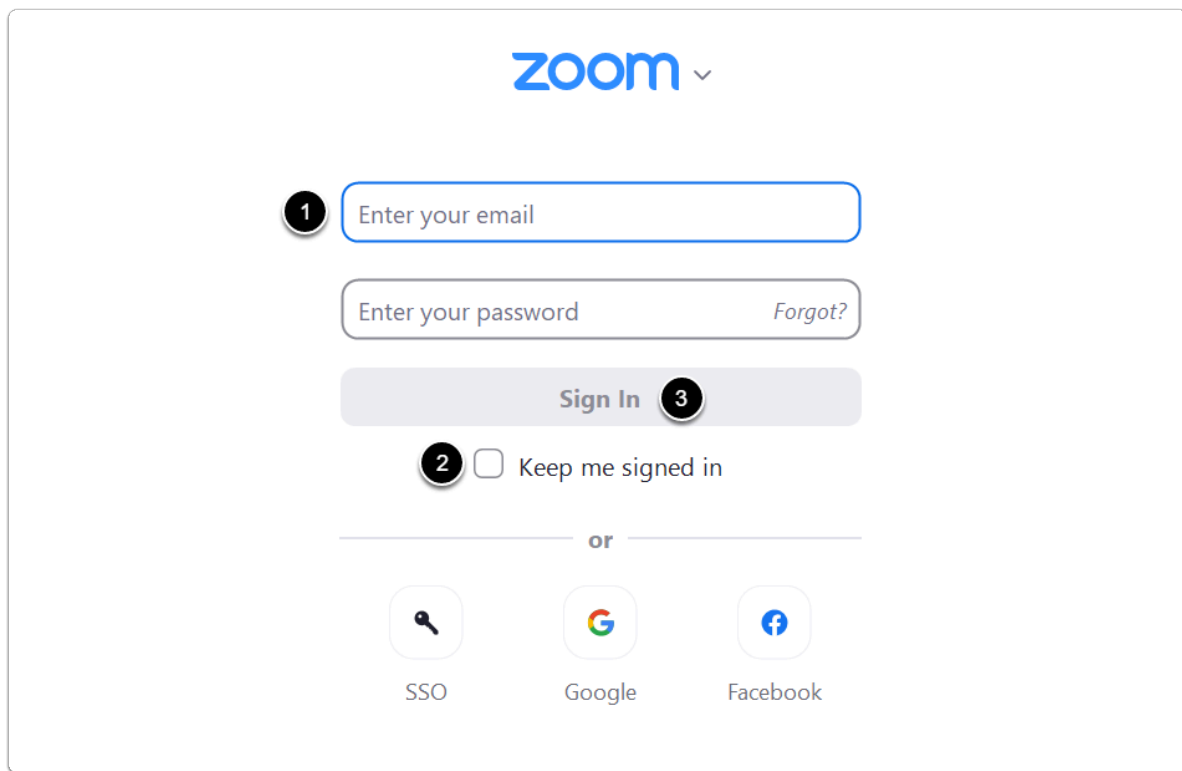

Click to continue ⬇

BYU-Idaho Online Knowledgebase

┅→ Install Zoom

Find the file you downloaded in the step above and run the install file.

Click to continue

┅→ Open Zoom and sign in

Find the Zoom application on your computer and open it.

1. Enter the username and password for the Zoom account that you just created.
2. Ensure "**Keep me signed in**" is checked if you want the app to automatically log you in for future sessions.
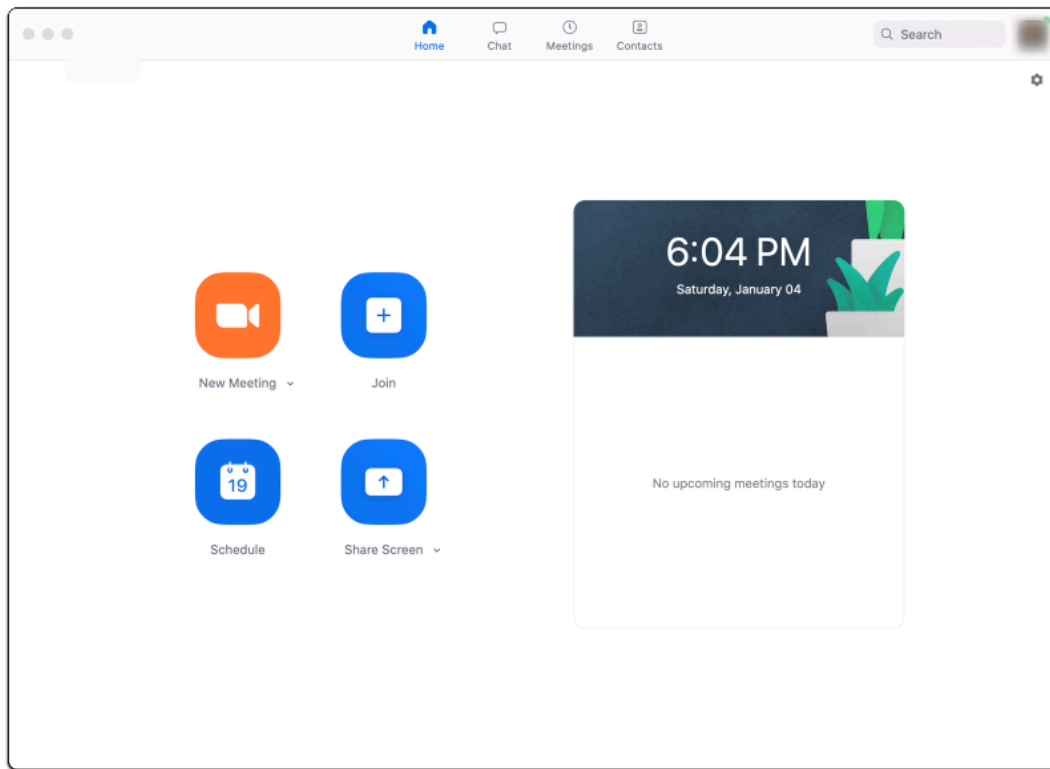3. Select "**Sign In**".

Click to continue

···▶ **Zoom Home Page**

From this page you can start, join, and schedule meetings. For most Zoom functions, you will use this installed desktop application. Continue to the next step to set your profile picture.
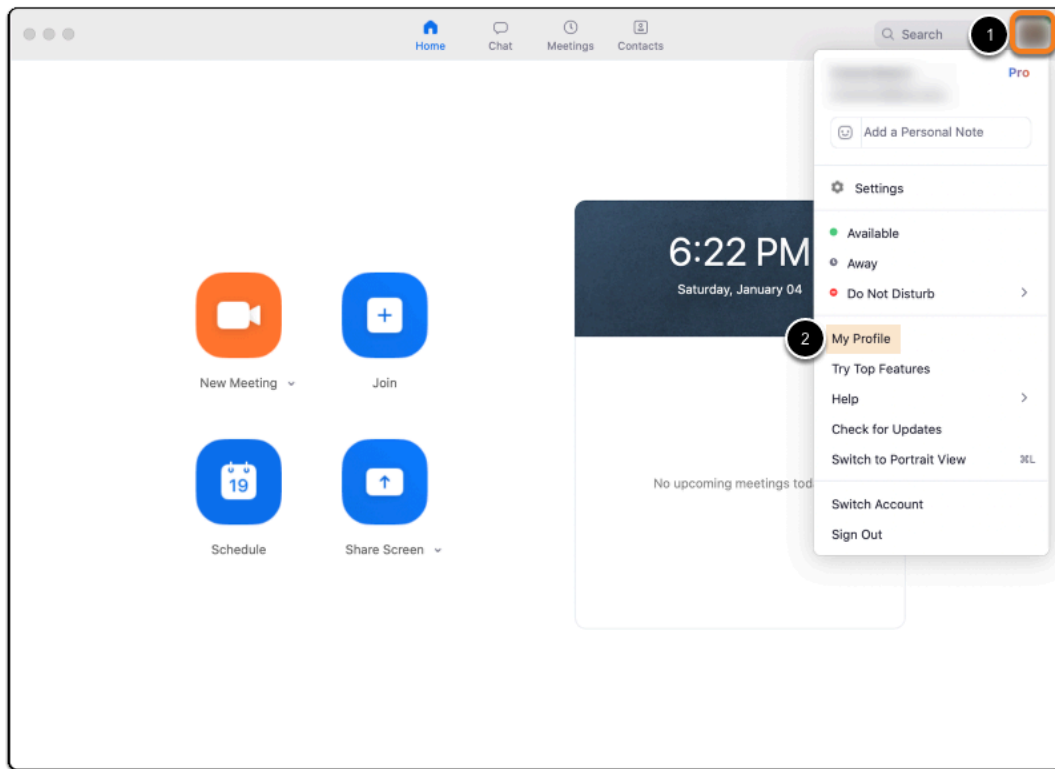
Click to continue

···> **Open your Zoom profile**

1. Click on your profile in the top right corner of the app window.
2. In the dropdown menu, select "**My Profile**" and you will be directed to your Zoom profile in your default browser.

Click to continue ⬇

⋯> Change your profile picture

Select "**Change**" underneath the default profile image

Click to continue ⬇

## ⋯> Upload and resize your picture

1. Click "**Upload**" in the bottom left corner of the pop-up window to select your photo from your computer.
2. If you would like, you can resize and crop the image so that the image is centered.
3. Click "**Save**" to finish uploading your photo to Zoom for your profile.

Finished ⬇

⋯> Sign-in with Google account

Click **"Sign-in with Google"** to begin creating your Zoom account with your Google account.
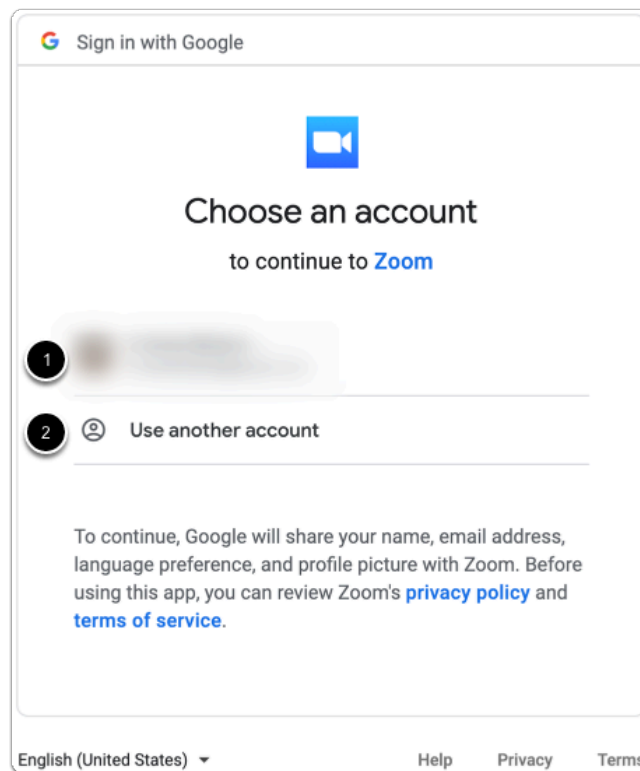
BYU-Idaho Online Knowledgebase
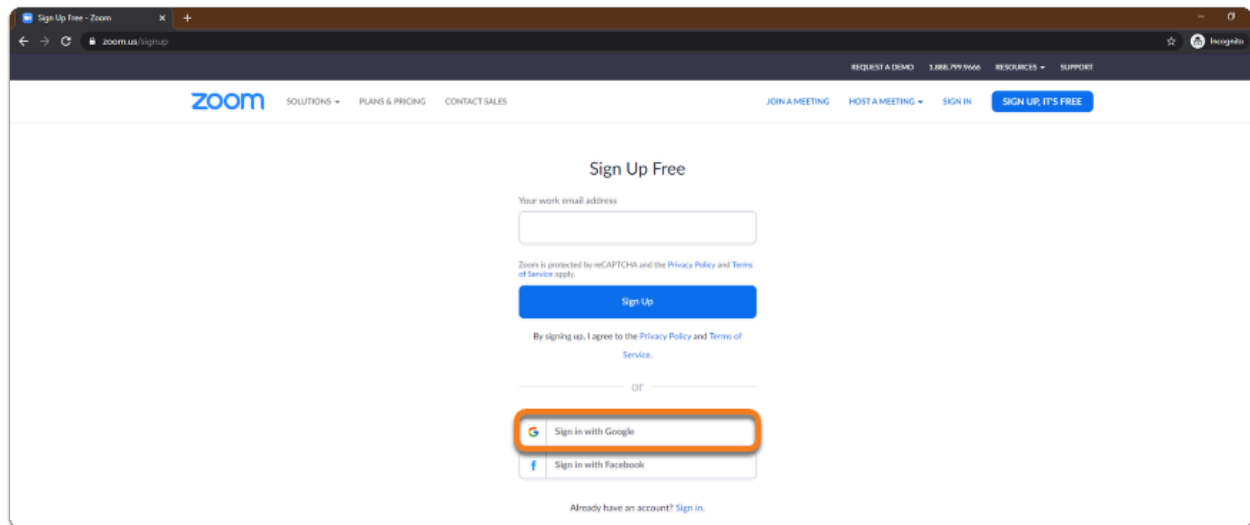
Click to continue

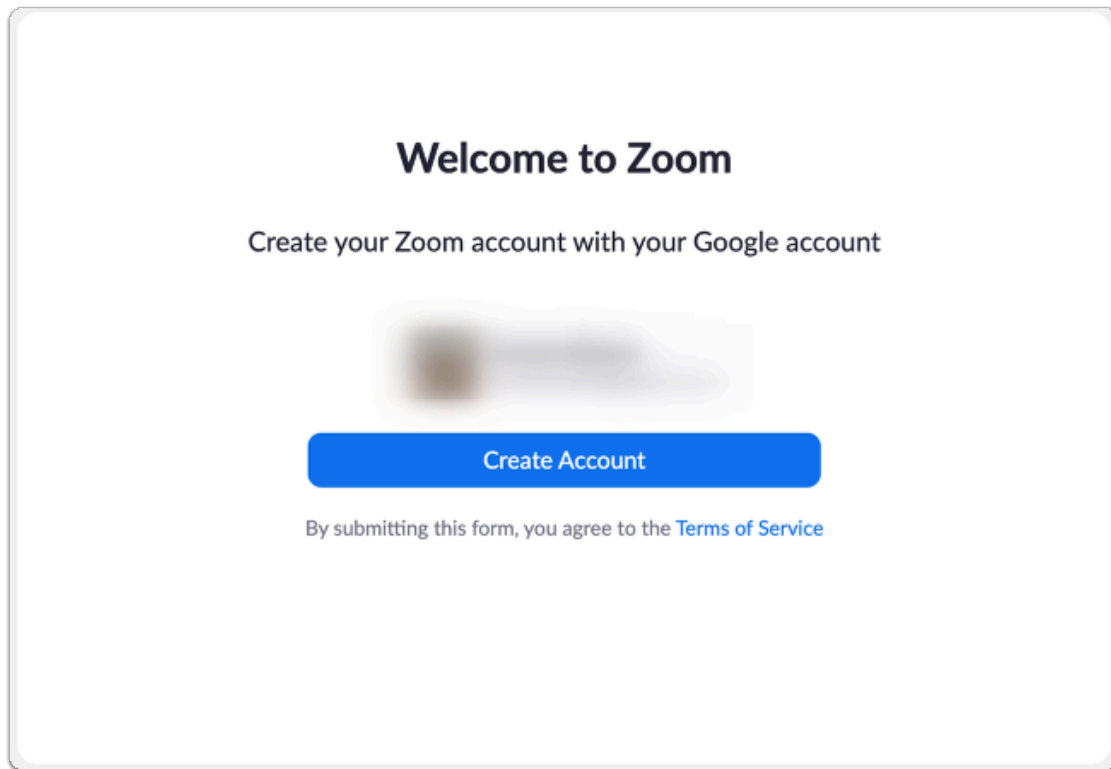···> **Create an account with your Google credentials**
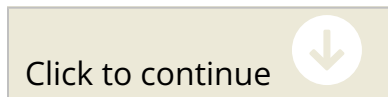
In the corresponding pop-up window:

1. Select the account you would like to login to Zoom.
2. If you don't see the one you would like, select "**Use another account**" to login with a different one.

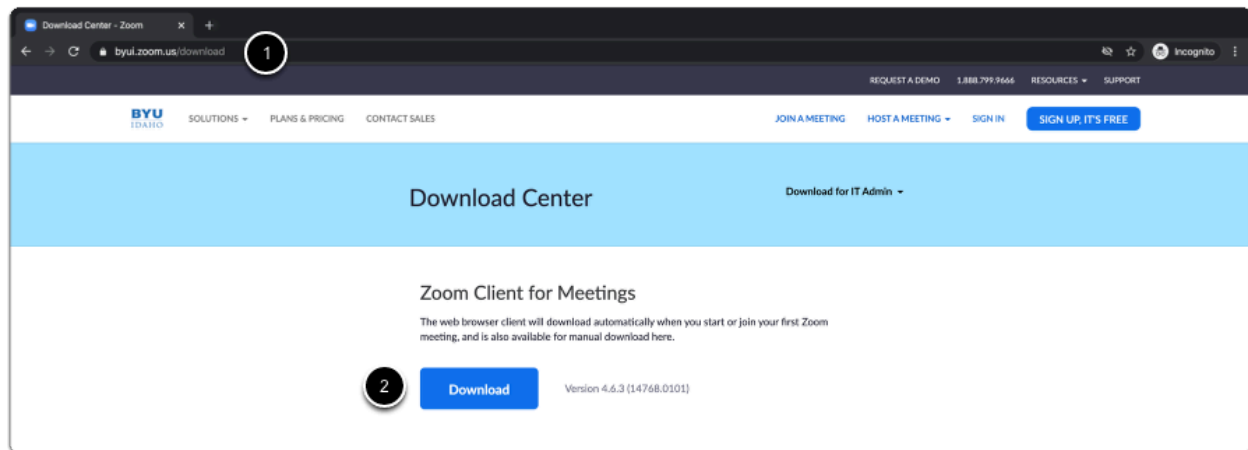Click "**Create Account**" to finish setting up your Zoom account with your Google account.

Click to continue

⋯→ **Download Zoom**

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1. Visit the Zoom Download Center.
2. Click "**Download**" to get the Zoom Client for Meetings.

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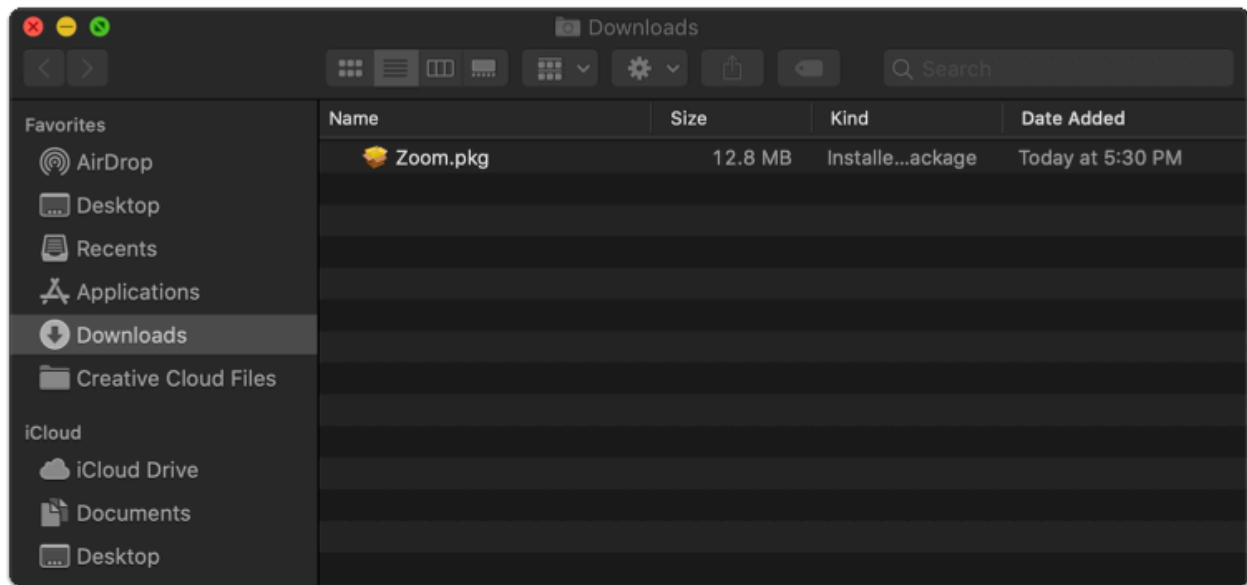3. **Optional:** You may also want to download the mobile app for your phone or tablet.
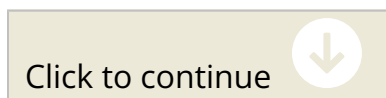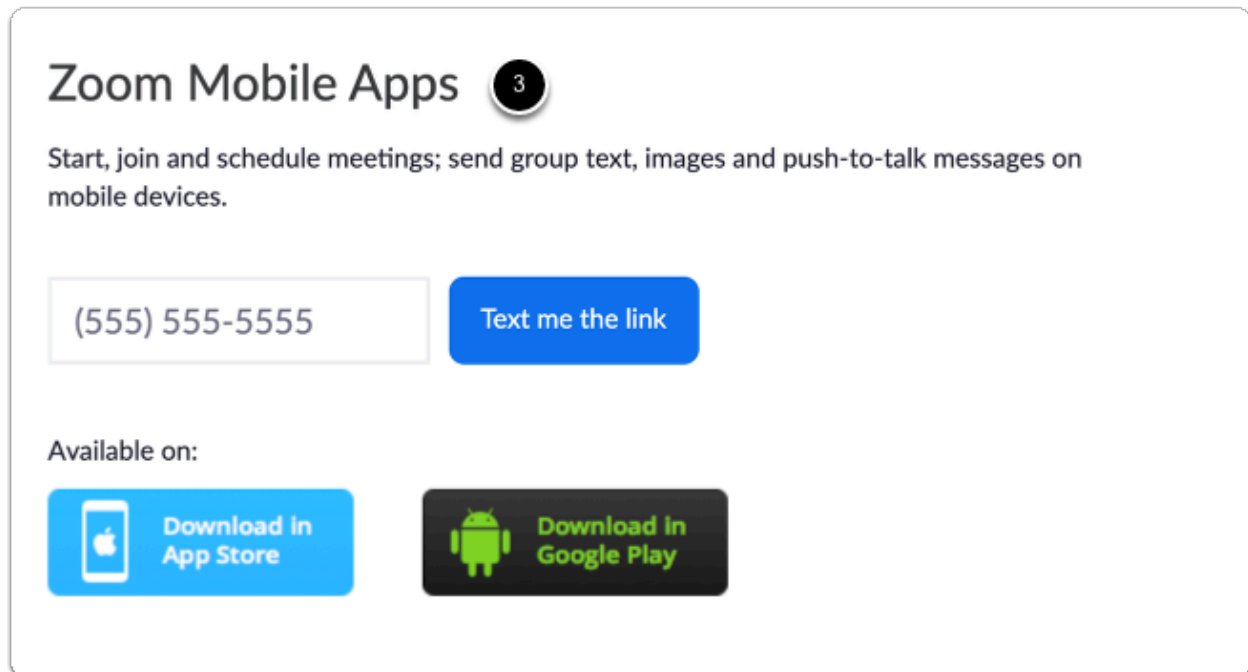
Click to continue

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Find the file you downloaded in the step above and run the install file.

Click to continue

⋯> Open Zoom and sign in

Find the Zoom application on your computer and open it.

1. Ensure "**Keep me signed in**" is checked if you want the app to automatically log you in for future sessions.
2. Select "**Google**" to login with the Google account you used to make your account.
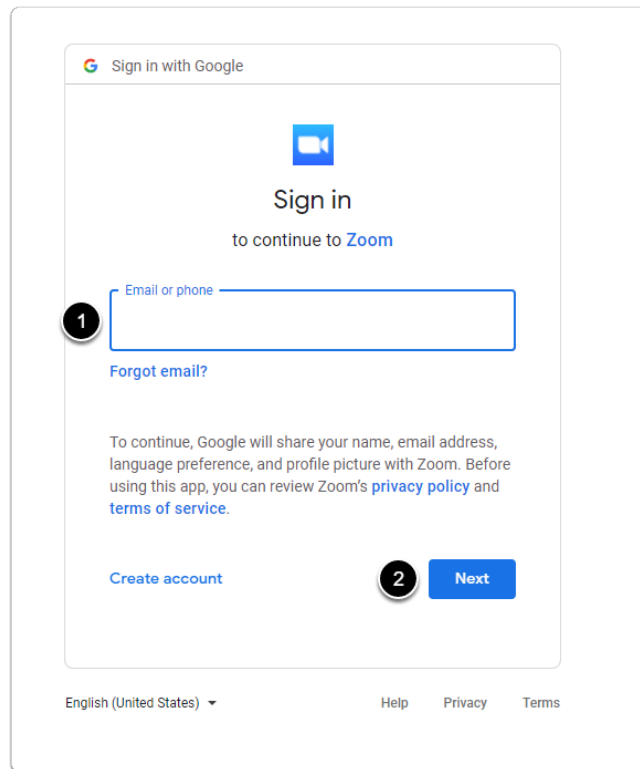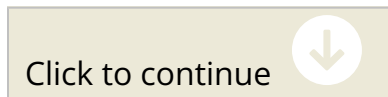
Click to continue ⬇

···> **Sign in with your Google Email**

Your internet browser will open to the Google sign in page.
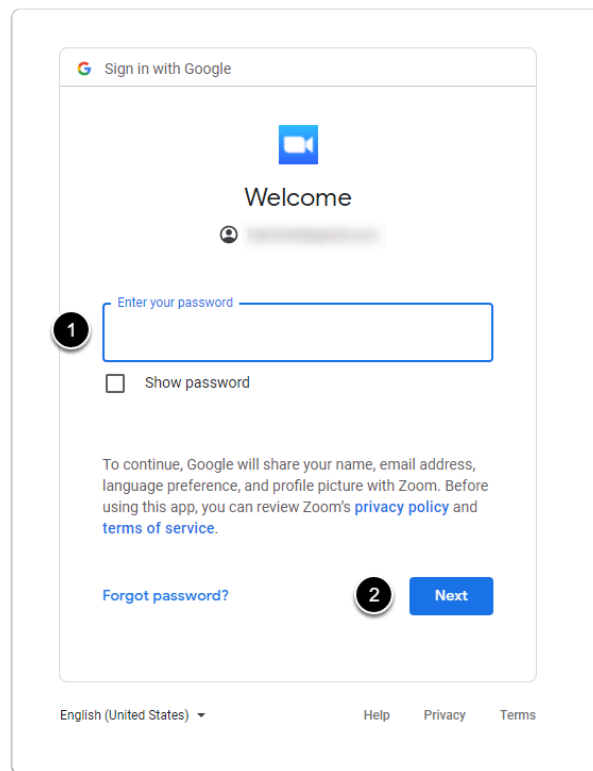
1. Enter your Google account email address.
2. Select "**Next**".

Click to continue ⬇

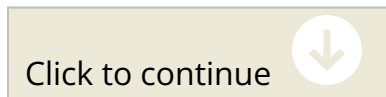···> **Sign in with your Google Password**

You will be brought to another sign in page to enter your Google password.

1. Enter your Google account password.
2. Select "**Next**".
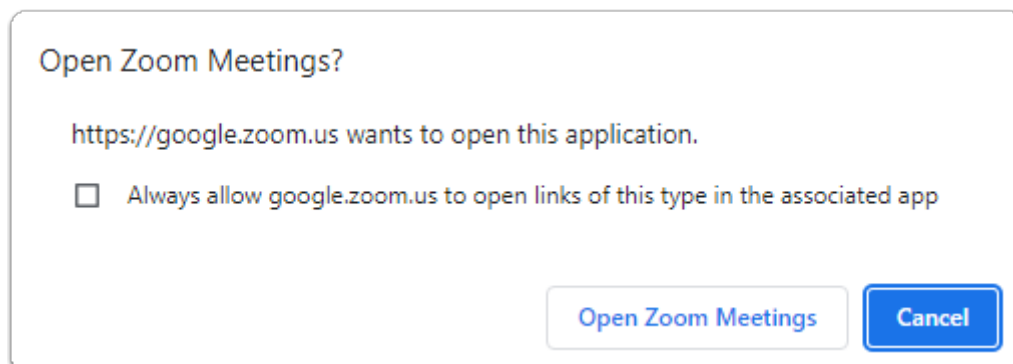
BYU-Idaho Online Knowledgebase
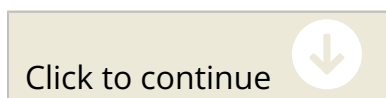

Click to continue ⬇

···▷ **Confirm opening the Zoom application**

Once you have logged in, the following pop up window may appear. Click "**Open Zoom Meetings**" to open the Zoom application.
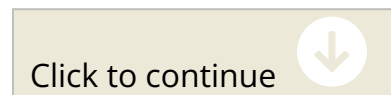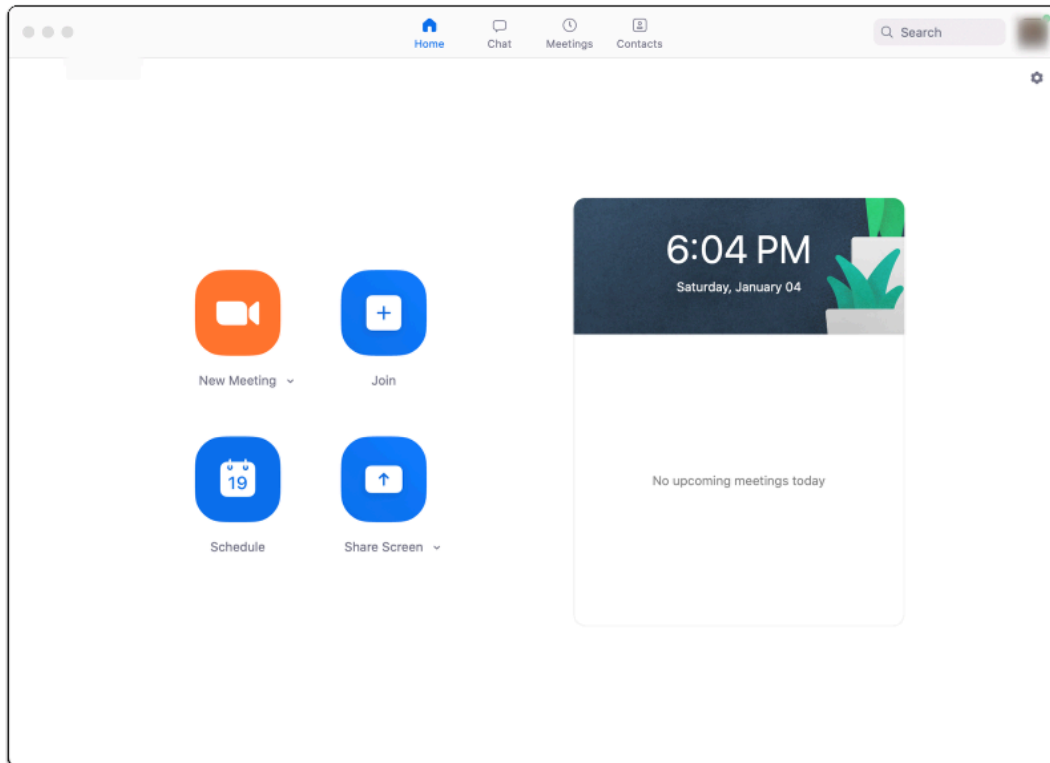

Click to continue ⬇
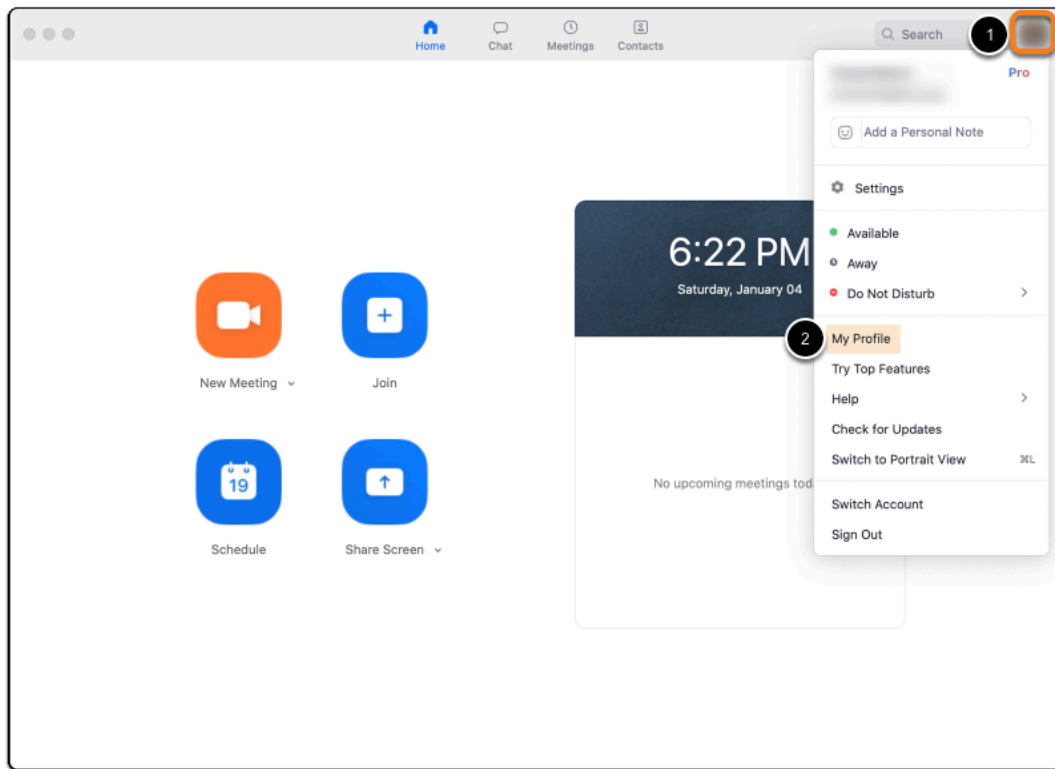
⋯> Zoom Home Page

From this page you can start, join, and schedule meetings. For most Zoom functions, you will use this installed desktop application. Continue to the next step to set your profile picture.

Click to continue ⬇

⋯> Open your Zoom profile

1. Click on your profile in the top right corner of the app window.
2. In the dropdown menu, select "**My Profile**" and you will be directed to your Zoom profile in your default browser.
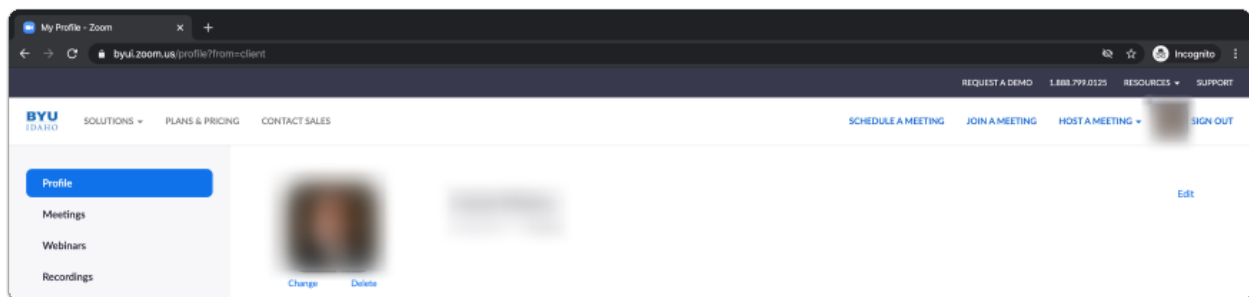
Click to continue

···> **Change your profile picture**

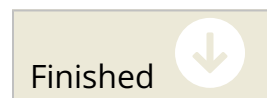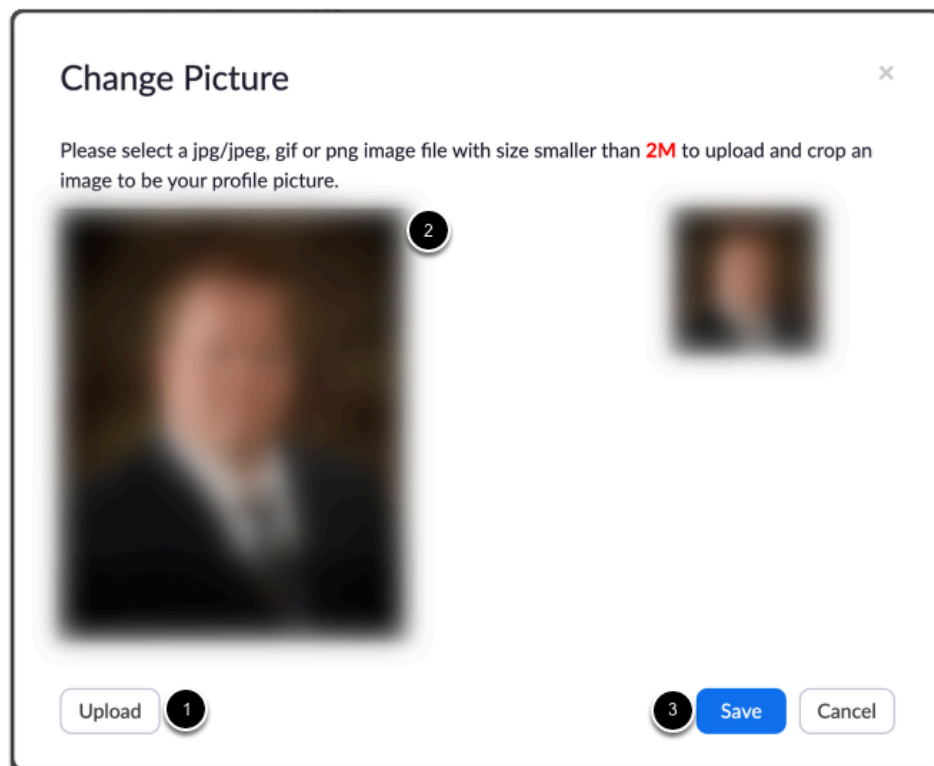Select "**Change**" underneath the default profile image

Click to continue

⋯> Upload and resize your picture

1. Click "**Upload**" in the bottom left corner of the pop-up window to select your photo from your computer.
2. If you would like, you can resize and crop the image so that the image is centered.
3. Click "**Save**" to finish uploading your photo to Zoom for your profile.

Finished ⬇

⋯> Sign-in with your Facebook account

Click **"Sign-in with Facebook"** to begin creating your Zoom account with your Facebook account.
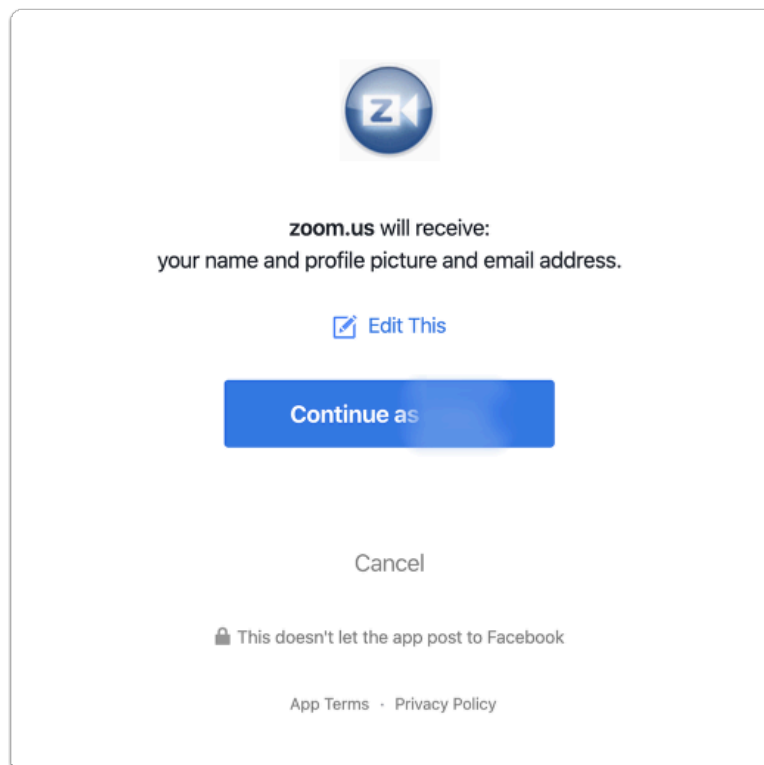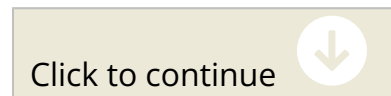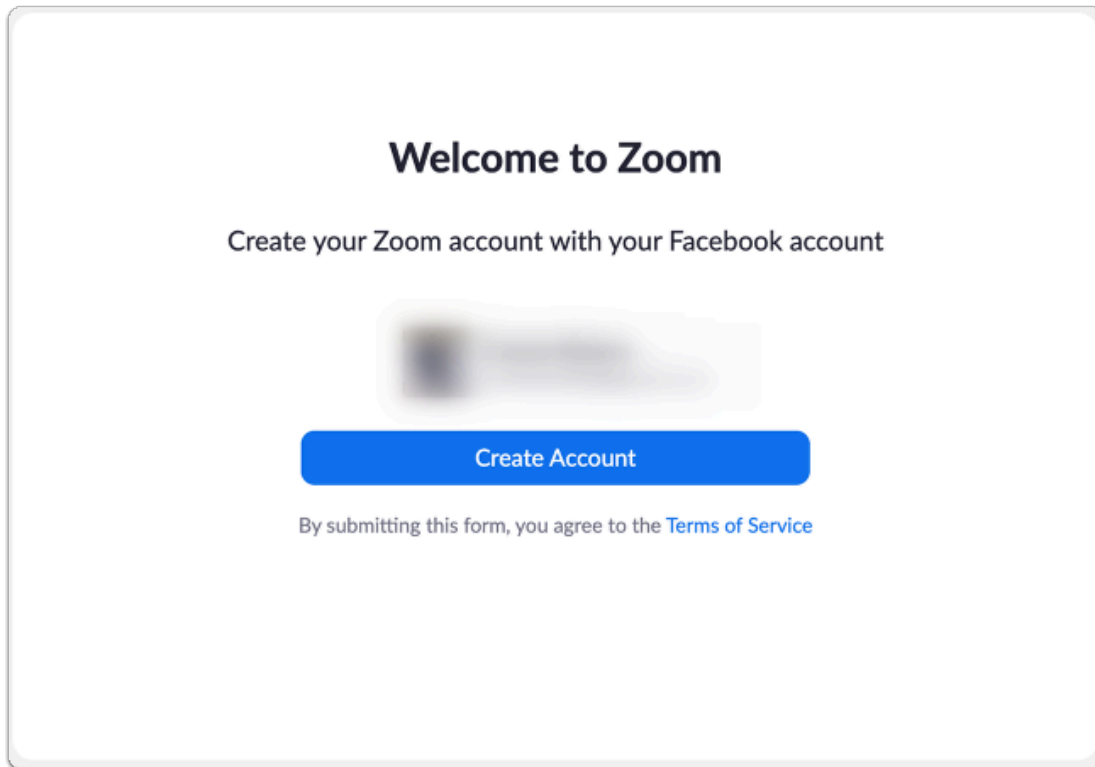
BYU-Idaho Online Knowledgebase
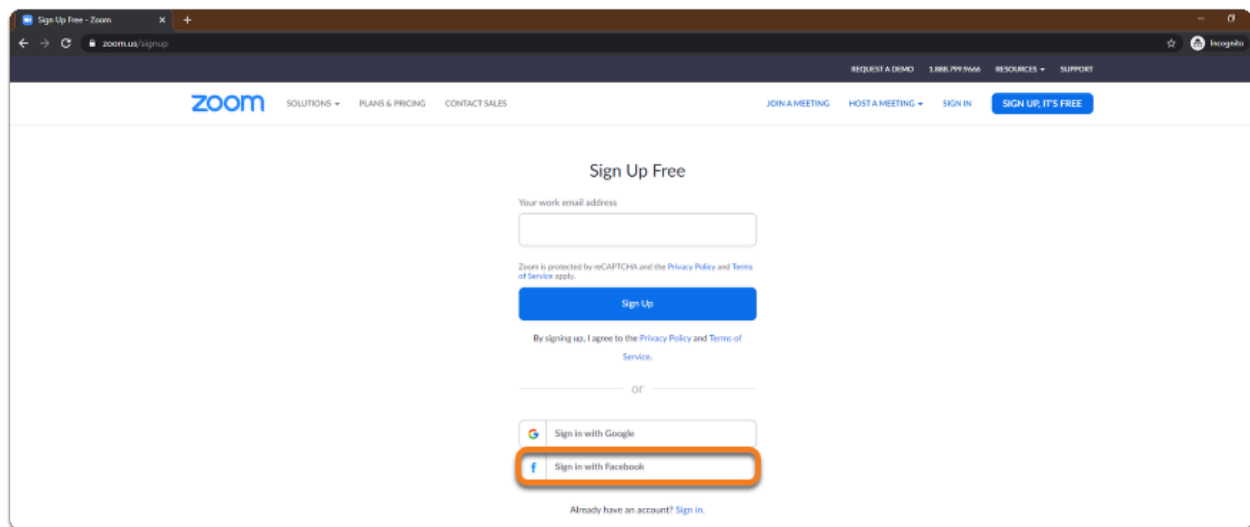
Click to continue

┄> **Create an account with your Facebook credentials**

Select "**Continue as ...**" to login with your Facebook credentials.

Select "**Create Account**" to finish setting up your Zoom account with your Facebook account.
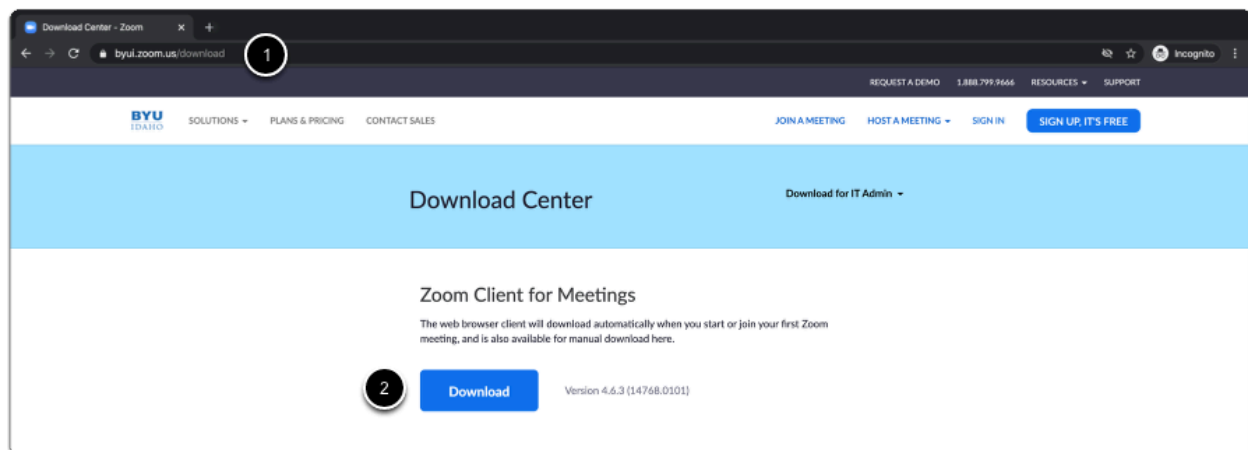

Click to continue

···> **Download Zoom**
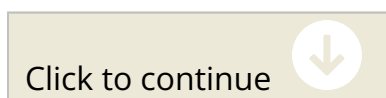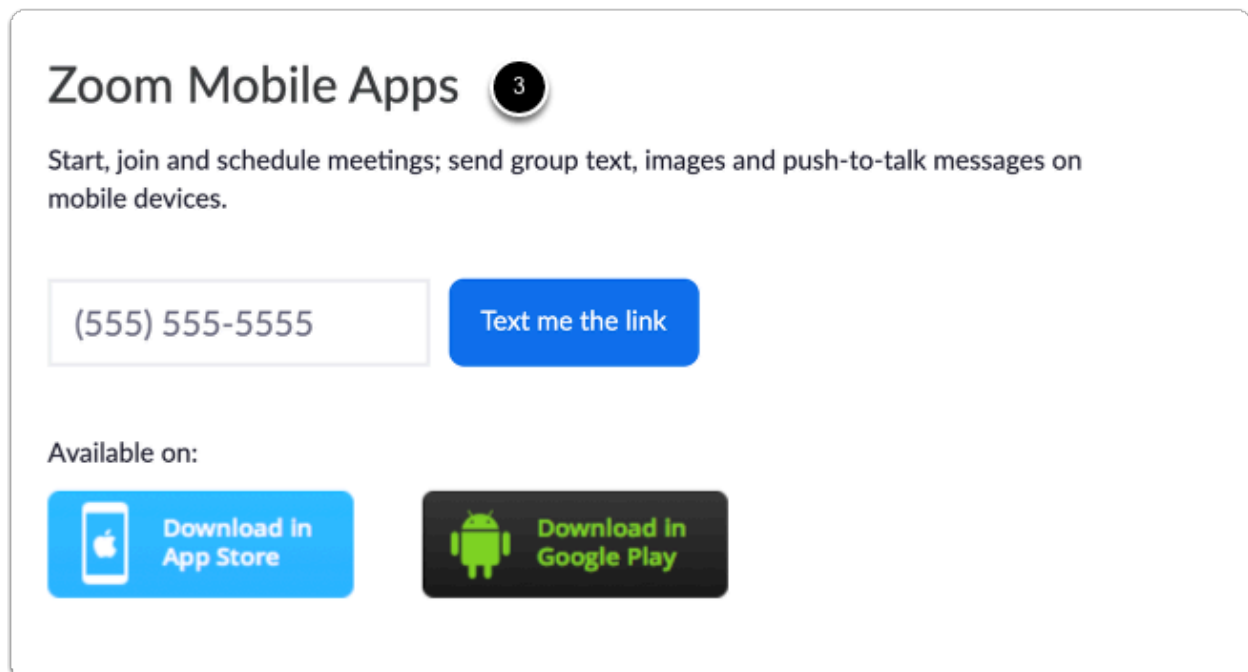
The Zoom app should be downloaded for any/each device on which you plan to use Zoom.

1. Visit the Zoom Download Center.
2. Click "**Download**" to get the Zoom Client for Meetings.

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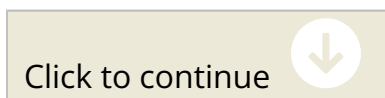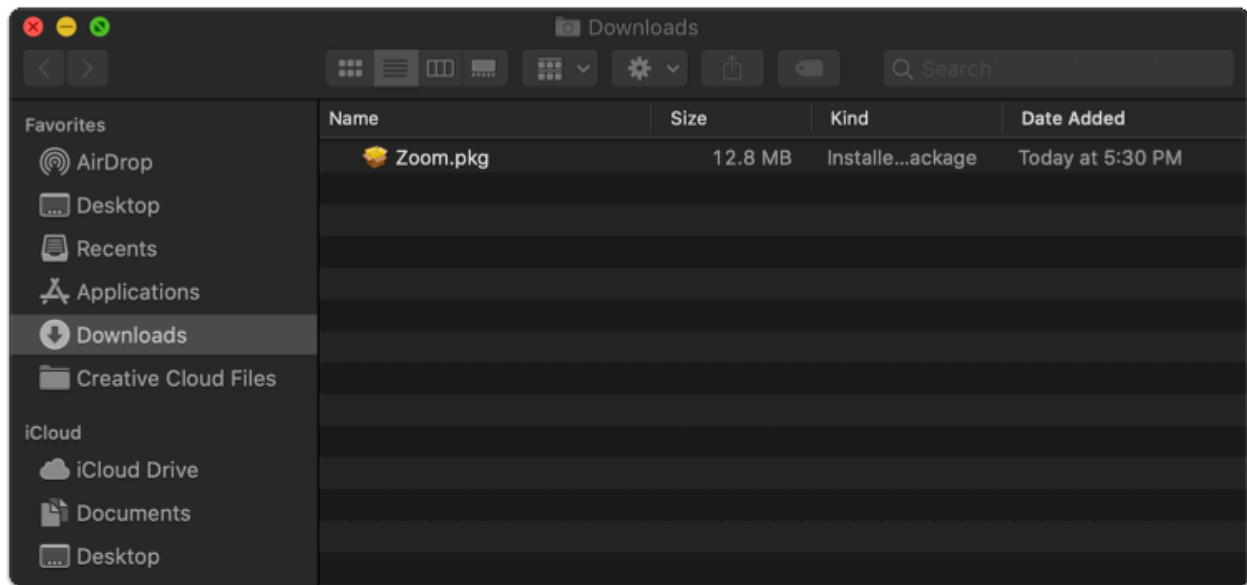3. **Optional:** You may also want to download the mobile app for your phone or tablet.

Click to continue

···> **Install Zoom**

Find the file you downloaded in the step above and run the install file.

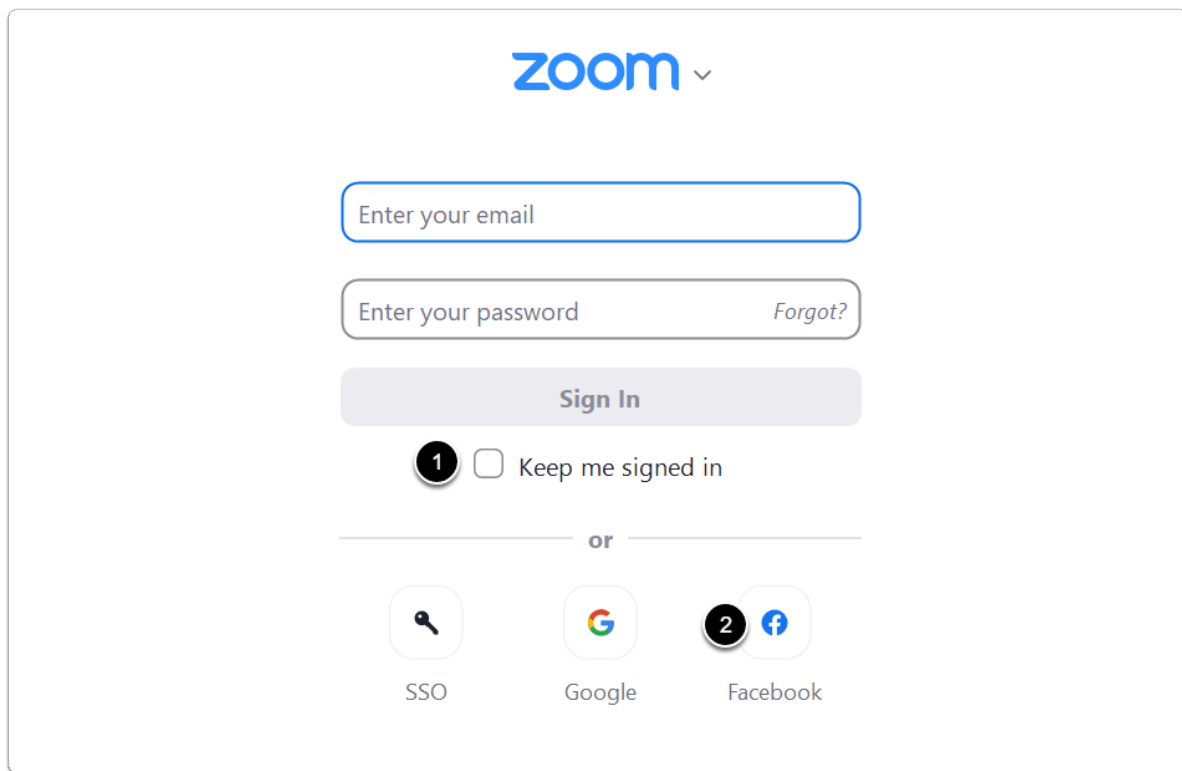Click to continue

···> **Open Zoom and sign in**

Find the Zoom application on your computer and open it.

1. Ensure "**Keep me signed in**" is checked if you want the app to automatically log you in for future sessions.
2. Select "**Facebook**" to login with the Facebook account you used to make your account.
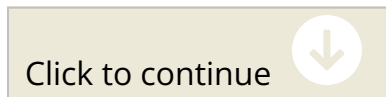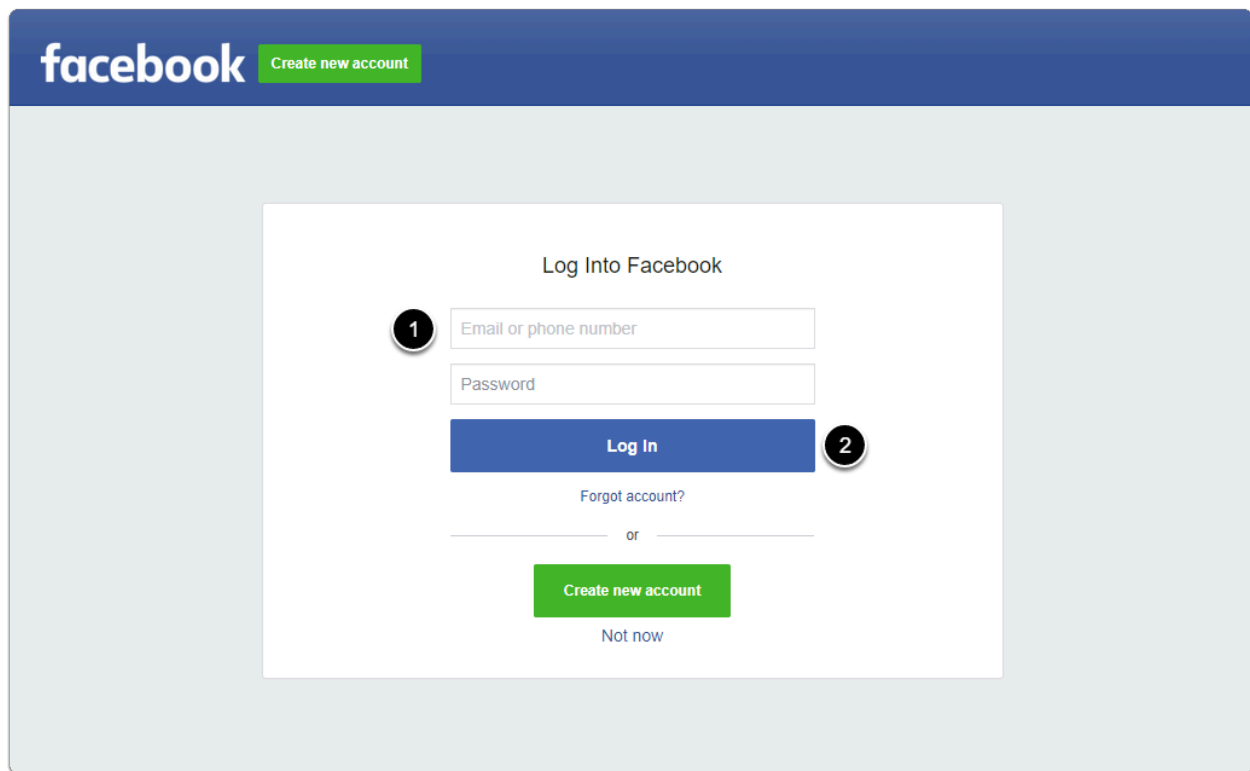
Click to continue ⬇

···> **Sign into Facebook**
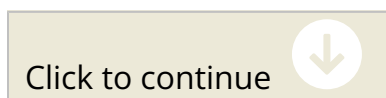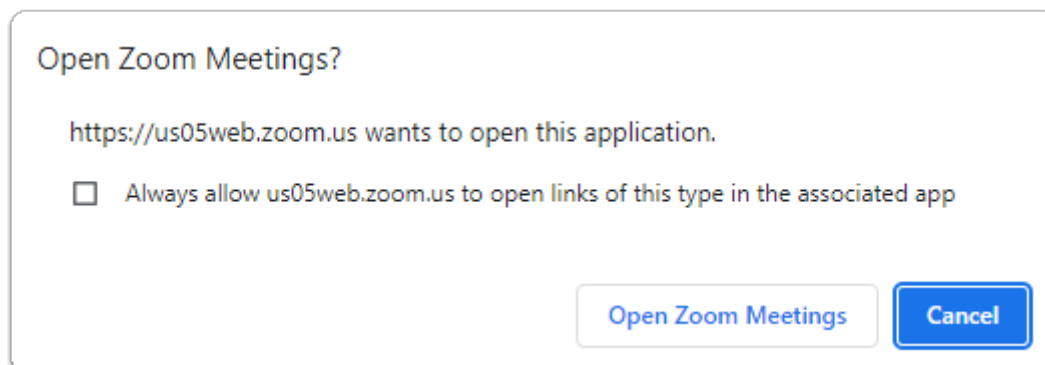
Your internet browser will open to the Facebook sign in page.

1. Enter your Facebook account email address and password.
2. Select "**Log In**".

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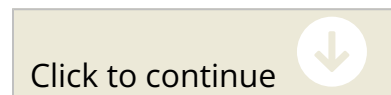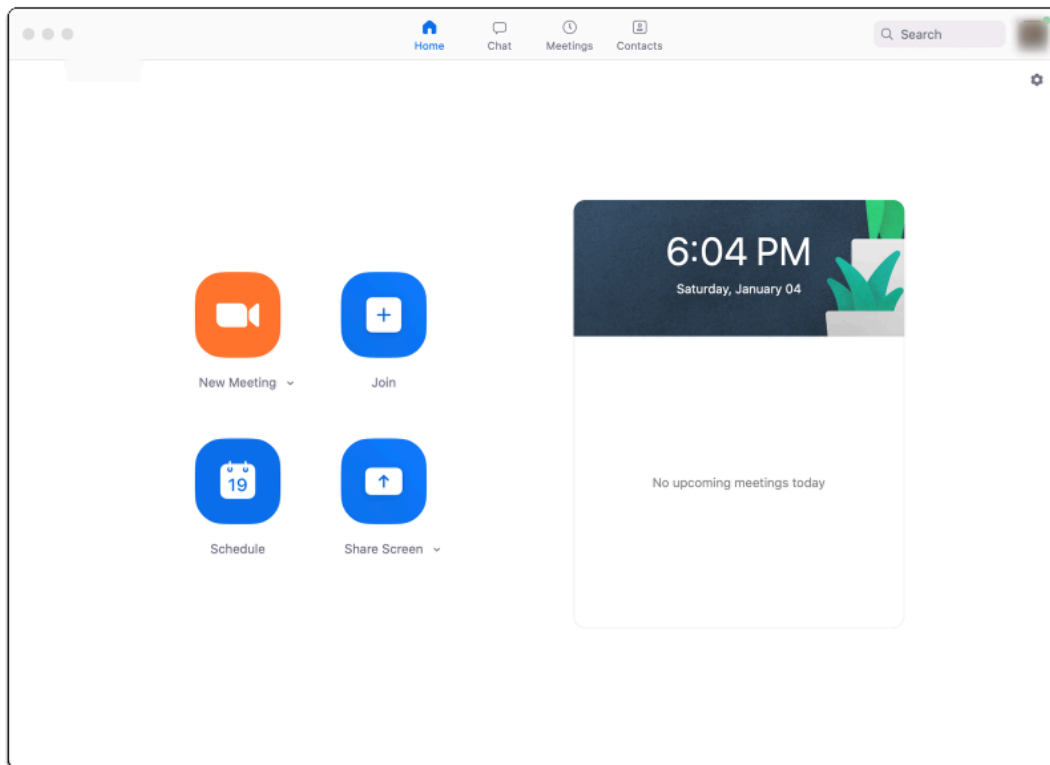

Click to continue

⋯> Confirm opening the Zoom application

Once you have logged in, the following pop up window may appear. Click "**Open Zoom Meetings**" to open the Zoom application.

Click to continue

⋯⟶ Zoom Home Page

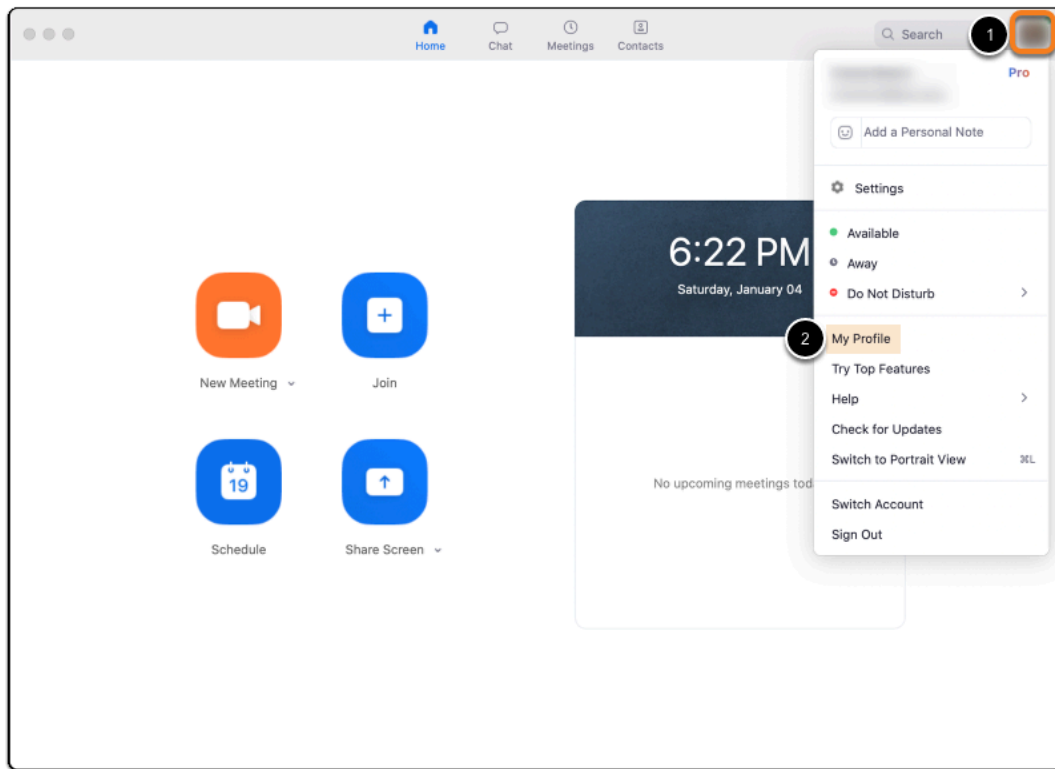From this page you can start, join, and schedule meetings. For most Zoom functions, you will use this installed desktop application. Continue to the next step to set your profile picture.

Click to continue ⬇

⋯⟶ Open your Zoom profile

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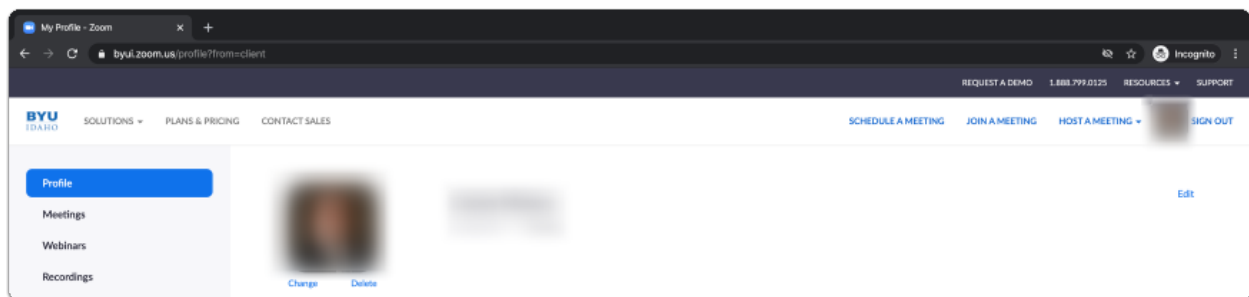
Click to continue ⬇

⋯⟩ **Change your profile picture**

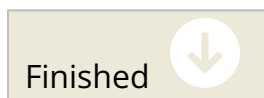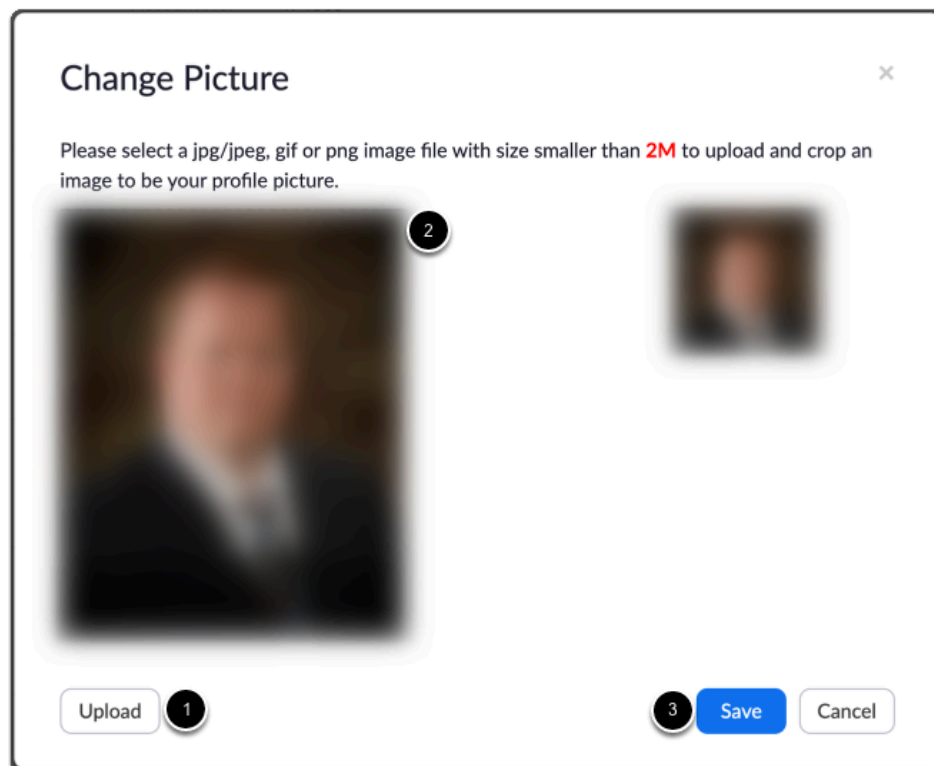Select "**Change**" underneath the default profile image

Click to continue ⬇

⋯> Upload and resize your picture

1. Click "**Upload**" in the bottom left corner of the pop-up window to select your photo from your computer.
2. If you would like, you can resize and crop the image so that the image is centered.
3. Click "**Save**" to finish uploading your photo to Zoom for your profile.

Finished ⬇

Additional Help Resources

For any questions you may have regarding this article and its contents, please contact the Zoom Support, the FTC at (208) 496-7230, or comment below. Take a look at the following articles for help with any other related topics.

- Zoom Help Center
- How Do I Get Help with Zoom?

Congratulations, you are done!

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